



# Check & Decide

## User Guide

v1.2 - February 2024

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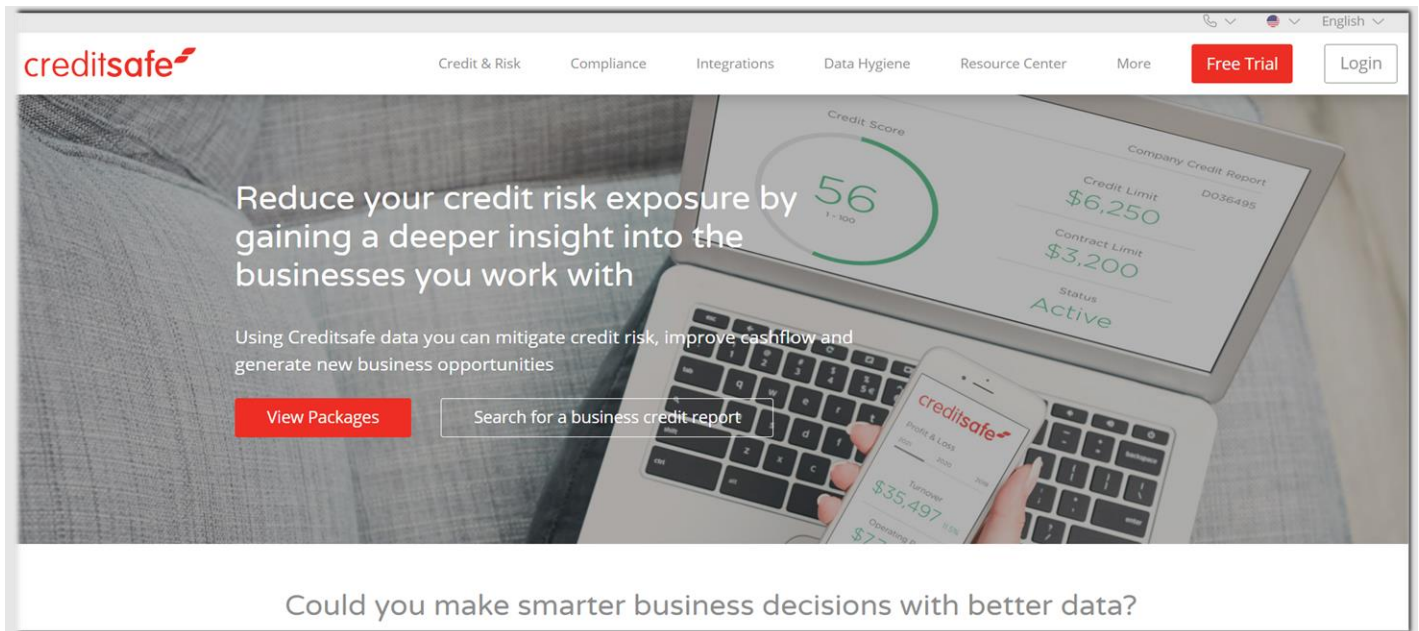
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## Login

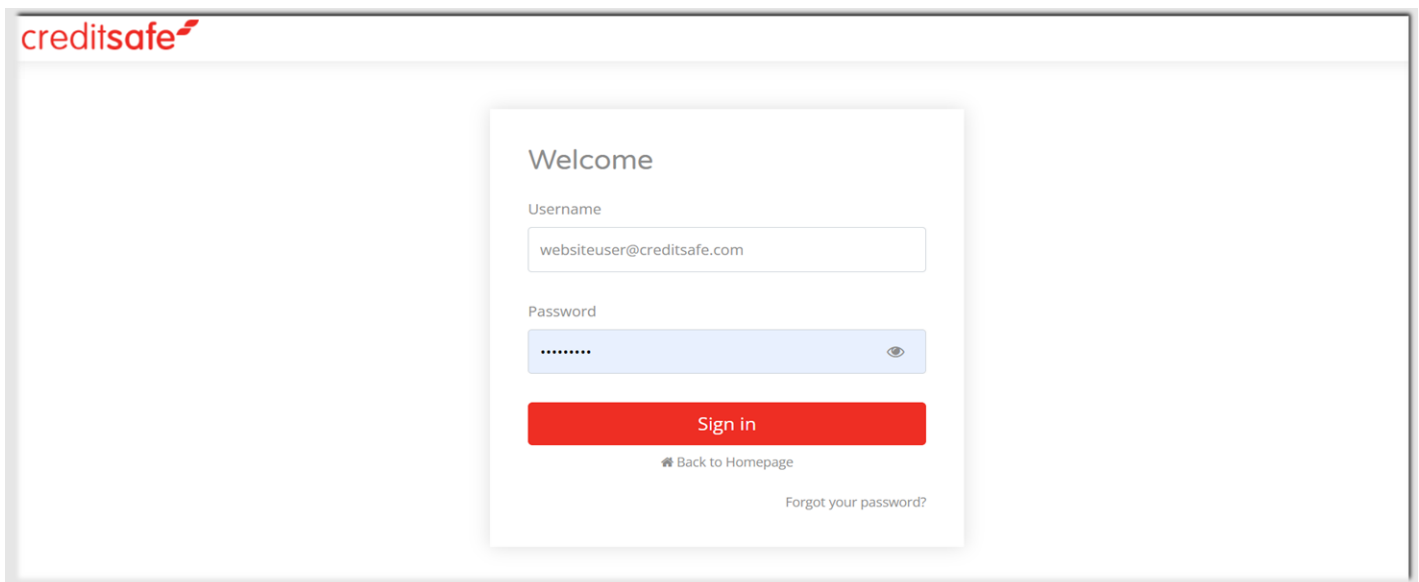
### Home

To navigate to the features available within Check and Decide, users must log in to the Creditsafe website by selecting Login from the right-hand menu.

You will be presented with a Login page. In here, you should enter your Creditsafe credentials and click 'Sign In'. Once logged in, users will see several options, a summary of which is contained within this section.



The banner features the Creditsafe logo in the top left. The top navigation bar includes links for Credit & Risk, Compliance, Integrations, Data Hygiene, Resource Center, and More, along with a 'Free Trial' button and a 'Login' button. The main content area shows a laptop displaying a 'Credit Score' of 56 (1-100) and a 'Company Credit Report' with details like 'Credit Limit \$6,250', 'Contract Limit \$3,200', and 'Status Active'. A smartphone in the foreground shows a 'creditsafe' app interface with 'Profit & Loss' data. Below the laptop, there is a text overlay: 'Reduce your credit risk exposure by gaining a deeper insight into the businesses you work with'. Underneath this, it says 'Using Creditsafe data you can mitigate credit risk, improve cashflow and generate new business opportunities'. Two buttons are present: 'View Packages' and 'Search for a business credit report'. At the bottom of the banner, a question asks: 'Could you make smarter business decisions with better data?'.



The login form is titled 'Welcome'. It contains a 'Username' field with the email 'websiteuser@creditsafe.com' and a 'Password' field with masked characters. Below the password field is a red 'Sign in' button. Underneath the button are two links: 'Back to Homepage' and 'Forgot your password?'.

