



Protect User Guide

A guide to Creditsafe's AML Screening and Identity Verification Services



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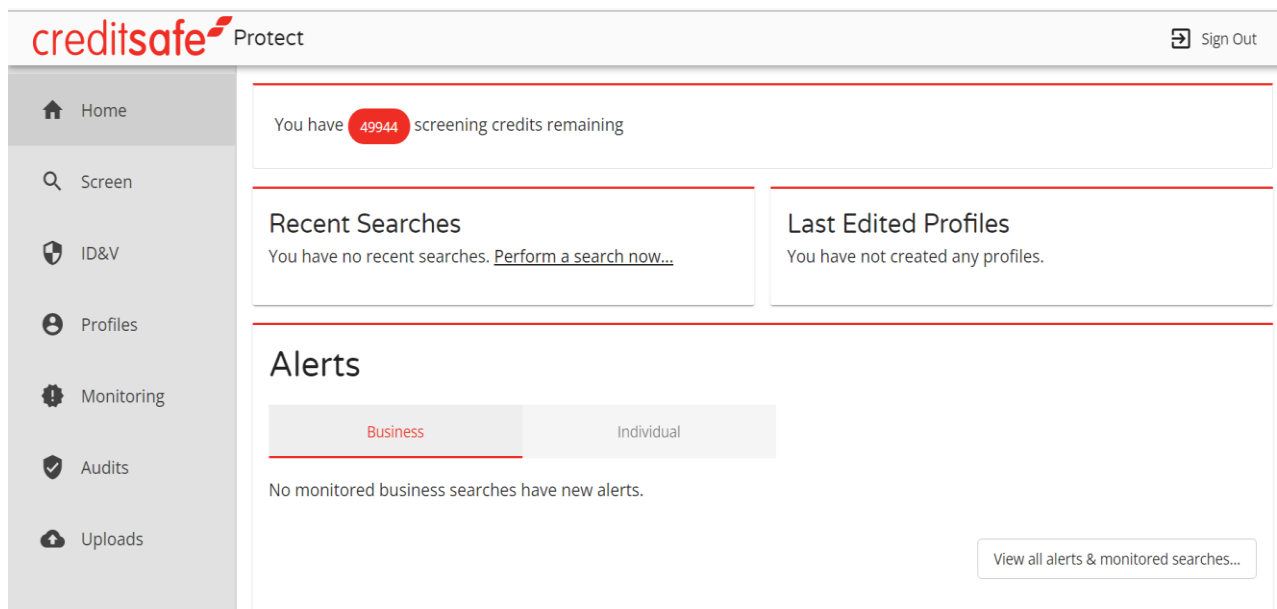
Login

Log in to Creditsafe Protect by selecting it from the left-hand menu.

Home

The 'Home' tab in the left-hand menu is the overview page where you can get an overview of activity on the product including:

- Recent searches
- Last edited profiles
- Overview of recent alerts
- View the credits you have available across the platform



Search

As you log into Creditsafe Protect, you will be directed to the 'Search' page of the tool.



From here, you can search against LexisNexis World Compliance dataset. Select Business or Individual in the top left-hand corner. Fill in the relevant search criteria and click 'Search'. Minimum search criteria for a business is 'Name'. Minimum search criteria for an individual are 'First Name' or 'Initial' and 'Last Name'. Remember that

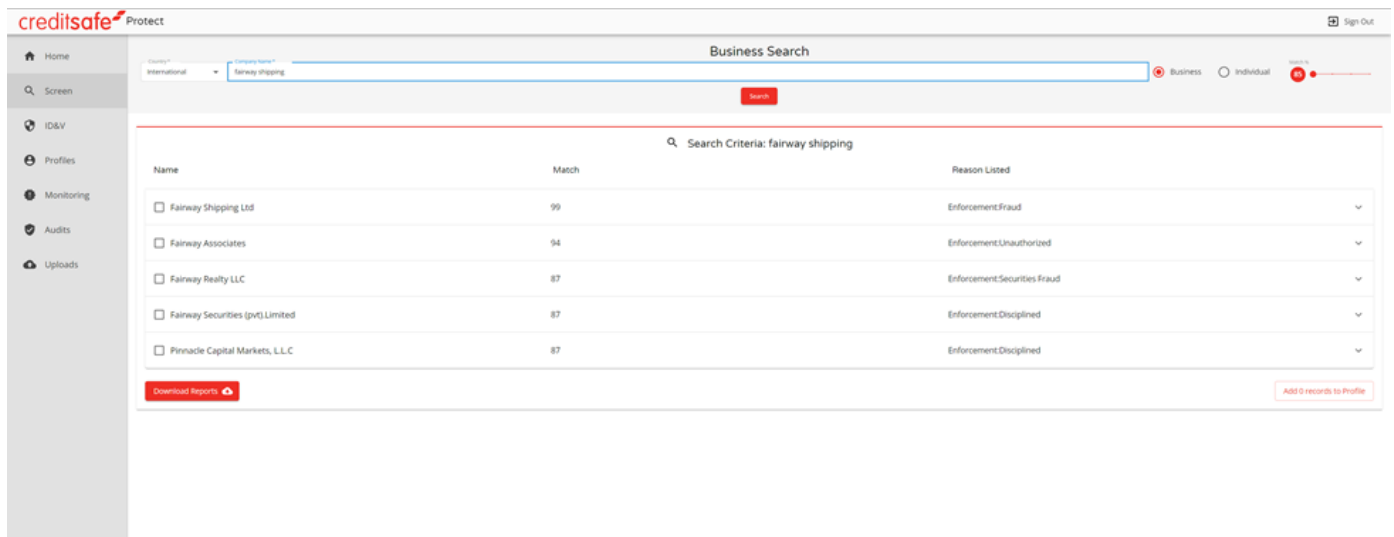
the less information you put in, the broader the search will be, and the more detail you give, the more specific the results will be.

You can also specify the % matching rates you wish to receive as results i.e. 100% matches to the name only.

Search Results

Once you have put in your search criteria and hit 'Search', you will be directed to the 'Results Page'. Here you can see the possible matches to your search criteria in LexisNexis World Compliance. For each possible match, you will see:

- 'Name' - Entity Name or Individual's Name
- Match - LexisNexis' Match Score (relevancy score based on your search criteria)
- Reason Listed – The reason the profile exists e.g. Fraud, Disciplined, Sanctioned (full list available in glossary)

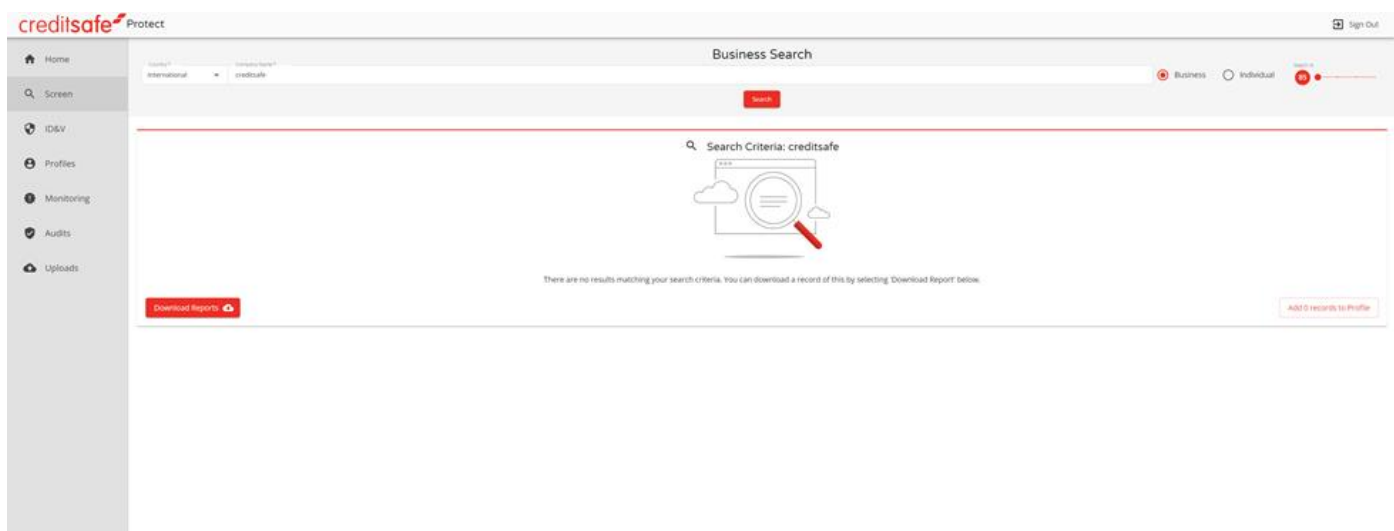


The screenshot shows the 'Business Search' interface on the creditsafe Protect platform. The search criteria is 'fairway shipping'. The results table lists five entities with their match scores and reasons listed.

Name	Match	Reason Listed
<input type="checkbox"/> Fairway Shipping Ltd	99	Enforcement.Fraud
<input type="checkbox"/> Fairway Associates	94	Enforcement.Unauthorized
<input type="checkbox"/> Fairway Realty LLC	87	Enforcement.Securities Fraud
<input type="checkbox"/> Fairway Securities (pvt)Limited	87	Enforcement.Disciplined
<input type="checkbox"/> Pinnacle Capital Markets, LLC	87	Enforcement.Disciplined

Buttons at the bottom: Download Reports, Add 0 records to Profile.

