

creditsafe[✓]

Salesforce Business Intelligence Plus

Version 5.0
Release Notes



SF Version 5.0

KYC Screening & Compliance

Users can now perform KYC and AML screening directly from Salesforce against multiple compliance datasets, helping organisations identify potential financial crime, sanctions, and reputational risks during onboarding and ongoing due diligence processes.

Screening supports a range of compliance categories including:

- Sanctions
- Politically Exposed Persons (PEPs)
- Enforcement Lists
- Adverse Media
- State Owned Enterprises
- Profiles of Interest
- Insolvency & Disqualified Directors (where supported)

Audit & Compliance Controls

We have introduced detailed audit capabilities for KYC Protect activities within Salesforce.

Users can now review historical screening activity, profile updates, monitoring events, and compliance actions, providing a clearer audit trail for internal governance and regulatory reporting requirements.

This enhancement supports stronger operational transparency and simplifies compliance investigations and review processes.

Settings & Configuration

Data & Screening Configuration

Administrators can now configure which datasets are included within screening directly from the Salesforce settings area.

This allows you to tailor screening processes based on your internal compliance requirements and jurisdictional obligations.

Supported dataset configuration includes controls for categories such as sanctions, PEPs, adverse media, enforcement data, and other compliance sources.

This enhancement allows compliance teams to centralise screening activities within Salesforce while reducing reliance on external systems.

Profile Management

Users can create and manage KYC Protect profiles directly from Account and Lead records within Salesforce.

Profiles can store and manage due diligence information for companies, directors, shareholders, Ultimate Beneficial Owners (UBOs), and associated entities, helping organisations maintain a consolidated compliance view throughout the customer lifecycle.

The integration also supports synchronisation with Creditsafe business data to improve profile accuracy and reduce manual data entry.

Compliance (AML & Business) Monitoring

AML Monitoring

Users can enable ongoing AML monitoring for screened profiles, allowing Salesforce to receive updates when new compliance events or risks are identified against monitored entities.

This helps organisations maintain continuous compliance oversight and react quickly to changes in customer or supplier risk profiles.

Business Monitoring

KYC Protect monitoring is now integrated with existing Creditsafe Business Monitoring capabilities within Salesforce.

Users can monitor both financial and compliance-related events from a unified platform, improving visibility across credit risk and compliance operations.

Match Percentage Thresholds

Users can now configure screening match percentage thresholds to control how potential matches are identified and surfaced during AML and KYC checks.

This enhancement enables organisations to balance screening sensitivity with operational efficiency, helping reduce false positives while ensuring high-risk entities continue to be identified appropriately.

Upgrade Installation

To install the new package, please click on the appropriate link below and follow the instructions.

Install Link for Sandbox:

<https://www.creditsafe.com/salesforce/sandbox/install.html>

Install Link for Production:

<https://www.creditsafe.com/salesforce/production/install.html>