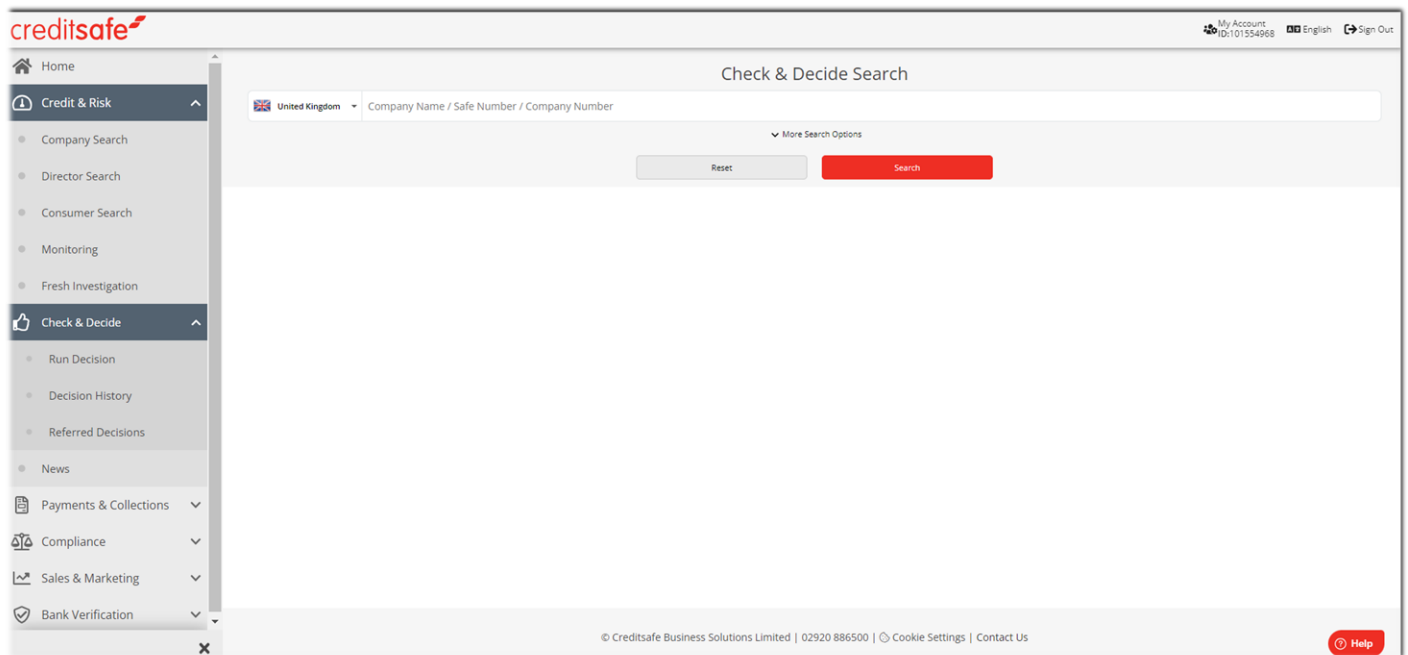
From the 'Home' tab in the left-hand menu, select the Credit & Risk section and navigate to Check and Decide.



## Run Decision

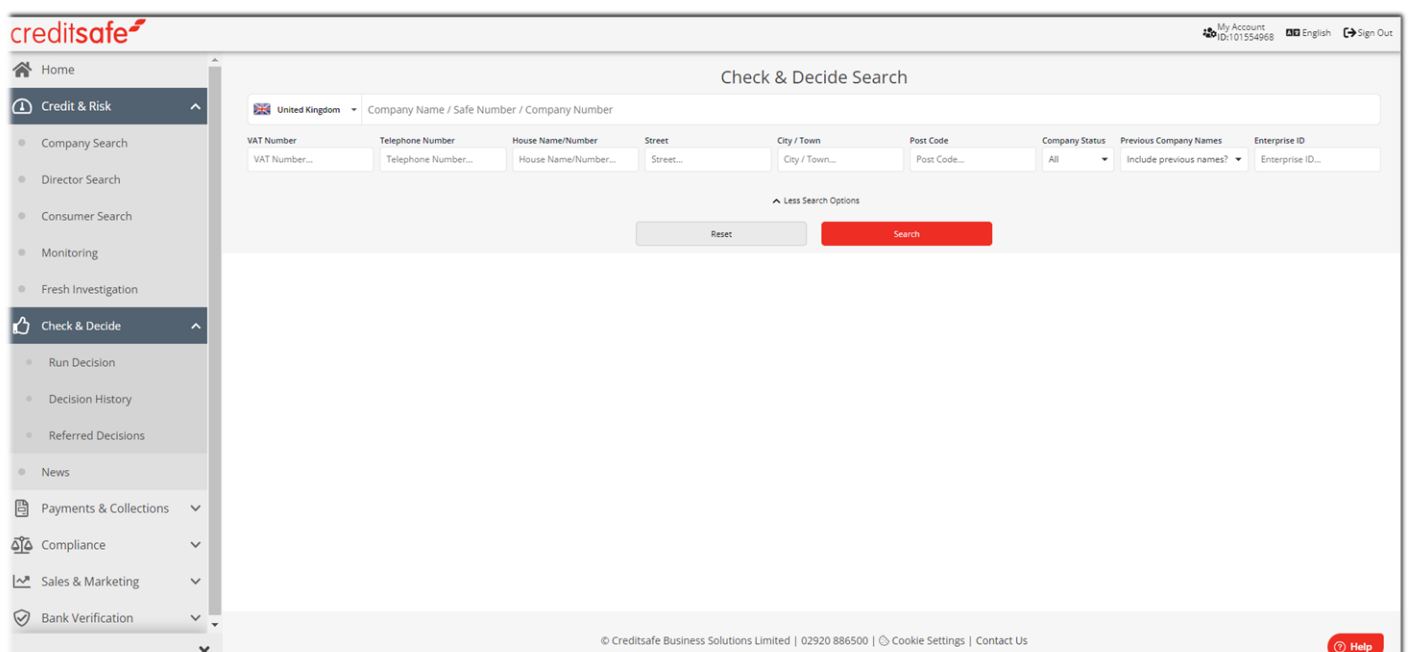
Select Check & Decide from the navigation menu on the left-hand side and then select the “Run Decision” sub-tab to navigate to the Check & Decide Search page.

On the Check & Decide company search page, users must see the default Company Search bar. To refine the search and access more specific criteria, select on the expandable chevron labeled "More Search Options" to reveal more search options.



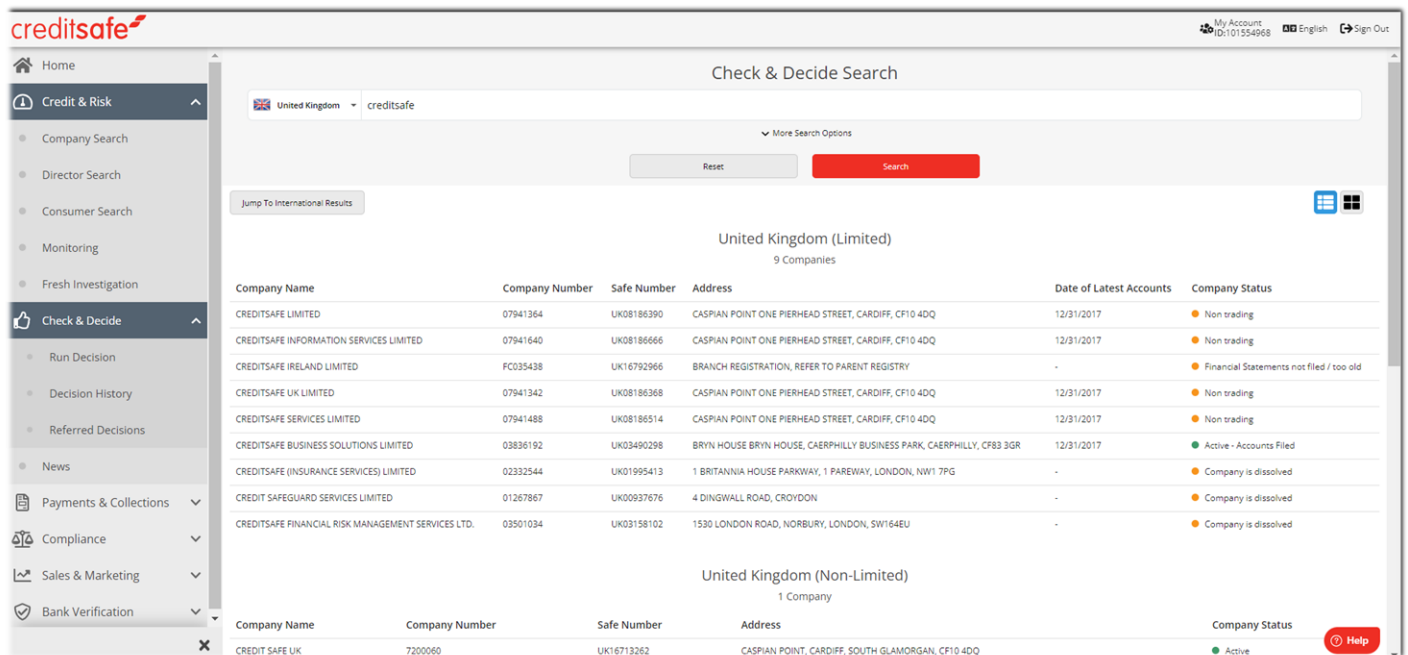
The screenshot shows the Creditsafe 'Check & Decide Search' page. On the left is a navigation menu with 'Check & Decide' selected, showing sub-options like 'Run Decision' and 'Decision History'. The main area features a search bar with a dropdown for 'United Kingdom' and a placeholder 'Company Name / Safe Number / Company Number'. Below the search bar are 'Reset' and 'Search' buttons. A chevron labeled 'More Search Options' is visible below the search bar. The footer contains copyright information and a 'Help' button.