If your search returns no results, you will see the following page:



The screenshot shows the 'Business Search' interface on the creditsafe Protect platform. The search criteria is 'creditsafe'. The results area displays a message indicating no results were found.

Search Criteria: creditsafe

There are no results matching your search criteria. You can download a record of this by selecting 'Download Report' below.

Buttons at the bottom: Download Reports, Add 0 records to Profile.

If you want proof of this search for audit purposes, you can select 'Download Report' in the bottom left of the screen. This will generate a 'No Match Report' which will state:

- a) The full search criteria used
- b) The details of the user who completed the search
- c) The date and time the search was completed
- d) 'No records were found matching your search criteria' statement



Result Summary Report

Created At: 04/26/2020 15:06:52

Created By: 101518961

Creditsafe Business Solutions Limited

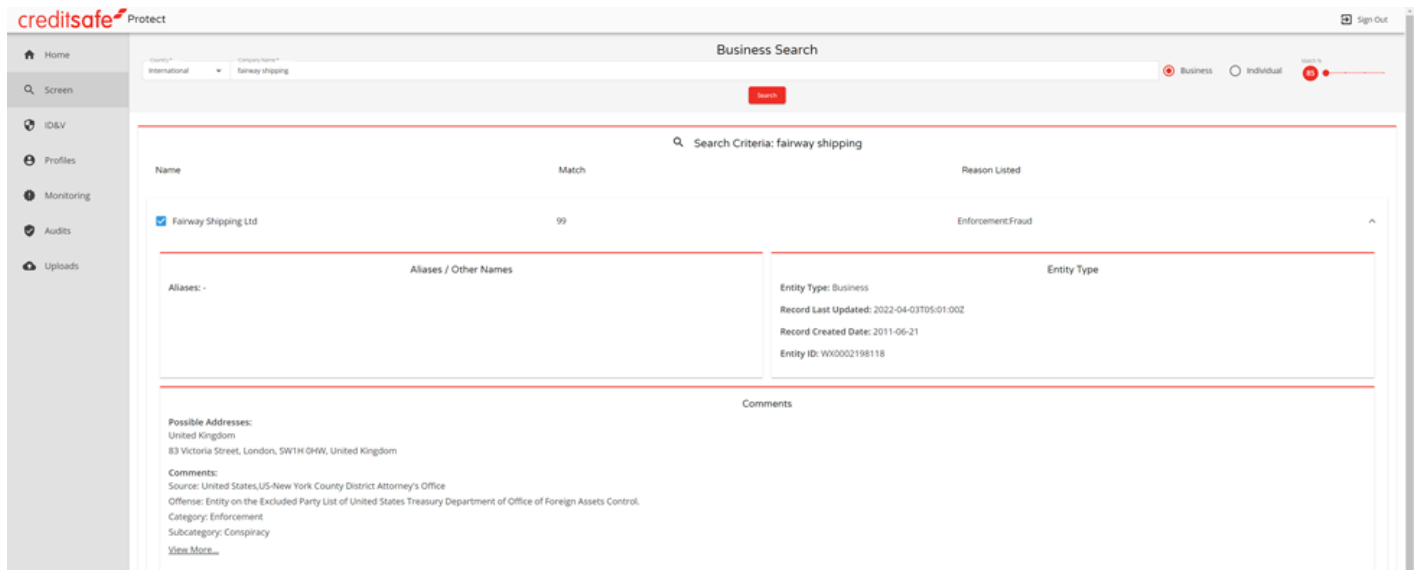
Search Details

Type	Business
First Name	
Middle Name	
Last Name	
Full Name	Creditsafe
Generation	
Date of Birth	
Citizenship	
National ID	
House Number	
Street	
Province	
City	
Postal Code	
Country	
Phone Number	

No records were found matching your search criteria.

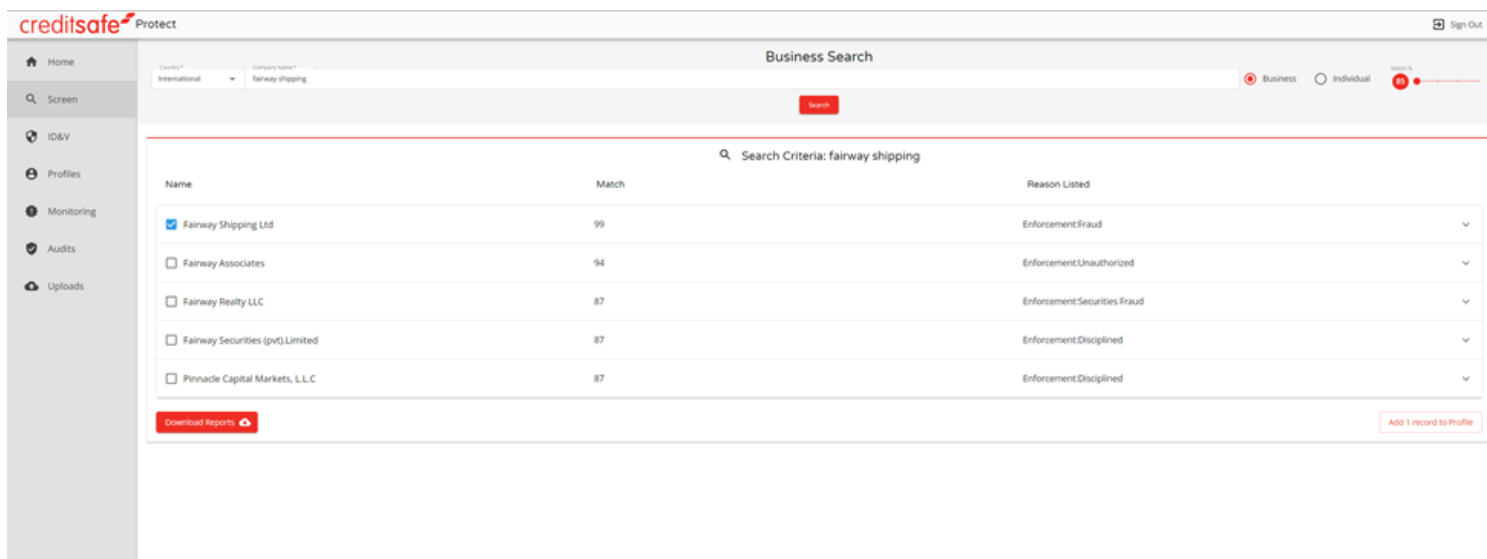
If you would like to add the search criteria to a Profile, select the button in the bottom right-hand corner.

If your search does return results, you can view further information on the entity or individual by selecting the downward arrow next to the reason listed. This will expand that report allowing you to view more information.



The screenshot shows the 'Business Search' results page for 'fairway shipping'. The search criteria are 'fairway shipping'. The results table shows one entry: 'Fairway Shipping Ltd' with a match score of 99 and a reason listed as 'Enforcement:Fraud'. Below the table, there is a section for 'Possible Addresses' (United Kingdom, 83 Victoria Street, London, SW1H 0HW, United Kingdom) and 'Comments' (Source: United States, US-New York County District Attorney's Office; Offense: Entity on the Excluded Party List of United States Treasury Department of Office of Foreign Assets Control; Category: Enforcement; Subcategory: Conspiracy). A 'View More' link is also present.

If you would like to download the information on one or multiple reports in one combined PDF, you can do so by selecting the checkbox next to the entity name and then selecting the 'Download Report' button in the bottom left-hand corner of the screen.



The screenshot shows the 'Business Search' results page for 'fairway shipping'. The search criteria are 'fairway shipping'. The results table shows five entries: 'Fairway Shipping Ltd' (checked), 'Fairway Associates', 'Fairway Realty LLC', 'Fairway Securities (pvt)Limited', and 'Pinnacle Capital Markets, L.L.C.'. Each entry has a match score and a reason listed. At the bottom left, there is a 'Download Reports' button. At the bottom right, there is a button to 'Add 1 record to Profile'.

Selecting this will download a PDF report of the selected entities which displays:

- The full search criteria used
- The details of the user who completed the search
- The date and time the search was completed
- Records Summary – a list of the selected entities
- Full report on that entity from LexisNexis World Compliance

Result Summary Report

Created At: 04/26/2020 15:16:35

Created By: 101518961

Creditsafe Business Solutions Limited

Search Details

Type	Business
First Name	
Middle Name	
Last Name	
Full Name	Fairway Shipping
Generation	
Date of Birth	
Citizenship	
National ID	
House Number	
Street	
Province	
City	
Postal Code	
Country	
Phone Number	

Records Summary

Score	Name	Reason Listed	Source Date
99	Fairway Shipping Ltd	Enforcement:Fraud	2020-04-23T05:01:00Z

'Profiles' in Protect are a way of grouping searches together. For instance, if you were onboarding ABC Corp and you wanted to search the holding company, subsidiaries, directors and shareholders as separate searches but group them all together. Then you would use 'Profiles'. To add an entity or multiple entities to a Profile, just select 'Add # Record To Profile' in the bottom right hand corner.

Profiles

You will then be prompted to either “Create Profile” or “Select Profile”.

creditsafeProtect

Sign Out

Add 1 record to Profile

Create Profile

Profile Name *

Fairway Shipping

Create Profile

Select Profile

Profile Name *

Add to Profile

If you have an existing profile that you would like to add the record to, you can select it from the dropdown menu. You can filter existing profiles by beginning to type a Profile name in. Then simply click ‘Add to Profile’.

You may choose to create a profile for investigations that did not have any results, to ensure that you can add the investigation to ongoing monitoring.