Select the collapsible chevron labeled "Less Search Options" to collapse the search filters and return to the default view.



This screenshot shows the same 'Check & Decide Search' page but with the search filters expanded. Below the main search bar, there are several input fields: 'VAT Number', 'Telephone Number', 'House Name/Number', 'Street', 'City / Town', 'Post Code', 'Company Status', 'Previous Company Names', and 'Enterprise ID'. Each field has a placeholder text. Below these fields is a chevron labeled 'Less Search Options'. The 'Reset' and 'Search' buttons remain at the bottom of the filter section. The navigation menu and footer are identical to the previous screenshot.

In the Check & Decide Search, type in the name of the business you are searching for and select 'Search'.



The screenshot shows the 'Check & Decide Search' page on the creditsafe website. The left navigation bar is open, showing 'Credit & Risk' and 'Check & Decide' options. The search results are displayed for 'United Kingdom (Limited)' with 9 companies. The table below lists the companies and their details.

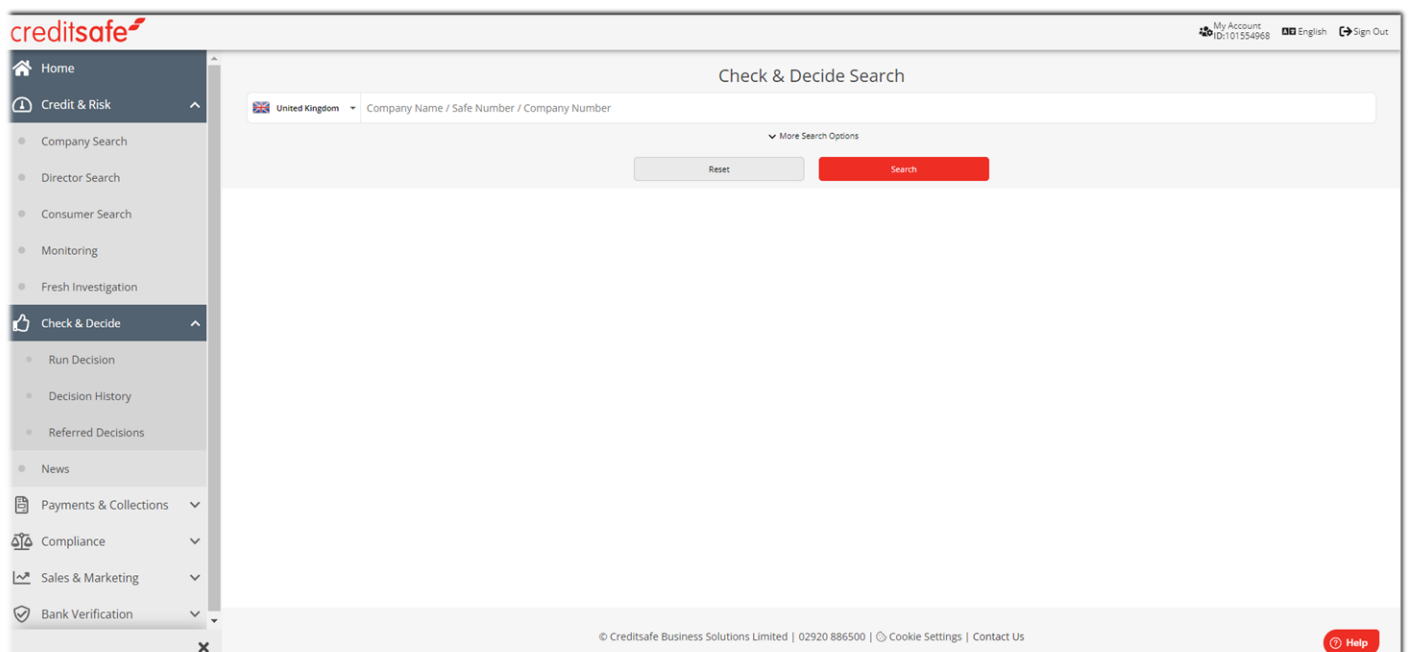
Company Name	Company Number	Safe Number	Address	Date of Latest Accounts	Company Status
CREDITSAFE LIMITED	07941364	UK08186390	CASPIAN POINT ONE PIERHEAD STREET, CARDIFF, CF10 4DQ	12/31/2017	Non trading
CREDITSAFE INFORMATION SERVICES LIMITED	07941640	UK08186666	CASPIAN POINT ONE PIERHEAD STREET, CARDIFF, CF10 4DQ	12/31/2017	Non trading
CREDITSAFE IRELAND LIMITED	FC035438	UK16792966	BRANCH REGISTRATION, REFER TO PARENT REGISTRY	-	Financial Statements not filed / too old
CREDITSAFE UK LIMITED	07941342	UK08186368	CASPIAN POINT ONE PIERHEAD STREET, CARDIFF, CF10 4DQ	12/31/2017	Non trading
CREDITSAFE SERVICES LIMITED	07941488	UK08186514	CASPIAN POINT ONE PIERHEAD STREET, CARDIFF, CF10 4DQ	12/31/2017	Non trading
CREDITSAFE BUSINESS SOLUTIONS LIMITED	03836192	UK03490298	BRYN HOUSE BRYN HOUSE, CAERPHILLY BUSINESS PARK, CAERPHILLY, CF83 3GR	12/31/2017	Active - Accounts Filed
CREDITSAFE (INSURANCE SERVICES) LIMITED	02332544	UK01995413	1 BRITANNIA HOUSE PARKWAY, 1 PAREWAY, LONDON, NW1 7PG	-	Company is dissolved
CREDIT SAFEGUARD SERVICES LIMITED	01267867	UK00937676	4 DINGWALL ROAD, CROYDON	-	Company is dissolved
CREDITSAFE FINANCIAL RISK MANAGEMENT SERVICES LTD.	03501034	UK03158102	1530 LONDON ROAD, NORBURY, LONDON, SW164EU	-	Company is dissolved

Below the table, there is a section for 'United Kingdom (Non-Limited)' with 1 company:

Company Name	Company Number	Safe Number	Address	Company Status
CREDIT SAFE UK	7200060	UK16713262	CASPIAN POINT, CARDIFF, SOUTH GLAMORGAN, CF10 4DQ	Active

Adding any of the search criteria and then minimizing the Search options menu, the selections persist until either the page is refreshed, a search has been completed or the user has removed them by selecting 'Reset.'

For a few entities, we will find the 'Check & Decide' main menu under 'Credit & Risk' menu option on the left navigation bar.



The screenshot shows the 'Check & Decide Search' page on the creditsafe website. The left navigation bar is open, showing 'Credit & Risk' and 'Check & Decide' options. The search criteria field is visible, showing 'United Kingdom' and 'Company Name / Safe Number / Company Number'. The 'Search' button is highlighted in red.

## Landing Page

Once you have navigated to the Check & Decide Search page, you can proceed to Search for a company to run a decision against.

In the Check & Decide Search, selecting the business will direct you to the Check & Decide Company Summary page.

The screenshot shows the 'Check & Decide' section of the Creditsafe website. The left sidebar contains navigation options: Home, Credit & Risk (with sub-options: Company Search, Director Search, Consumer Search, Monitoring, Fresh Investigation), Check & Decide (with sub-options: Run Decision, Decision History, Referred Decisions), News, Payments & Collections, and Compliance. The main content area displays details for 'CREDITSAFE BUSINESS SOLUTIONS LIMITED' (UK03490298). It includes 'Key Information' (Company Number: 03836192, Company Name: CREDITSAFE BUSINESS SOLUTIONS LIMITED, Company Status: Active - Accounts Filed, Incorporation Date: 08/31/1999, Company Type: Private limited with Share Capital, VAT Number: GB420950616, SIC07: 82990, SIC07 Description: Other business support service activities n.e.c.) and 'Contact Information' (Address: BRYN HOUSE, CAERPHILLY BUSINESS PARK, CAERPHILLY, CF83 3GG, Website: www.creditsafe.com, Phone Number: 02920886500). Below this is a 'Run Decision' section with a dropdown menu for 'Decision Tree'. The footer contains copyright information, contact details, and a 'Help' button.

Alternatively, from the Home section you can search for a Company using the Quick Company Search. Selecting the chosen company from the search results will direct you to the Company Report.

The screenshot shows the 'Quick Company Search' page. The left sidebar is identical to the previous screenshot. The main content area features a search bar with a dropdown for 'United Kingdom' and a placeholder 'Company Name / Safe Number / Company Number'. Below the search bar are 'Reset' and 'Search' buttons. A large red banner advertises 'creditsafe WEBINARS JAM-PACKED SEPTEMBER 6 WEBINARS'. To the right of the banner is a section titled 'EXPLORING:' with a list of topics: Data's Dark Side, Operation Procurement, Compliance Solutions, Integrating Business Data, International Business Data, and Banking Data Insights. Below the banner is a 'Recent Monitoring Events' section showing 'No recent monitoring events'. The 'Recently Viewed Companies' section displays a table with columns: Country, Date, Company Name, Company ID, and Last Viewed Score. The table lists several entries for 'CREDITSAFE BUSINESS SOLUTIONS LIMITED' and 'LYRECO UK LIMITED'. The footer includes a 'Help' button.

Country	Date	Company Name	Company ID	Last Viewed Score
United Kingdom	09/14/2023	CREDITSAFE BUSINESS SOLUTIONS LIMITED	UK03490298	95
United Kingdom	09/14/2023	CREDITSAFE BUSINESS SOLUTIONS LIMITED	UK03490298	95
United Kingdom	09/14/2023	CREDITSAFE BUSINESS SOLUTIONS LIMITED	UK03490298	95
United Kingdom	09/14/2023	LYRECO UK LIMITED	UK00146803	N/A
United Kingdom	09/14/2023	LYRECO UK LIMITED	UK00146803	N/A
United Kingdom	09/14/2023	LYRECO UK LIMITED	UK00146803	N/A
United Kingdom	09/14/2023	LYRECO UK LIMITED	UK00146803	N/A

Select the 'Run Decision' button from the Company Report. Upon selecting the button, you will navigate to the Decision Details page.

[Home](#)
[Credit & Risk](#)
[Payments & Collections](#)
[Compliance](#)
[Sales & Marketing](#)
[Bank Verification](#)

[Back to Results](#)

**CREDITSAFE BUSINESS SOLUTIONS LIMITED**
UK03490298  
Company Number: 03836192

Risk Score	International Score	Credit Limit	Contract Limit	Status	DBT	Industry DBT	Compliance Alerts
95	A	£1.8M	£5.1M	Active	11.74	16	No Alerts

[Run Decision](#)
[Monitored](#)
[More Actions](#)

[Summary](#)
[Scores & Indicators](#)
[Finance Agreements](#)
[Directors/Shareholders](#)
[Financials](#)
[Event History](#)
[Group Structure](#)
[Compliance Alerts](#)
[Negative Inform](#)

[Company Information](#)
[Trading Address](#)
[SIC07/SIC03](#)

**Key Information**

Company Number	03836192
Company Name	CREDITSAFE BUSINESS SOLUTIONS LIMITED
Company Status	Active - Accounts Filed
Incorporation Date	08/31/1999
Company Type	Private limited with Share Capital
VAT Number	GB420950616
SIC07 Code	82990
SIC07 Description	Other business support service activities n.e.c.

**Contact Information**

Address:	BRYN HOUSE, CAERPHILLY BUSINESS PARK, CAERPHILLY, CF83 3GG	
	<a href="#">view on map</a>	
Website:	<a href="#">www.creditsafe.com</a>	
Telephone Number:	02920886500	TPS: N
Trading Address:	Bryn House, Caerphilly Business Park, Caerphilly, Mid Glamorgan, CF83 3GG	
	<a href="#">View More</a>	

**Additional Information**

FTSE Index	-	Accounts Due Date	09/17/2018
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[Home](#)
[Credit & Risk](#)
[Payments & Collections](#)
[Compliance](#)
[Sales & Marketing](#)
[Bank Verification](#)

[Company Search](#)
[Director Search](#)
[Consumer Search](#)
[Monitoring](#)
[Fresh Investigation](#)

[Check & Decide](#)
[Run Decision](#)
[Decision History](#)
[Referred Decisions](#)

[News](#)

[Payments & Collections](#)
[Compliance](#)
[Sales & Marketing](#)
[Bank Verification](#)

[View Company Report](#)
[Monitored](#)
UK03490298

**Key Information**

Company Number	03836192
Company Name	CREDITSAFE BUSINESS SOLUTIONS LIMITED
Company Status	Active - Accounts Filed
Incorporation Date	08/31/1999
Company Type	Private limited with Share Capital
VAT Number	GB420950616
SIC07	82990
SIC07 Description	Other business support service activities n.e.c.

**Contact Information**

Address	BRYN HOUSE, CAERPHILLY BUSINESS PARK, CAERPHILLY, CF83 3GG	
	<a href="#">view on map</a>	
Website	<a href="#">www.creditsafe.com</a>	
Phone Number	02920886500	

**Run Decision**

Please select a Decision Tree

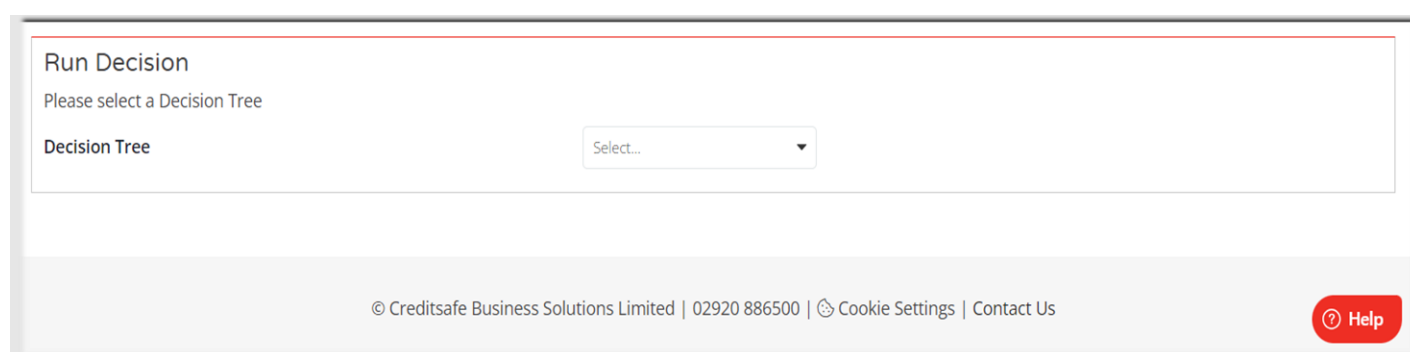
Decision Tree Select...

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## Decision Models

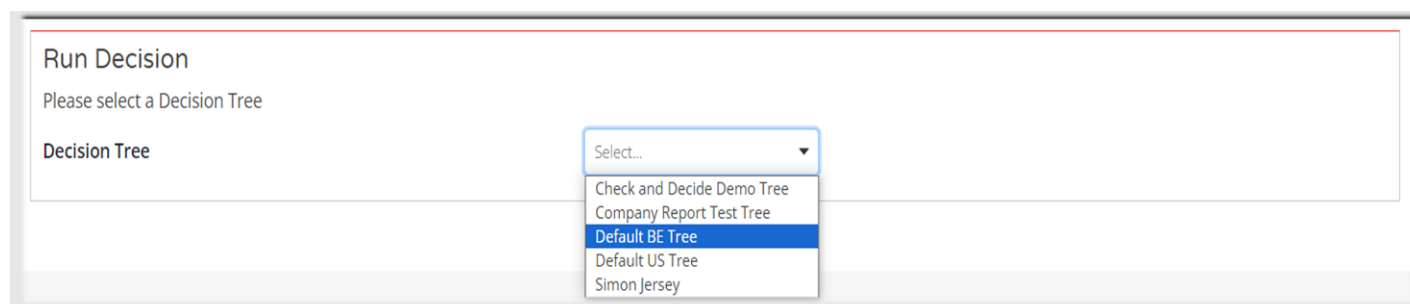
When you scroll down to the 'Run Decision' section, you will see a field named Decision Tree. A decision tree is an automated set of data checks that are performed to generate a decision. Decision trees can be designed using our Decision Templates or they can be a bespoke design and development. You can create as many decision trees as is needed for your business. You can grant users access to one or more trees. The dropdown menu to the right will display a list of all the available decision trees you have access to.

When you navigate to Run a Decision, you will see a prompt message that states **"Please select a Decision Tree"** instructing you to select a Decision Tree. The message will be shown when no decision tree is selected. The decision details input fields will be hidden initially, as they are only relevant once a Decision Tree has been selected.



The screenshot shows a 'Run Decision' section with a prompt 'Please select a Decision Tree'. Below this is a 'Decision Tree' label and a dropdown menu with the text 'Select...'. At the bottom of the page, there is a footer with copyright information, contact details, and a 'Help' button.