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Sign Out

Add 1 record to Profile

Create Profile

Profile Name *

Fairway Shipping

Create Profile

Select Profile

Profile Name *

Start typing to filter profiles

47567925-1f1e-4e7d-a555-a415770cb2fe

853f923f-4708-4aa3-b7a9-69bbd4474107

PROFILE NAME0540d104-6f11-459b-aada-da95ea78b492

PROFILE NAMEf0e829a4-a570-4f52-b0c2-d39c4cbbb4f0

PROFILE NAME4381b219-f0eb-42f3-8838-7a9e83e1e00b

PROFILE NAME00cfa73f-8e3b-46d9-9343-8f55bf394bec

PROFILE NAME4f0eb368-46c4-4a1b-8a4f-b483afb02ee2

PROFILE NAMEa8ab2d6e-4b90-4c0b-9678-5dd329a49152

New Profile Name88a823dc-16ef-41a5-984e-6ab7d395e51e

PROFILE NAMEc8583547-9d0a-41be-b722-8152ce85f5f9

If you would like to create a new profile, simply type in your chosen name and click ‘Create Profile’. Keep in mind that all profiles must have unique names to avoid duplication for audit purposes.

7

Add 1 record to Profile

Create Profile

Profile Name *

Fairway Shipping

Create Profile

A profile already exists with that name, please choose another.

Select Profile

Profile Name *

Add to Profile

Once you have created or chosen a profile, you will be taken to that profile.

Home

Search

Profiles

Monitoring

Audits

Fairway Shipping

Created on: Wed Apr 15 2020

Created by: 101518961

Updated on: Sun Apr 26 2020

Business Searches

Individual Searches

Audit

Business Name	Address	City	State	Country	Monitoring
Fairway Shipping	-	-	-	-	Add View
Fairway Shipping	-	-	-	-	Add View
Fairway Shipping	-	-	-	-	Add View

On the profile, you will be able to view all the previous searches including the criteria used split into 'Business Searches' and 'Individual Searches'.

You will also be able to remove profiles and any underlying searches from this screen.

creditsafe

Protect

[Home](#)
[Search](#)
[ID&V](#)
[Profiles](#)
[Monitoring](#)
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Sep 09 2021

Created by: 101530900

es

Individual Searches

Audit

Remove 1 Investigation(s)

Created	Business Name	Address	City	State	Country	Risk	Monitoring
09/2021	sharjah	-	-	-	-	● ▼	<div>Change</div> <div>Notes (0)</div> <div>View</div>

Remove 1 Investigation(s)

If one of these categories has yet to have a search added, i.e. you have only searched for businesses and not individuals related to the profile, the unused tab will display the below.

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Fairway Shipping

Created on: Wed Apr 15 2020

Created by: 101518961

Updated on: Sun Apr 26 2020

Business Searches

Individual Searches

Audit

No individual searches added to this profile. [Conduct an individual search now...](#)

Each Profile also contains a mini audit trail which relates solely to events associated to that profile.

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Protect

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Fairway Shipping

Created on: Wed Apr 15 2020

Created by: 101518961

Updated on: Sun Apr 26 2020

Business Searches

Individual Searches

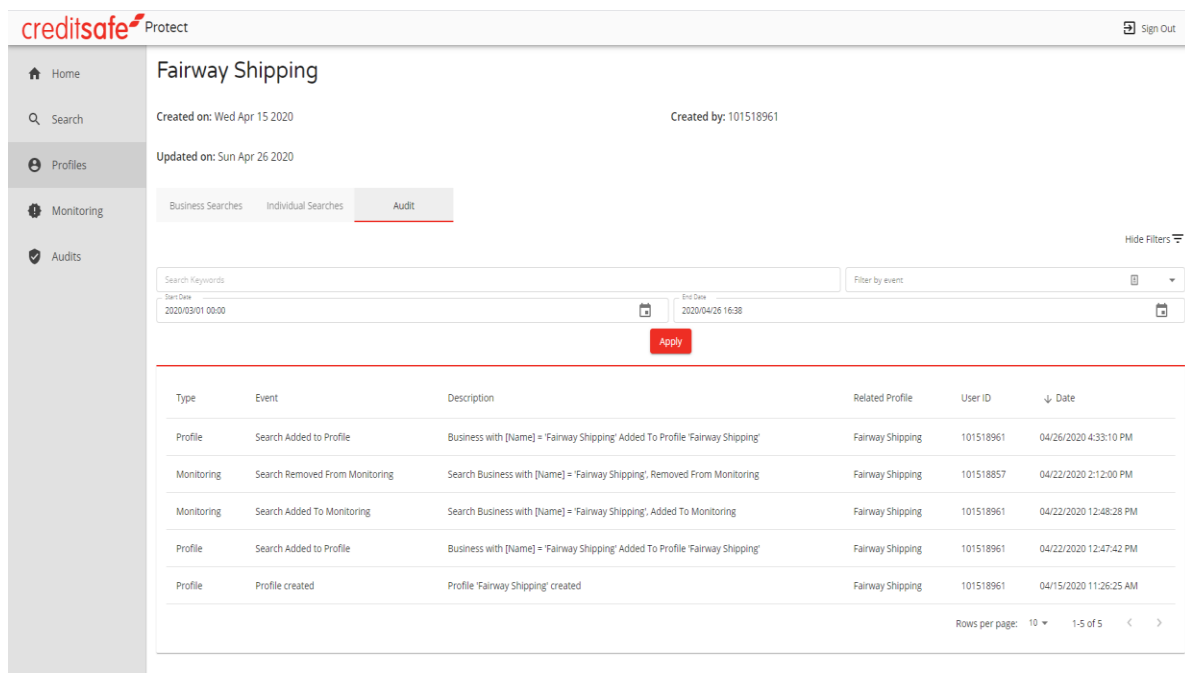
Audit

Show Filters

Type	Event	Description	Related Profile	User ID	↓ Date
Profile	Search Added to Profile	Business with [Name] = 'Fairway Shipping' Added To Profile 'Fairway Shipping'	Fairway Shipping	101518961	04/26/2020 4:33:10 PM
Monitoring	Search Removed From Monitoring	Search Business with [Name] = 'Fairway Shipping'. Removed From Monitoring	Fairway Shipping	101518857	04/22/2020 2:12:00 PM
Monitoring	Search Added To Monitoring	Search Business with [Name] = 'Fairway Shipping'. Added To Monitoring	Fairway Shipping	101518961	04/22/2020 12:48:28 PM
Profile	Search Added to Profile	Business with [Name] = 'Fairway Shipping' Added To Profile 'Fairway Shipping'	Fairway Shipping	101518961	04/22/2020 12:47:42 PM
Profile	Profile created	Profile 'Fairway Shipping' created	Fairway Shipping	101518961	04/15/2020 11:26:25 AM

Rows per page: 10 ▼ 1-5 of 5 < >

If you want to search the Profile Audit Trail for a specific event, you can search Keywords or Date Range using the 'Show Filters' button.

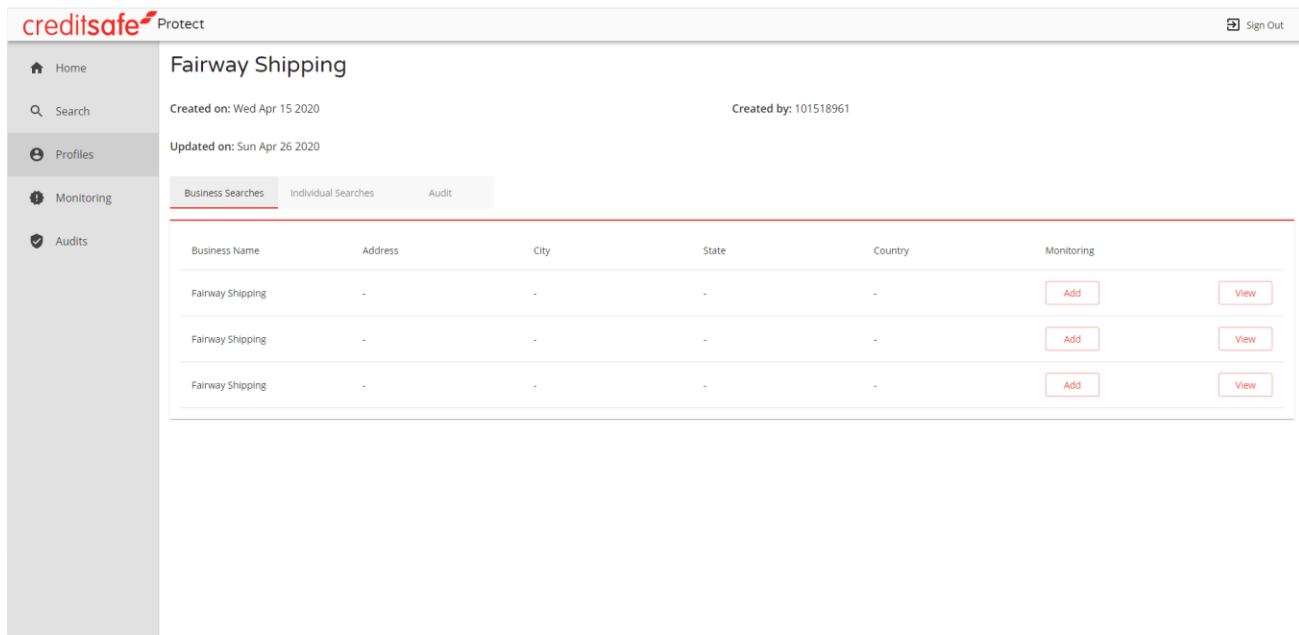


The screenshot shows the 'Fairway Shipping' profile page in the creditsafe Protect interface. The left sidebar contains navigation links: Home, Search, Profiles, Monitoring, and Audits. The main content area shows the profile details, including 'Created on: Wed Apr 15 2020' and 'Created by: 101518961'. Below this, there are tabs for 'Business Searches', 'Individual Searches', and 'Audit'. The 'Audit' tab is selected, displaying a table of events. Above the table, there are search filters for 'Search Keywords', 'Start Date' (2020/03/01 00:00), 'End Date' (2020/04/26 16:38), and 'Filter by event'. An 'Apply' button is located below the filters.

Type	Event	Description	Related Profile	User ID	Date
Profile	Search Added to Profile	Business with [Name] = 'Fairway Shipping' Added To Profile 'Fairway Shipping'	Fairway Shipping	101518961	04/26/2020 4:33:10 PM
Monitoring	Search Removed From Monitoring	Search Business with [Name] = 'Fairway Shipping', Removed From Monitoring	Fairway Shipping	101518857	04/22/2020 2:12:00 PM
Monitoring	Search Added To Monitoring	Search Business with [Name] = 'Fairway Shipping', Added To Monitoring	Fairway Shipping	101518961	04/22/2020 12:48:28 PM
Profile	Search Added to Profile	Business with [Name] = 'Fairway Shipping' Added To Profile 'Fairway Shipping'	Fairway Shipping	101518961	04/22/2020 12:47:42 PM
Profile	Profile created	Profile 'Fairway Shipping' created	Fairway Shipping	101518961	04/15/2020 11:26:25 AM

Rows per page: 10 1-5 of 5

If you want to view the saved information for any of the searches again, select the 'View' button alongside any of the entities.



The screenshot shows the 'Fairway Shipping' profile page in the creditsafe Protect interface. The left sidebar contains navigation links: Home, Search, Profiles, Monitoring, and Audits. The main content area shows the profile details, including 'Created on: Wed Apr 15 2020' and 'Created by: 101518961'. Below this, there are tabs for 'Business Searches', 'Individual Searches', and 'Audit'. The 'Business Searches' tab is selected, displaying a table of business searches. Above the table, there are search filters for 'Search Keywords', 'Start Date' (2020/03/01 00:00), 'End Date' (2020/04/26 16:38), and 'Filter by event'. An 'Apply' button is located below the filters.

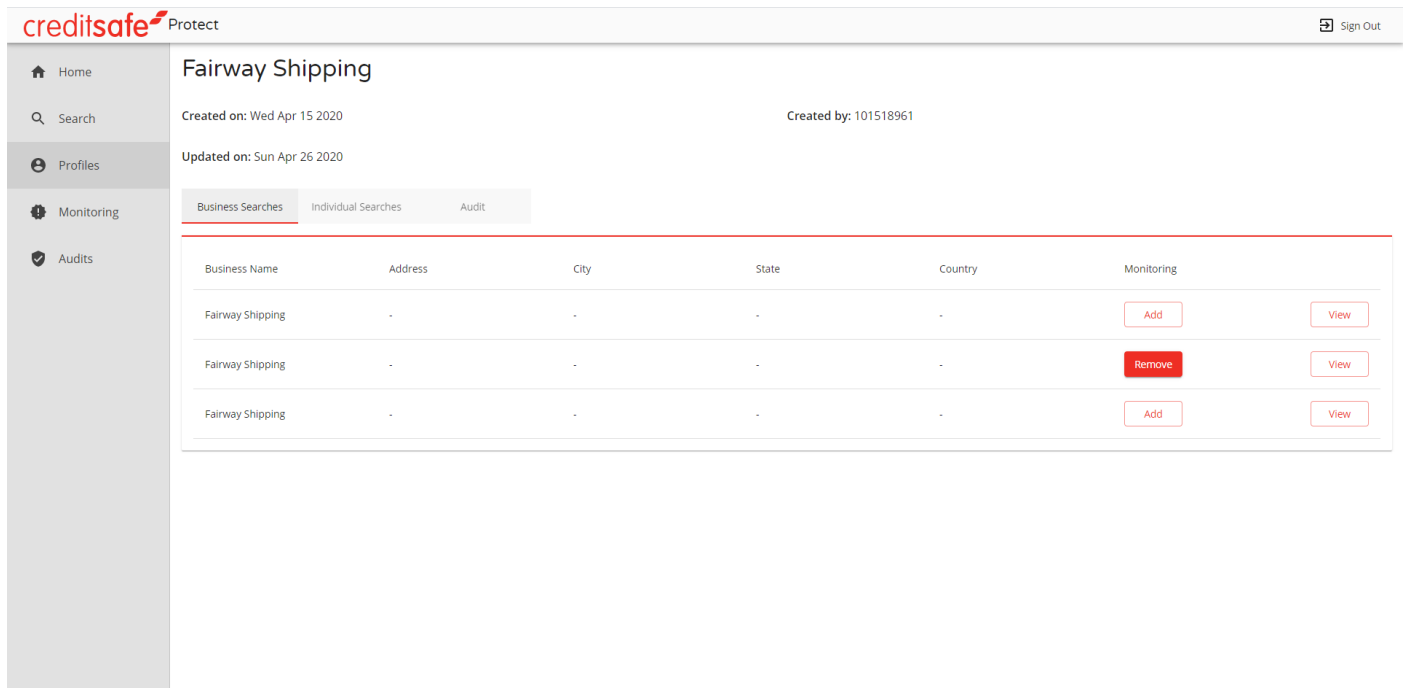
Business Name	Address	City	State	Country	Monitoring
Fairway Shipping	-	-	-	-	Add View
Fairway Shipping	-	-	-	-	Add View
Fairway Shipping	-	-	-	-	Add View

Monitoring

To add an entity to ongoing monitoring, click the 'Add' button next to the entity you would like to add.

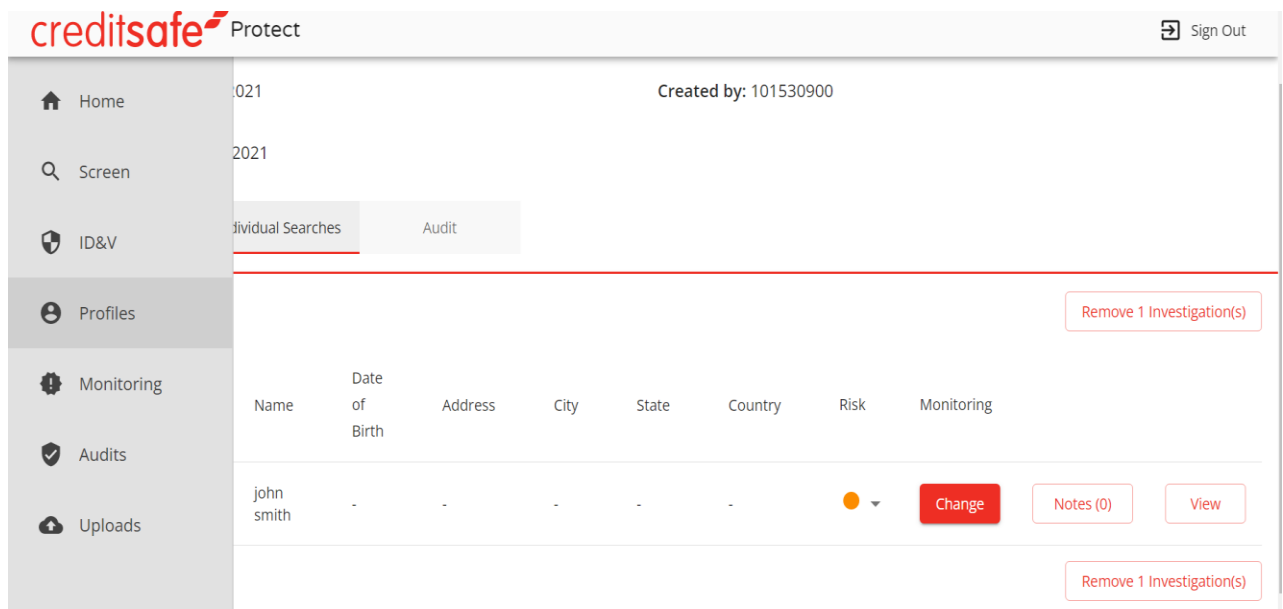
All entries are monitored on a nightly basis. Upon selecting the 'Add' button, you will be prompted to select what you would like the monitoring threshold to be. This just means how relevant the results returned will be. For instance, if you choose to monitor 'ABC Corp' at 85% threshold, you may get results for 'ABC Ltd' or 'BAC Corp'.

However, if you monitor ABC Corp at 100%, you'll only get notified if there is a profile with the exact same name, including spelling. It is completely up to the user at what threshold they would like to monitor but the vast majority of users recommend 85%. With this in mind, our monitoring automatically defaults to 85%.