Select the Decision Tree you want to use. When you select the Decision Tree, the user input field or fields required to run the decision appears. The user must enter the relevant fields.



This screenshot shows the 'Run Decision' section with the 'Please select a Decision Tree' prompt. The 'Decision Tree' dropdown menu is open, displaying a list of available decision trees: 'Check and Decide Demo Tree', 'Company Report Test Tree', 'Default BE Tree' (which is highlighted), 'Default US Tree', and 'Simon Jersey'.

**IMPORTANT:** Both Custom and Template Trees you have access to will appear in this dropdown menu.

Once the user has selected a Decision Tree from the available options, the Run Decision Card will dynamically adjust, displaying the appropriate decision details input fields based on the selected Decision Tree.

After selecting a Decision Tree, the prompt message will be updated to **"Please enter decision details and Request Decision"**. The decision details input fields will be displayed, allowing users to enter the necessary information.

The "Request Decision" button will be available, which users can select to initiate the decision-making process based on the selected Decision Tree and the entered decision details.

Run Decision

Please enter decision details and Request Decision

Decision Tree

Default BE Tree

Sales Value

Request Decision

You can then enter the relevant information and proceed to request the decision.

Run Decision

Please enter decision details and Request Decision

Decision Tree

Default BE Tree

Sales Value

5000

Request Decision

Select the Decision Tree you want to use. When you select the Decision Tree, the User input field or fields required to run the decision appears. The user must enter the relevant fields.

**IMPORTANT:** Both Custom and Template Decision Trees you have access to will appear in this dropdown menu.

Sample OTS Decision Tree Input	<div><div>Run Decision</div><div>Please enter decision details and Request Decision</div><div><div>Decision Tree</div><div>IT Decision Tree</div></div><div><div>Sales Value</div><div>200000</div></div><div>Request Decision</div></div>
Sample Custom Decision Tree Input	<div><div>Run Decision</div><div>Please enter decision details and Request Decision</div><div><div>Decision Tree</div><div>Nespresso</div></div><div><div>Order Value</div><div>1000</div></div><div><div>Value of Contract Per Month</div><div>500</div></div><div>Request Decision</div></div>

When the input values have been entered, select Request Decision on the bottom right-hand side. This will run the decision and return the decision results.

## Decision Outcome

Once a decision has been made, you will be able to see the decision outcome and the decision rules that were used to make that decision. This is displayed in three columns, Rule Name, Audit Description and Result.

- The *Rule Name* is the metric used to perform the check. (Applicable to Template and Custom Decision Tree)
- *Audit Description* is the data value used for that check. (Applicable to Template and Custom Decision Tree)
- *Result* is the value when comparison is passed, failed, or referred for each metric. (Applicable only for Template Decision Tree)


### Display Decision Outcome



1. For **Template Decision Tree**, you will see the decision outcome and the decision rules that were used to make that decision which gets displayed in three columns, Rule Name, Audit Description, and the Result.
2. For **Custom (Provenir) Decision Tree**, you will see the decision outcome and the decision rules that were used to make that decision which gets displayed in two columns, Rule Name and Audit Description.

#### Decision Outcome - Template Decision Tree:

Decision Outcome

Approve



Audit Name	Audit Value	Result
Credit Limit	5,250,000	Pass 
International Score	A	Pass 

Report Summary

Name	Value
Industry Average Payment Expectation Days	Unavailable
Industry Average Credit Rating	Unavailable
Industry Average Credit Limit	Unavailable
Gross Operating Margin	Unavailable
Total Inventories	Unavailable
Total Assets	94,148,000
EBITDA (Pre Tax Profit)	Unavailable
Current Debt Ratio	0.98
Shareholder Funds	46,786,000
Part of Group	Yes


Run New Decision

Save / Email PDF

## Decision Outcome – Custom (Provenir) Decision Tree:

Decision Outcome

Accept

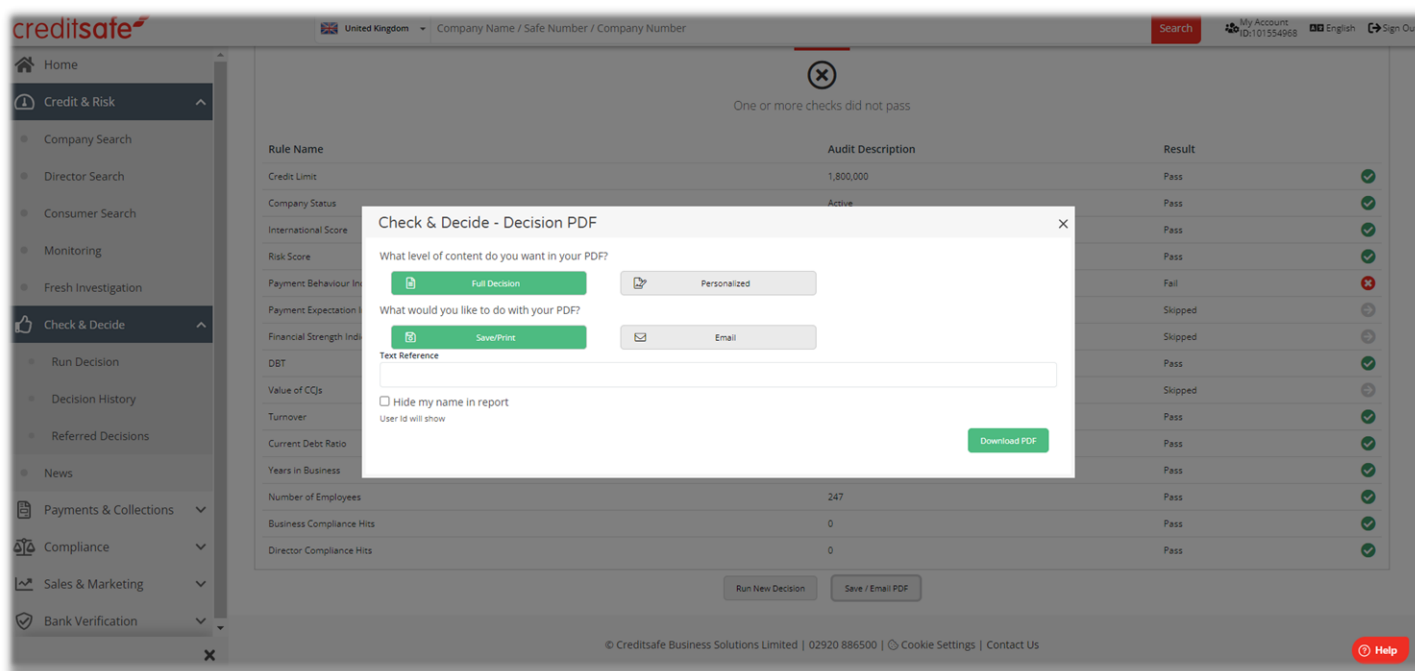


Audit Name	Audit Value
Sales Value	£900.00
Product Type	Product A
Customer	Yes
Credit Score	96
International Score	A
Credit Limit	£5,250,000.00
DBT	11.14

Run New Decision
Save / Email PDF

## Save PDF

You can choose to save the details of the Outcome as a pdf. Also, selecting the 'Run New Decision' button will navigate you to the Check & Decide search page to look for another company and run a new decision.



The screenshot shows the Creditsafe web application interface. On the left is a navigation menu with categories like 'Credit & Risk', 'Check & Decide', 'Payments & Collections', 'Compliance', 'Sales & Marketing', and 'Bank Verification'. The main area displays a decision outcome for a company, with a table of audit results. A modal titled 'Check & Decide - Decision PDF' is open, asking for the level of content (Full Decision or Personalized) and what to do with the PDF (Save/Print or Email). It also includes a 'Text Reference' field and a 'Download PDF' button. The background table shows various audit rules and their results.