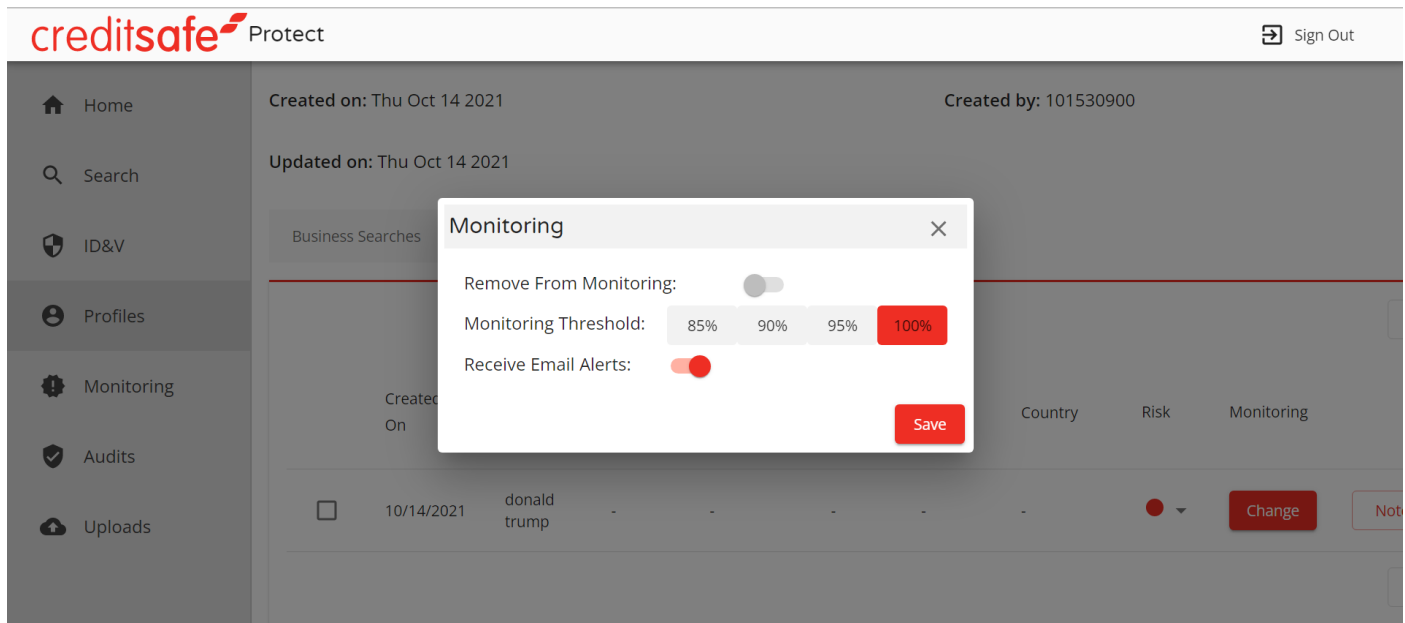


Once an entity is added to monitoring, it can be removed by selecting the same button which will now read 'Remove'.

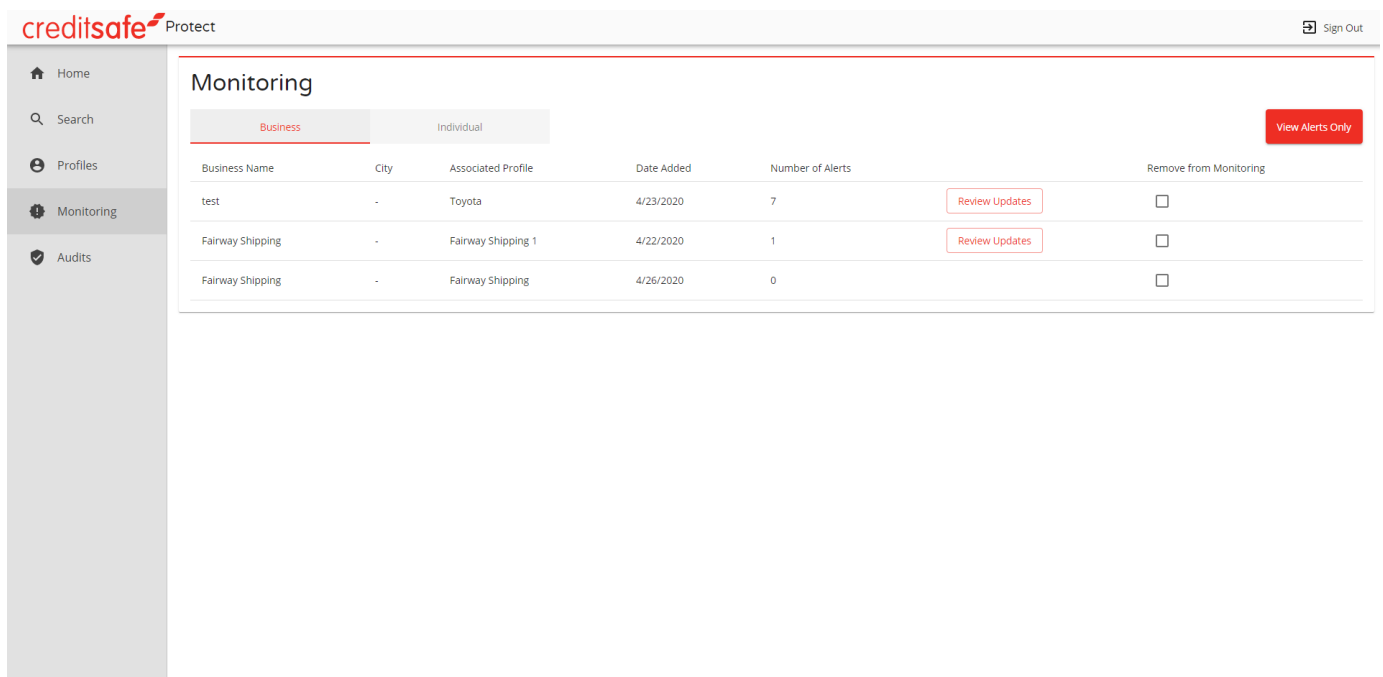
You may also remove the entire investigation by selecting the investigation and clicking on the remove button.



You may also opt-in to receive email alerts for records being monitored, as per below:



To see the full list of entities being monitored, select 'Monitoring' on the left-hand menu.



This is a full list of all entities being monitored. If you would like to just see in the entities with alerts, you can select 'View Alerts Only' in the top right-hand corner. You can select whether you would like to view Businesses or Individuals by selecting the corresponding tab.

The following information will be displayed for all entities:

- Business Name/Full Individual Name
- City
- Associated Profile
- Date Added

e. Number of Alerts

If you would like to review any of the updates, you can select the 'Review Updates' button and Protect will display the list of new profiles that may match your search criteria.

Similar to the results page, the 'Review Updates' page will display:

- a) Name
- b) Match (Relevancy Score)
- c) DOB (Individual Only)
- d) Reason Listed

If you want to see further information on any of the entities, you can do so by clicking the entity you would like to view and then clicking again to close it.

If there are any relevant results, you can add them to the profile by checking the "TICK" (true matches/relevant results) on the right-hand side of the record and marking irrelevant results with the "CROSS" (false positives).

creditsafe Protect					Sign Out
Review Updates for Donald Trump					×
Name	Match	Date of Birth	Reason Listed	✓ ✕	
García Roldán, Carlos	100	1972	Adverse Media:Money Laundering	✓ ✕	▼
Rodríguez Sánchez, Wilmar	100		Enforcement:Murder	✓ ✕	▼
Trump, Donald John III	94	2009-02-18	National:PEP:Family Member	✓ ✕	▼
Trump, Donald John Jr.	94	1977-12-31	National:PEP:Family Member	✓ ✕	▼
Trump, Donald John Sr	94	1946-06-14	National:PEP:Govt Branch Member	✓ ✕	▼

You may also use the "TICK" and "CROSS" headers to select all and deselect individual records and then select Save Updates.

creditsafe Protect Sign Out					
García Roldán, Carlos	100	1972	Adverse Media:Money Laundering	<input checked="" type="checkbox"/> <input type="checkbox"/>	▼
Rodríguez Sánchez, Wilmar	100		Enforcement:Murder	<input checked="" type="checkbox"/> <input type="checkbox"/>	▼
Trump, Donald John III	94	2009-02-18	National:PEP:Family Member	<input checked="" type="checkbox"/> <input type="checkbox"/>	▼
Trump, Donald John Jr.	94	1977-12-31	National:PEP:Family Member	<input checked="" type="checkbox"/> <input type="checkbox"/>	▼
Trump, Donald John Sr	94	1946-06-14	National:PEP:Govt Branch Member	<input checked="" type="checkbox"/> <input type="checkbox"/>	▼
Ağalarov, Araz İskəndər oğlu	92	1955-11-08	National:PEP:Family Member	<input checked="" type="checkbox"/> <input type="checkbox"/>	▼
Sajwani, Hussain Ali Habib	92	1954	PEP:Mgmt Govt Corp	<input checked="" type="checkbox"/> <input type="checkbox"/>	▼
				Save updates	

Any potential matches marked as a false positive (CROSS) will automatically be added to an accept list and will not appear in future alerts. If none of the results are relevant, simply click the cross header at the top of the column and 'Save Updates' in the bottom right-hand corner.

You can also use the monitor page to remove multiple entities from monitoring all at once. Click the check box marked 'Remove from Monitoring' and then 'Remove search from Monitoring' in the bottom right-hand corner.

Audit Trail

To view the full audit trail, select 'Audits' on the left-hand menu.

creditsafe

Protect

Sign Out

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Search

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Monitoring

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Audits

Search Keywords

Filter by event

Start Date

2020/03/01 00:00

End Date

2020/04/26 17:08

Apply

Type	Event	Description	Related Profile	User ID	↓ Date
Monitoring	Search Added To Monitoring	Search Business with [Name] = 'Fairway Shipping', Added To Monitoring	Fairway Shipping	101518961	04/26/2020 4:47:29 PM
Search	Relevant Result Selected	Fairway Shipping Ltd Marked as Relevant for 'Business with [Name] = 'Fairway Shipping'	-	101518961	04/26/2020 4:33:11 PM
Profile	Search Added to Profile	Business with [Name] = 'Fairway Shipping' Added To Profile 'Fairway Shipping'	Fairway Shipping	101518961	04/26/2020 4:33:10 PM
Search	Results Report Generated	Results Report Created For Search Business with [Name] = 'Fairway Shipping', with 1 Result.	-	101518961	04/26/2020 4:19:30 PM
Search	Search conducted	Business Search Conducted with [Name] = 'Fairway Shipping', returned 5 results.	-	101518961	04/26/2020 4:16:35 PM
Search	Search conducted	Business Search Conducted with [Name] = 'Fairway Shipping', returned 5 results.	-	101518961	04/26/2020 4:14:20 PM
Search	Results Report Generated	Results Report Created For Search Business with [Name] = 'Creditsafe', with 0 Results.	-	101518961	04/26/2020 4:09:32 PM
Search	Search conducted	Business Search Conducted with [Name] = 'Creditsafe', returned 0 results.	-	101518961	04/26/2020 4:06:52 PM
Search	Search conducted	Business Search Conducted with [Name] = 'Fairway Shipping', returned 5 results.	-	101518961	04/26/2020 4:00:01 PM
Alerts	Alert Received	Alert Received for Individual with [FirstName] = 'donald' AND [LastName] = 'trump'.	-	101518857	04/26/2020 1:05:42 AM

Rows per page: 101-10 of 5403<>

This will direct you to a full list of all activities completed by all users in your organisation. You will be able to see:

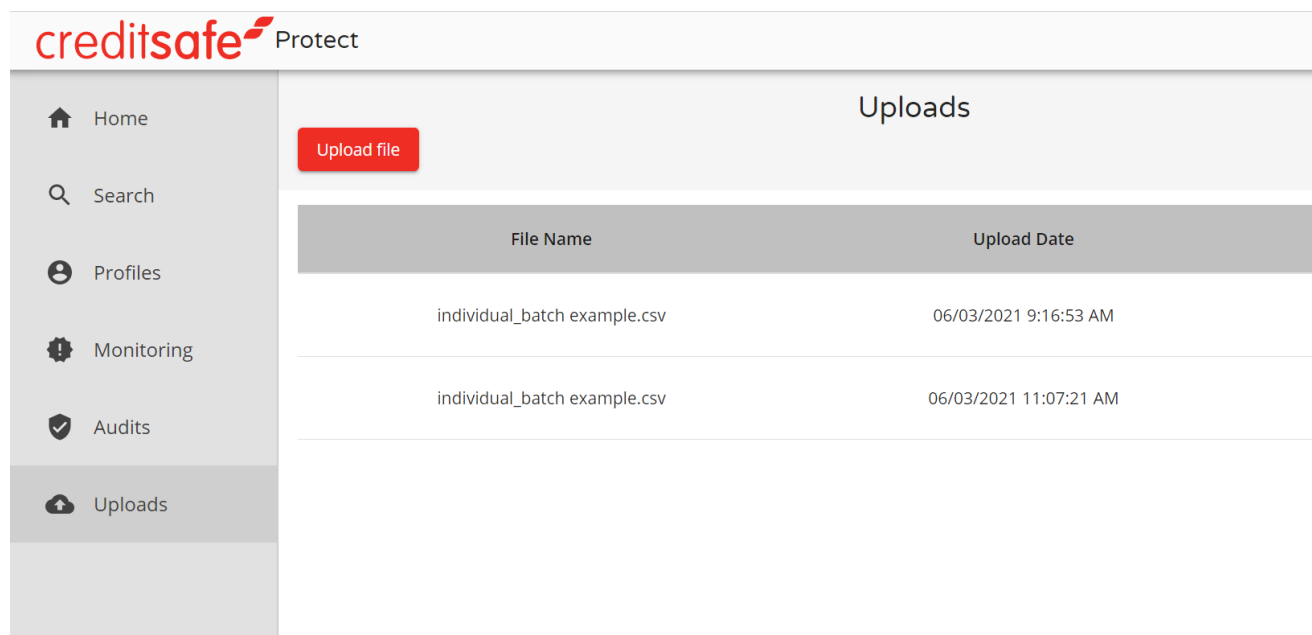
- a) Type – A broad grouping of the time of events either Monitoring, Search, Profile or Alert
- b) Event – A more specific breakdown of what event happened
- c) Description – A description of the event that took place
- d) Related Profile – The profile linked to the activity
- e) User ID – The user who undertook the task
- f) Date
- g) Time

The audit trail can be filtered by keywords, event or date & time.

If you want to download the full audit trail, you can do so by selecting the 'Download' button in the bottom left-hand corner.

Uploads

To upload a batch of profile names for screening, select Uploads on the left-hand menu bar.



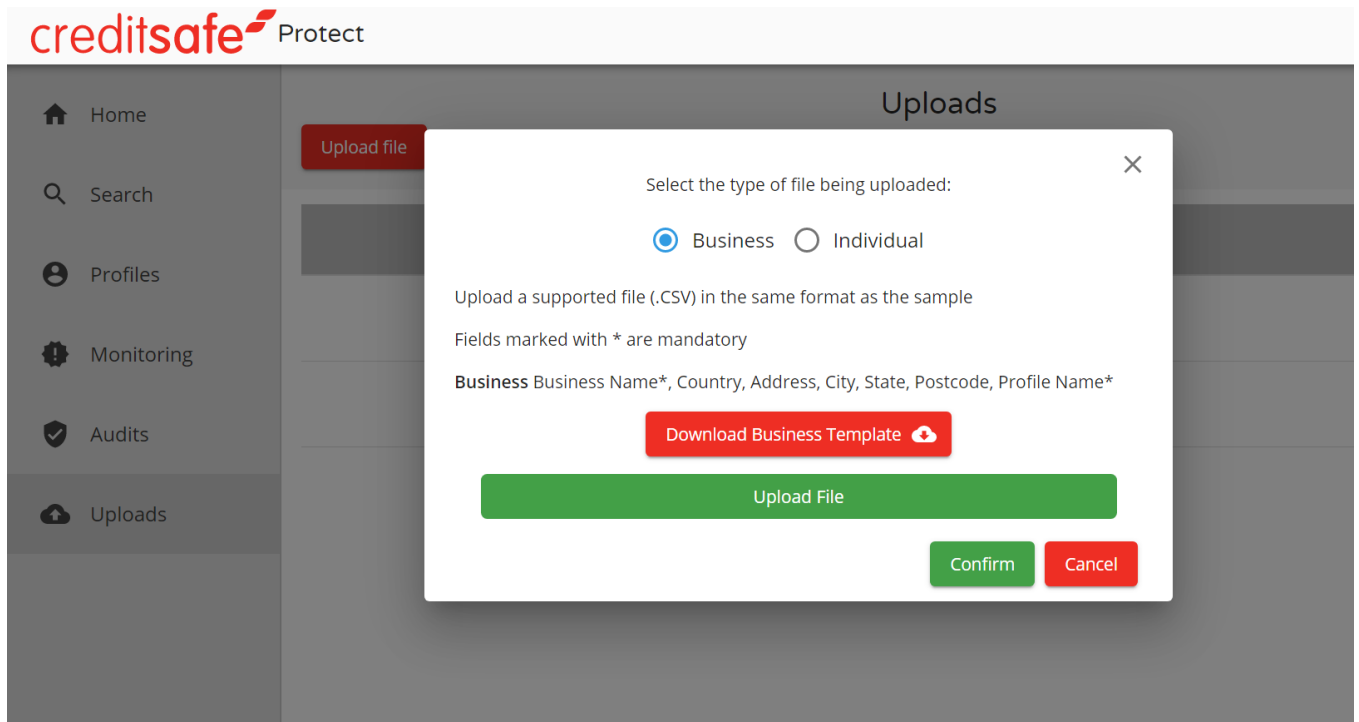
creditsafe Protect

Uploads

Upload file

File Name	Upload Date
individual_batch example.csv	06/03/2021 9:16:53 AM
individual_batch example.csv	06/03/2021 11:07:21 AM