Rule Name	Audit Description	Result
Credit Limit	1,800,000	Pass
Company Status	Active	Pass
International Score		Pass
Risk Score		Pass
Payment Behaviour Ind		Fail
Payment Expectations		Skipped
Financial Strength Ind		Skipped
DBT		Pass
Value of CCJs		Skipped
Turnover		Pass
Current Debt Ratio		Pass
Years in Business		Pass
Number of Employees	247	Pass
Business Compliance Hits	0	Pass
Director Compliance Hits	0	Pass

Selecting 'Download PDF' button will initiate the download.



creditsafe

United Kingdom

Company Name / Safe Number / Company Number

Search

My Account ID:101554968

English

Sign Out

Home

Credit & Risk

Company Search

Director Search

Consumer Search

Monitoring

Fresh Investigation

Check & Decide

Run Decision

Decision History

Referred Decisions

News

Payments & Collections

Compliance

Sales & Marketing

Bank Verification

One or more checks did not pass

Rule Name	Audit Description	Result
Credit Limit	1,800,000	Pass
Company Status	Active	Pass
International Score	A	Pass
Risk Score		Pass
Payment Behaviour Index		Fail
Payment Expectation		Skipped
Financial Strength Index		Skipped
DBT		Pass
Value of CQs		Skipped
Turnover		Pass
Current Debt Ratio	2.43	Pass
Years in Business	24	Pass
Number of Employees	247	Pass
Business Compliance Hits	0	Pass
Director Compliance Hits	0	Pass

Run New Decision

Save / Email PDF

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Help

Check & Decide - Decision PDF

Please wait, your decision is being created

Loading...

creditsafe

United Kingdom

Company Name / Safe Number / Company Number

Search

My Account ID:101554968

English

Sign Out

Home

Credit & Risk

Company Search

Director Search

Consumer Search

Monitoring

Fresh Investigation

Check & Decide

Run Decision

Decision History

Referred Decisions

News

Payments & Collections

Compliance

Sales & Marketing

Bank Verification

One or more checks did not pass

Rule Name	Audit Description	Result
Credit Limit	1,800,000	Pass
Company Status	Active	Pass
International Score	A	Pass
Risk Score	95	Pass
Payment Behaviour Index		Fail
Payment Expectation		Skipped
Financial Strength Index		Skipped
DBT		Pass
Value of CQs		Skipped
Turnover	39,395,000	Pass
Current Debt Ratio	2.43	Pass
Years in Business	24	Pass
Number of Employees	247	Pass
Business Compliance Hits	0	Pass
Director Compliance Hits	0	Pass

Run New Decision

Save / Email PDF

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Help

Check & Decide - Decision PDF

Your PDF was downloaded successfully

Back to Decision

## Email

You can choose to email the details of the Outcome as a pdf.

The screenshot shows the 'Check & Decide' modal in the Creditsafe interface. The modal is titled 'Check & Decide - Decision PDF' and contains the following sections:

- What level of content do you want in your PDF?**
  - ☒ Full Decision
  - ☐ Personalized
- What would you like to do with your PDF?**
  - ☐ Save/Print
  - ☒ Email
- Who would you like to email the PDF to?**
  - Email Address:
  - Name:
- Comments**:
- Text Reference**:
- ☐ Check this box if you'd like a copy sent to yourself at soumendra.dalai@creditsafe.com
- ☐ Hide my name in report  
User Id will show
- Send Email** button

The background shows a table of audit results with columns: Rule Name, Audit Description, and Result. The table lists various checks like Credit Limit, Company Status, International Score, Risk Score, etc.

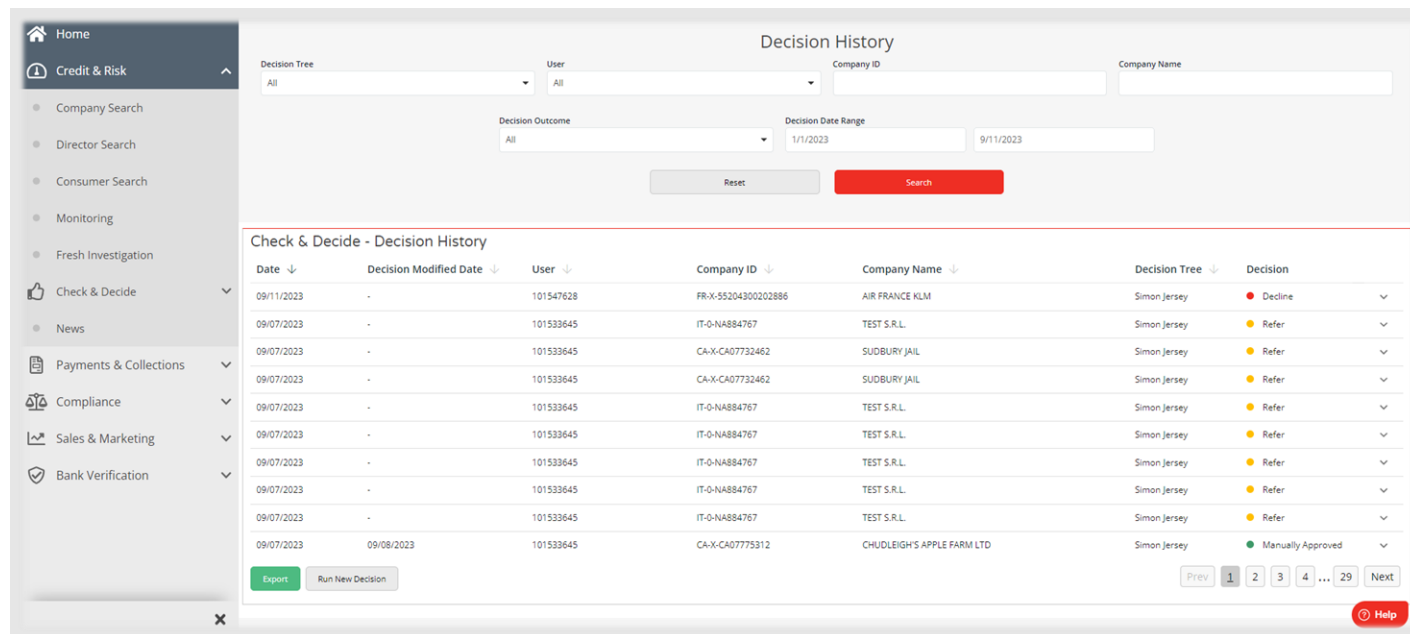
The screenshot shows the 'Check & Decide' modal in the Creditsafe interface, displaying a success message: 'Your PDF was emailed successfully'. The modal is titled 'Check & Decide - Decision PDF' and contains the following sections:

- What level of content do you want in your PDF?**
  - ☒ Full Decision
  - ☐ Personalized
- What would you like to do with your PDF?**
  - ☐ Save/Print
  - ☒ Email
- Who would you like to email the PDF to?**
  - Email Address:
  - Name:
- Comments**:
- Text Reference**:
- ☐ Check this box if you'd like a copy sent to yourself at soumendra.dalai@creditsafe.com
- ☐ Hide my name in report  
User Id will show
- Back to Decision** button

The background shows a table of audit results with columns: Rule Name, Audit Description, and Result. The table lists various checks like Credit Limit, Company Status, International Score, Risk Score, etc.

## Decision History

You can view recent decisions and the entire history of all checks made within your company. Select Check & Decide from the navigation menu on the left-hand side and then select the "Decision History" sub-tab to see the list of all latest decisions and the history.



## Landing Page

The Check & Decide – Decision History displays information about all the decisions that have been made. You will be able to see the key details, such as:

- Date = When the original decision was requested.
- Decision Modified Date = Date on which either a note was added, or a manual decision was taken or both
- User = The name of the user who ran the decision.
- Company ID = The company ID the decision was made against.
- Company Name = The company name the decision was made against.
- Decision Tree Used = The name of the Decision Tree
- Decision = The decision outcome

### Note:

1. The "Decision Modified Date" column displays a hyphen ('-') before any referred decision is updated or modified.
2. For any other decision outcomes apart from "Refer", the "Decision Modified Date" column must always display hyphen ('-').

- A date would be reflected in the "Decision Modified Date" column when a referred decision is updated or modified, a note is added on a referred decision or both.

The screenshot shows the Creditsafe Decision History interface. The top navigation bar includes the Creditsafe logo, a dropdown for "United Kingdom", a search bar for "Company Name / Safe Number / Company Number", and a "Search" button. The left sidebar contains a "Credit & Risk" section with sub-items: "Company Search", "Director Search", "Consumer Search", "Monitoring", "Fresh Investigation", "Check & Decide", "Run Decision", "Decision History", "Referred Decisions", "News", "Payments & Collections", and "Compliance". The "Check & Decide" section is currently selected.

The main content area is titled "Decision History" and features several search filters: "Decision Tree" (All), "User" (All), "Company ID" (empty), "Company Name" (empty), "Decision Outcome" (All), and "Decision Date Range" (1/1/2023 to 8/24/2023). There are "Reset" and "Search" buttons.

Below the filters is a table titled "Check & Decide - Decision History". The table has the following columns: Date, Decision Modified Date, User, Company ID, Company Name, Decision Tree, and Decision. The table contains 12 rows of data, showing various decisions made by different users for different companies.