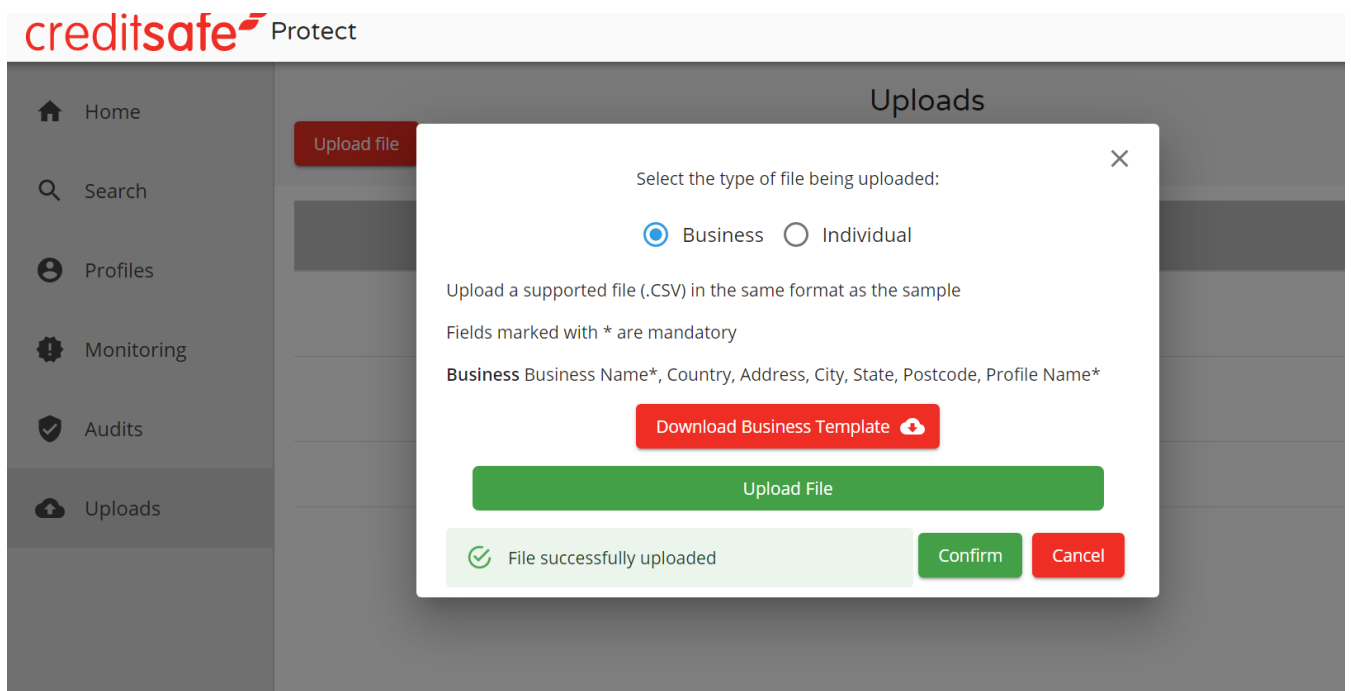
Select upload file and use the radio buttons to select your type of customer profile to be uploaded.



You may download the business template or individual template from the screen.

Populate the necessary details in the relevant template, click the GREEN “upload file” button and then click confirm.

The system will then confirm if the file has been uploaded successfully.



It will then show as ‘In Progress’ until the profiles can be either loaded by the system into the Profiles section (on the left-hand menu) or will show an error report.

Please note the system runs searches into the database on-the-hour.

creditsafe

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Upload file

File Name	Upload Date	Status
individual_batch example.csv	06/03/2021 9:16:53 AM	Failed
individual_batch example.csv	06/03/2021 11:07:21 AM	Failed
individual_batch example.csv	06/03/2021 5:07:10 PM	In Progress

Once the file has been processed, it will show whether the file has been successfully uploaded by showing Completed as below, Partially Completed or Failed.

creditsafe

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File Name	Upload Date	Status
individual.test-company.csv	04/28/2021 1:23:04 PM	In Progress
individual.test-company.csv	04/28/2021 2:16:47 PM	Failed
individual.test-company.csv	04/29/2021 7:33:30 PM	Failed
individual.test-company.csv	04/29/2021 8:38:19 PM	Failed
individual.test-company.csv	04/29/2021 9:31:52 PM	Partially Completed
individual.test-company.csv	04/29/2021 9:41:20 PM	Partially Completed
big_file.csv	05/26/2021 3:50:35 PM	Completed
Sample_Business_file6.csv	06/02/2021 4:40:19 PM	Completed

Any records that have failed will show in the downloadable report shown above. Please note, only failed records will appear within this report.

The error report will stipulate what errors need to be rectified. For example, the date convention that is required to ensure that the record can be uploaded successfully i.e. YYYY-MM-DD.

The user can then navigate to the monitoring screen on the left-hand menu to view the records uploaded.

They may then review the record and add it to a profile or discount the hits if required.

Business Name	Country	Associated Profile	Searched At	Number of Alerts	Remove from Monitoring
Gazprom Oil	-	Gazprom	7/13/2021	53	<input type="checkbox"/>
Cherie	FR	Cherie Blair	7/2/2021	2	<input type="checkbox"/>

Please note that you can remove the name from monitoring via the checkboxes next to the name screened. You should review your monitored list regularly for accuracy and efficiency.

Workflows

Workflows have been added to Protect to help you to manage internal processes and create alignment when a search result on a company returns a hit on sanctions, an enforcement list, PEPs or adverse media.

Upload names to investigate or conduct search manually by entering relevant search criteria (gender, DOB, country).

Name	Match	Reason Listed
Nero Drinks Company Limited	99	Sanction List
Nero Drinks Company Limited	99	Associated Entity: Ownership Or Control

1. Results will show type of hit associated with record e.g., sanctions, enforcement, PEP, adverse media (note: it is not yet possible to mark a hit as a 'true match' or 'false positive').
2. When a match is found, a new hit is displayed for each category matched.
3. Associated records can be saved to a new or existing profile. You have the option to add more than one business or individual to a profile by searching on a business/individual and adding to an existing profile.

nero drinks

Created on: Fri Nov 11 2022

Created by: 101627452

Updated on: Fri Nov 11 2022

Business Searches						
Individual Searches						
Audit						
Created On	Business Name	Risk	Status	Assigned to	Monitoring	
<input type="checkbox"/> 11/11/2022	nero drinks	●	None	-	Add	Notes (0)
						View

4. When a record is saved to a profile, you can assign a risk level to the record.

Business Searches						
Individual Searches						
Audit						
Created On	Business Name	Risk	Status	Assigned to	Monitoring	
<input type="checkbox"/> 11/11/2022	nero drinks	<div> ● High ● Medium ● Low ● N/A </div>	None	-	Add	Notes (0)
						View

5. Click 'Status' to enter the current status for the record from the dropdown list.

Assign to user



None

Approved

Declined

Pending

Cancelled

Referred

Closed

Assign status to user

No changes

Save changes

- 6. Assign the record to another Protect user in your organisation. The assignee will receive a notification email to take action (note: it is not currently possible to customise roles and permissions for Protect users).

Assign to user

Status

Referred

Assign status to user *

Imogen Calderbank

Save changes

- 7. Assignee can approve, cancel, decline or refer back.
- 8. There is an option to enter notes to individual records to describe rationale for a decision.

Profile: nero drinks

Investigation: nero drinks

Subject *

Avoid this company

Notes

High risk, do not do business with this company

Save

Date/Time	User	Subject
No notes have been created yet		

- 9. Profile can be monitored and user can download reports and extract information.

						Remove 0 Investigation(s)
Created On	Business Name	Risk	Status	Assigned to	Monitoring	
<input type="checkbox"/> 11/11/2022	nero drinks	●	Referred	Imogen Calderbank	<div>Change</div> <div>Notes (1)</div> <div>View</div>	Remove 0 Investigation(s)

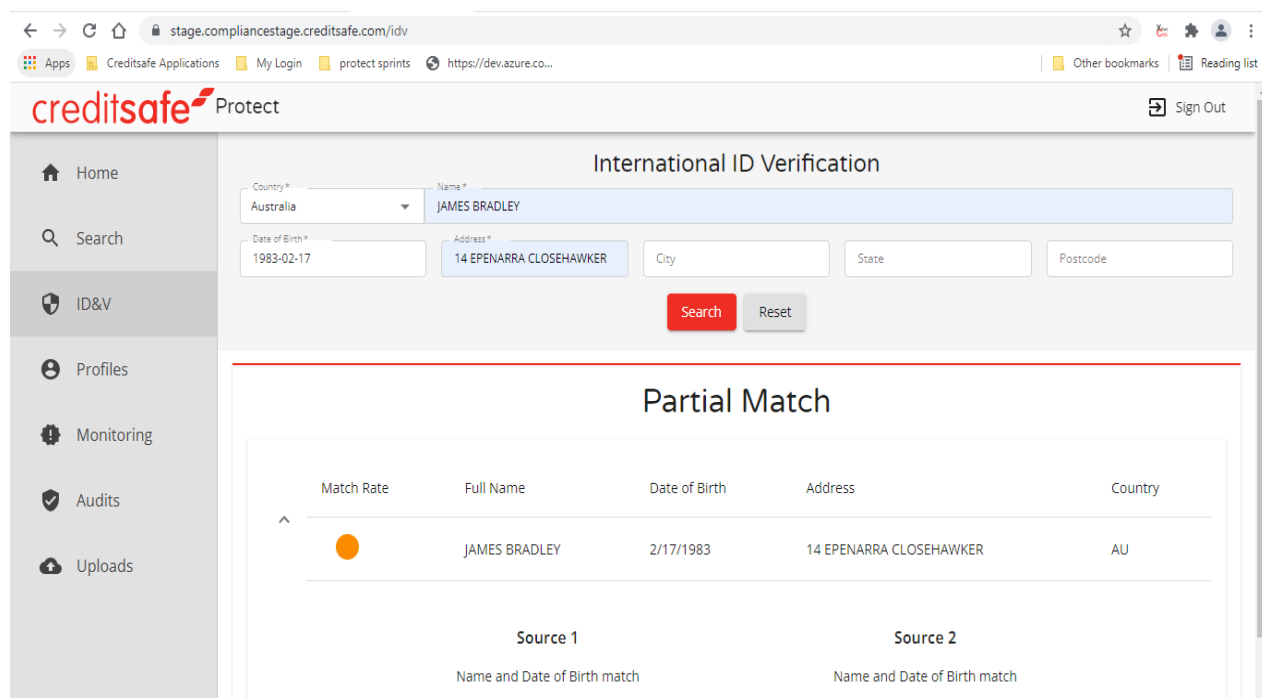
Identity Verification Services

Users subscribed to the identity verification service can verify the identity of an individual. This is done electronically by searching an individual’s full name, date of birth and address. The service will then run a search against several sources of information to verify the details against, some of which are:


- Government controlled sources (VAT, tax office, drivers license details)
- Credit agencies
- Telecoms and Utility providers
- Commercial and consumer sources

Once you have entered the required details, the search will return the following potential results with the sources that the details have matched against:

Partial Match (2 parts of the search parameters have matched on one source):



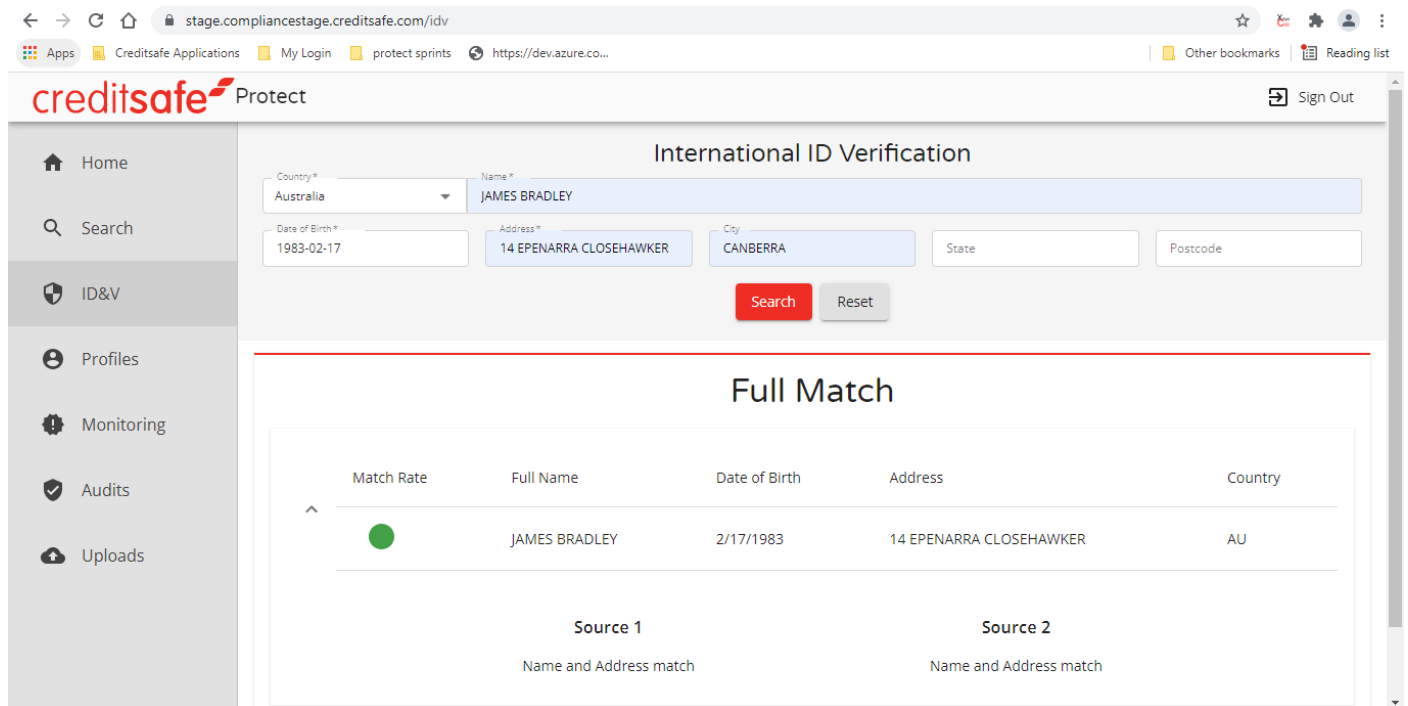
The screenshot shows the 'creditsafe Protect' web interface for 'International ID Verification'. The search form includes fields for Country (Australia), Name (JAMES BRADLEY), Date of Birth (1983-02-17), Address (14 EPENARRA CLOSEHAWKER), City, State, and Postcode. A 'Search' button is present. Below the form, a 'Partial Match' section displays a table with the following data:

Match Rate	Full Name	Date of Birth	Address	Country
	JAMES BRADLEY	2/17/1983	14 EPENARRA CLOSEHAWKER	AU


Below the table, two source details are shown:

- Source 1**: Name and Date of Birth match
- Source 2**: Name and Date of Birth match

Full Match (2 search parameters have matched to 2 sources of data):



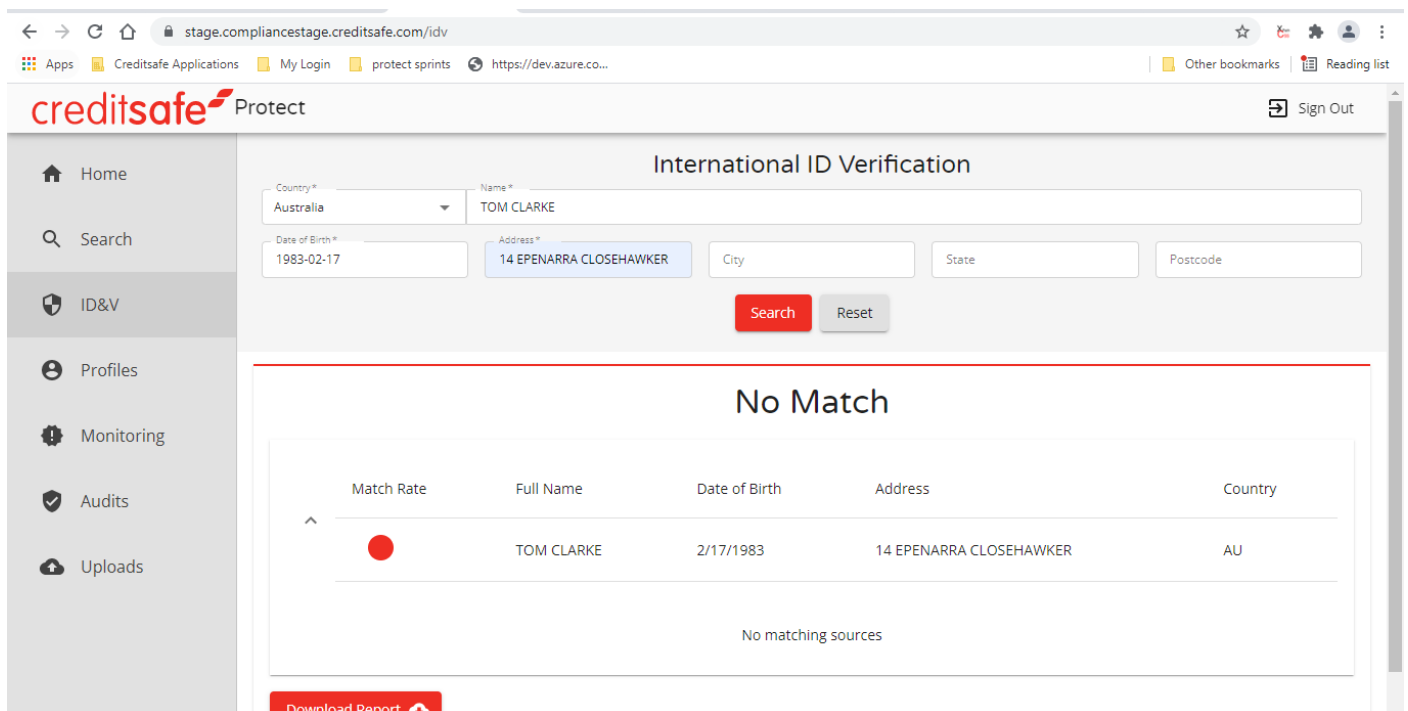
The screenshot shows the 'International ID Verification' form in the creditsafe Protect application. The form fields are filled with: Country: Australia, Name: JAMES BRADLEY, Date of Birth: 1983-02-17, Address: 14 EPENARRA CLOSEHAWKER, City: CANBERRA. The 'Search' button is highlighted in red. Below the form, the results section is titled 'Full Match' and displays a table with the following data:

Match Rate	Full Name	Date of Birth	Address	Country
	JAMES BRADLEY	2/17/1983	14 EPENARRA CLOSEHAWKER	AU


Below the table, two sources are listed:

- Source 1**: Name and Address match
- Source 2**: Name and Address match

No Match:



The screenshot shows the 'International ID Verification' form in the creditsafe Protect application. The form fields are filled with: Country: Australia, Name: TOM CLARKE, Date of Birth: 1983-02-17, Address: 14 EPENARRA CLOSEHAWKER. The 'Search' button is highlighted in red. Below the form, the results section is titled 'No Match' and displays a table with the following data:

Match Rate	Full Name	Date of Birth	Address	Country
	TOM CLARKE	2/17/1983	14 EPENARRA CLOSEHAWKER	AU

Below the table, the text 'No matching sources' is displayed. At the bottom of the results section, there is a red button labeled 'Download Report' with a download icon.



You may then download the report and store this in your CRM or client record systems.

You may also screen the individual against sanctions, PEPs and adverse media watchlists using the ‘Screen’ button below.

This will retrieve a report from the screening solution within Protect without navigating to another page.

creditsafeProtect

Sign Out

Home

Search

ID&V

Profiles

Monitoring

Audits

Uploads

International ID Verification

Country*
Argentina

Name*
Gabby Sabatini

Date of Birth*
2001-01-21

Address*
Arrecifes 482

City
Cordoba

State

Postcode

Search

Reset

No Match

Match Rate	Full Name	Date of Birth	Address	Country
▼ <div></div>	Gabby Sabatini	1/21/2001	Arrecifes 482	AR

Download Report

Screen