Date	Decision Modified Date	User	Company ID	Company Name	Decision Tree	Decision
08/24/2023	08/24/2023	101533645	CA-X-CA07775312	CHUDLEIGH'S APPLE FARM LTD	Simon Jersey	Manually Approve
08/24/2023	-	101533645	CA-X-CA07775312	CHUDLEIGH'S APPLE FARM LTD	Simon Jersey	Approve
08/09/2023	-	Soumendra Dalai (101554968)	GB-0-03836192	CREDITSafe BUSINESS SOLUTIONS LIMITED	Nespresso	Pass
08/09/2023	-	Soumendra Dalai (101554968)	GB-0-03836192	CREDITSafe BUSINESS SOLUTIONS LIMITED	Simon Jersey	Approve
08/09/2023	-	Soumendra Dalai (101554968)	GB-0-03836192	CREDITSafe BUSINESS SOLUTIONS LIMITED	IT TPD Check	Reject
08/09/2023	-	Soumendra Dalai (101554968)	GB-0-03836192	CREDITSafe BUSINESS SOLUTIONS LIMITED	Simon Jersey	Approve
08/09/2023	08/11/2023	Soumendra Dalai (101554968)	GB-0-03836192	CREDITSafe BUSINESS SOLUTIONS LIMITED	IT Decision Tree	Manually Approve
08/07/2023	08/11/2023	Soumendra Dalai (101554968)	CA-X-CA08421215	MANULIFE BANK OF CANADA	IT Decision Tree	Manually Approve
08/04/2023	08/11/2023	Soumendra Dalai (101554968)	GB-0-00442696	LYRECO UK LIMITED	IT Decision Tree	Manually Rejected
08/03/2023	08/24/2023	Soumendra Dalai (101554968)	GB-0-00442696	LYRECO UK LIMITED	IT Decision Tree	Manually Approve

## Filter History Results with Advanced Search Criteria

The Decision filter label is updated from "Status" to "Decision Outcome" in the Search Decision History additional criteria.

When you select the "Decision Outcome" dropdown, the default value displayed will be "All" and you can select any other dropdown values based on your search requirement.

The screenshot shows the Creditsafe Decision History interface. The top navigation bar includes the Creditsafe logo, a dropdown for "United Kingdom", a search bar for "Company Name / Safe Number / Company Number", and a "Search" button. The left sidebar contains a "Credit & Risk" section with sub-items: "Company Search", "Director Search", "Consumer Search", "Monitoring", "Fresh Investigation", "Check & Decide", "Run Decision", "Decision History", "Referred Decisions", "News", "Payments & Collections", and "Compliance". The "Check & Decide" section is currently selected.

The main content area is titled "Decision History" and features several search filters: "Decision Tree" (All), "User" (All), "Company ID" (empty), "Company Name" (empty), "Decision Outcome" (All), and "Decision Date Range" (1/1/2023 to 8/25/2023). There are "Reset" and "Search" buttons.

Below the filters is a table titled "Check & Decide - Decision History". The table has the following columns: Date, Decision Modified Date, User, Company ID, Company Name, Decision Tree, and Decision. The table contains 12 rows of data, showing various decisions made by different users for different companies.

Date	Decision Modified Date	User	Company ID	Company Name	Decision Tree	Decision
08/24/2023	-	101545186	GB-0-11825090	DOOR 77 LTD	Nespresso	Refer
08/24/2023	08/24/2023	101533645	CA-X-CA07775312	CHUDLEIGH'S APPLE FARM LTD	Simon Jersey	Manually Approve
08/24/2023	-	101533645	CA-X-CA07775312	CHUDLEIGH'S APPLE FARM LTD	Simon Jersey	Approve
08/09/2023	-	Soumendra Dalai (101554968)	GB-0-03836192	CREDITSafe BUSINESS SOLUTIONS LIMITED	Nespresso	Pass
08/09/2023	-	Soumendra Dalai (101554968)	GB-0-03836192	CREDITSafe BUSINESS SOLUTIONS LIMITED	Simon Jersey	Approve
08/09/2023	-	Soumendra Dalai (101554968)	GB-0-03836192	CREDITSafe BUSINESS SOLUTIONS LIMITED	IT TPD Check	Reject
08/09/2023	-	Soumendra Dalai (101554968)	GB-0-03836192	CREDITSafe BUSINESS SOLUTIONS LIMITED	Simon Jersey	Approve
08/09/2023	08/11/2023	Soumendra Dalai (101554968)	GB-0-03836192	CREDITSafe BUSINESS SOLUTIONS LIMITED	IT Decision Tree	Manually Approve
08/07/2023	08/11/2023	Soumendra Dalai (101554968)	CA-X-CA08421215	MANULIFE BANK OF CANADA	IT Decision Tree	Manually Approve
08/04/2023	08/11/2023	Soumendra Dalai (101554968)	GB-0-00442696	LYRECO UK LIMITED	IT Decision Tree	Manually Rejected

You would see the below list items in the “Decision Outcome” dropdown to filter with. You can select any of the list values to filter the results on the Check & Decide – Decision History section.

- All
- Accepted
- Referred
- Rejected
- Manually Approved
- Manually Rejected

**Decision History**

Decision Tree: All | User: All | Company ID: | Company Name: |

Decision Outcome: **Accepted** | Decision Date Range: 1/1/2023 - 8/25/2023 | Search

**Check & Decide - Decision History**

Date ↓	Decision Modified Date ↓	User ↓	Company ID ↓	Company Name ↓	Decision Tree ↓	Decision
08/24/2023	-	101545186	GB-0-11825090	DOOR 77 LTD	Nespresso	Refer
08/24/2023	08/24/2023	101533645	CA-X-CA07775312	CHUDLEIGH'S APPLE FARM LTD	Simon Jersey	Manually Approve
08/24/2023	-	101533645	CA-X-CA07775312	CHUDLEIGH'S APPLE FARM LTD	Simon Jersey	Approve
08/09/2023	-	Soumendra Dalai (101554968)	GB-0-03836192	CREDITSafe BUSINESS SOLUTIONS LIMITED	Nespresso	Pass
08/09/2023	-	Soumendra Dalai (101554968)	GB-0-03836192	CREDITSafe BUSINESS SOLUTIONS LIMITED	Simon Jersey	Approve
08/09/2023	-	Soumendra Dalai (101554968)	GB-0-03836192	CREDITSafe BUSINESS SOLUTIONS LIMITED	IT TPD Check	Reject
08/09/2023	-	Soumendra Dalai (101554968)	GB-0-03836192	CREDITSafe BUSINESS SOLUTIONS LIMITED	Simon Jersey	Approve
08/09/2023	08/11/2023	Soumendra Dalai (101554968)	GB-0-03836192	CREDITSafe BUSINESS SOLUTIONS LIMITED	IT Decision Tree	Manually Approve
08/07/2023	08/11/2023	Soumendra Dalai (101554968)	CA-X-CA08421215	MANULIFE BANK OF CANADA	IT Decision Tree	Manually Approve
08/04/2023	08/11/2023	Soumendra Dalai (101554968)	GB-0-00442696	LYRECO UK LIMITED	IT Decision Tree	Manually Reject

The filtered results are displayed in the Check & Decide – Decision History section.

**Decision History**

Decision Tree: All | User: All | Company ID: | Company Name: |

Decision Outcome: **Accepted** | Decision Date Range: 1/1/2023 - 8/25/2023 | Reset | Search

**Check & Decide - Decision History**

Date ↓	Decision Modified Date ↓	User ↓	Company ID ↓	Company Name ↓	Decision Tree ↓	Decision
08/24/2023	08/24/2023	101533645	CA-X-CA07775312	CHUDLEIGH'S APPLE FARM LTD	Simon Jersey	Manually Approve
08/24/2023	-	101533645	CA-X-CA07775312	CHUDLEIGH'S APPLE FARM LTD	Simon Jersey	Approve
08/09/2023	-	Soumendra Dalai (101554968)	GB-0-03836192	CREDITSafe BUSINESS SOLUTIONS LIMITED	Nespresso	Pass
08/09/2023	-	Soumendra Dalai (101554968)	GB-0-03836192	CREDITSafe BUSINESS SOLUTIONS LIMITED	Simon Jersey	Approve
08/09/2023	-	Soumendra Dalai (101554968)	GB-0-03836192	CREDITSafe BUSINESS SOLUTIONS LIMITED	Simon Jersey	Approve
08/09/2023	08/11/2023	Soumendra Dalai (101554968)	GB-0-03836192	CREDITSafe BUSINESS SOLUTIONS LIMITED	IT Decision Tree	Manually Approve
08/07/2023	08/11/2023	Soumendra Dalai (101554968)	CA-X-CA08421215	MANULIFE BANK OF CANADA	IT Decision Tree	Manually Approve
08/03/2023	08/24/2023	Soumendra Dalai (101554968)	GB-0-00442696	LYRECO UK LIMITED	IT Decision Tree	Manually Approve
07/27/2023	08/25/2023	101533645	CA-X-CA09325383	COMPTON TEST	Simon Jersey	Manually Approve
07/27/2023	08/25/2023	101533645	CA-X-CA09325383	COMPTON TEST	Simon Jersey	Manually Approve

## Check & Decide – Decision History Section

Expanding each decision displays the Rule Name and Audit Description for all checks in the decision model applied. In addition to that, the “Decision Details” card would be displayed to indicate the Decision Tree and Input value used during the last decision run.

Date	Decision Modified Date	User	Company ID	Company Name	Decision Tree	Decision
08/24/2023	-	101545186	GB-0-11825090	DOOR 77 LTD	Nespresso	Refer
08/24/2023	08/24/2023	101533645	CA-X-CA07775312	CHUDLEIGH'S APPLE FARM LTD	Simon Jersey	Manually Approve
08/24/2023	-	101533645	CA-X-CA07775312	CHUDLEIGH'S APPLE FARM LTD	Simon Jersey	Approve
08/09/2023	-	Soumendra Dalai (101554968)	GB-0-03836192	CREDITSafe BUSINESS SOLUTIONS LIMITED	Nespresso	Pass
08/09/2023	-	Soumendra Dalai (101554968)	GB-0-03836192	CREDITSafe BUSINESS SOLUTIONS LIMITED	Simon Jersey	Approve
08/09/2023	-	Soumendra Dalai (101554968)	GB-0-03836192	CREDITSafe BUSINESS SOLUTIONS LIMITED	IT TPD Check	Reject
08/09/2023	-	Soumendra Dalai (101554968)	GB-0-03836192	CREDITSafe BUSINESS SOLUTIONS LIMITED	Simon Jersey	Approve
08/09/2023	08/11/2023	Soumendra Dalai (101554968)	GB-0-03836192	CREDITSafe BUSINESS SOLUTIONS LIMITED	IT Decision Tree	Manually Approve
08/07/2023	08/11/2023	Soumendra Dalai (101554968)	CA-X-CA08421215	MANULIFE BANK OF CANADA	IT Decision Tree	Manually Approve
08/04/2023	08/11/2023	Soumendra Dalai (101554968)	GB-0-00442696	LYRECO UK LIMITED	IT Decision Tree	Manually Rejected

We display a tooltip that states "View More" when you hover over the downward chevron (For Accept, Reject, Refer (for user with no permission to update a referred decision), Manually Approved and Manually Rejected outcomes)

**Note:** No Pencil/Edit icon would be displayed along with the Chevron if user does not have the required permission to update a referred decision.

Date	Decision Modified Date	User	Company ID	Company Name	Decision Tree	Decision
08/24/2023	-	101545186	GB-0-11825090	DOOR 77 LTD	Nespresso	Refer
08/24/2023	08/24/2023	101533645	CA-X-CA07775312	CHUDLEIGH'S APPLE FARM LTD	Simon Jersey	Manually Approve
08/24/2023	-	101533645	CA-X-CA07775312	CHUDLEIGH'S APPLE FARM LTD	Simon Jersey	Approve
08/09/2023	-	Soumendra Dalai (101554968)	GB-0-03836192	CREDITSafe BUSINESS SOLUTIONS LIMITED	Nespresso	Pass
08/09/2023	-	Soumendra Dalai (101554968)	GB-0-03836192	CREDITSafe BUSINESS SOLUTIONS LIMITED	Simon Jersey	Approve
08/09/2023	-	Soumendra Dalai (101554968)	GB-0-03836192	CREDITSafe BUSINESS SOLUTIONS LIMITED	IT TPD Check	Reject
08/09/2023	-	Soumendra Dalai (101554968)	GB-0-03836192	CREDITSafe BUSINESS SOLUTIONS LIMITED	Simon Jersey	Approve
08/09/2023	08/11/2023	Soumendra Dalai (101554968)	GB-0-03836192	CREDITSafe BUSINESS SOLUTIONS LIMITED	IT Decision Tree	Manually Approve
08/07/2023	08/11/2023	Soumendra Dalai (101554968)	CA-X-CA08421215	MANULIFE BANK OF CANADA	IT Decision Tree	Manually Approve
08/04/2023	08/11/2023	Soumendra Dalai (101554968)	GB-0-00442696	LYRECO UK LIMITED	IT Decision Tree	Manually Rejected

We will display a tooltip that states "View and Update" when you hover over the downward chevron/pencil icon (For Refer decision outcome).

This is applicable only for users with permission to manually update a referred decision.

The screenshot shows the 'Decision History' page. On the left is a sidebar with navigation options: Home, Credit & Risk (selected), Company Search, Director Search, Consumer Search, Monitoring, Fresh Investigation, Check & Decide (selected), Run Decision, Decision History, Referred Decisions, News, Payments & Collections, and Compliance. The main area is titled 'Decision History' and contains filters for Decision Tree, User, Company ID, Company Name, Decision Outcome, and Decision Date Range. Below the filters is a table titled 'Check & Decide - Decision History' with columns: Date, Decision Modified Date, User, Company ID, Company Name, Decision Tree, and Decision. The table lists several decisions, including one for 'DOOR 77 LTD' with a 'Refer' decision. A tooltip 'View and Update' is visible over the downward chevron/pencil icon in the 'Decision' column for the 'Refer' decision.

Once the decision history record is expanded, we display a tooltip that states "Hide" when you hover over the upward chevron. Selecting the upward chevron will minimize/collapse the window and revert to the default list view.

The screenshot shows the 'Decision History' page with a decision record expanded. The expanded view shows the 'Decision Outcome' card, which includes a large 'Approve' button, a checkmark icon, and the text 'Score is Very Low Risk or Low Risk'. Below this is a table with 'Rule Name' and 'Audit Description' rows. The 'Rule Name' row shows 'Credit Limit' and 'Credit Score Description'. The 'Audit Description' row shows '\$18,500.00' and 'Low Risk'. Below the table is a 'Decision Details' section with 'Decision Tree' and 'Sales Value' rows. The 'Decision Tree' row shows 'Simon Jersey' and the 'Sales Value' row shows '1000'. A tooltip 'Hide' is visible over the upward chevron icon in the 'Decision' column of the table below the expanded view.

Upon expanding a decision record, you will see two calls to action labelled as "Re-Run Decision" and "View Decision Report" to the top right corner of the Decision Outcome card.

## How to Re-Run a Decision?

When you navigate to the Decision History page to view the latest decisions, you can re-run the decision without navigating back through the search to find a company. You can request a decision again with the same set of input values or with new set of input values.

Selecting the “Re-Run Decision” button on the Decision Outcome card will direct you to the Run Decision page. You can select the same decision tree used during the previous decision or select a new decision tree from the list and enter an input value to proceed with requesting a decision.

**LYRECO UK LIMITED** View Company Report Monitored UK00146803

Key Information		Contact Information	
Company Number	00442696	Address	DEER PARK COURT, DONNINGTON WOOD, TELFORD, SHROPSHIRE, TF2 7NB
Company Name	LYRECO UK LIMITED		<a href="#">view on map</a>
Company Status	Directors not appointed	Website	<a href="http://group.lyreco.com">group.lyreco.com</a>
Incorporation Date	09/25/1947	Phone Number	01952293000
Company Type	Private limited with Share Capital		
VAT Number	GB927265703		
SIC07	46660		
SIC07 Description	Wholesale of other office machinery and equipment		

**Run Decision**  
Please select a Decision Tree

Decision Tree: Select...

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If user doesn't have Run permissions on the Decision tree, then the “Re-Run Decision” button will be displayed as disabled.

**Decision Outcome** Re-Run Decision View Decision Report

**Refer**  
Credit Limit is Less Than Sales/Order Value

Rule Name	Audit Description
Credit Limit	€0.00
Credit Score Description	Not Rated

**Decision Details**

Decision Tree	Sales Value
Simon Jersey	100000

Date	Decision Modified Date	User	Company ID	Company Name	Decision Tree	Decision
09/07/2023	-	101533645	IT-0-NA884767	TEST S.R.L.	Simon Jersey	Refer
09/07/2023	-	101533645	CA-X-CA07732462	SUDBURY JAIL	Simon Jersey	Refer
09/07/2023	-	101533645	CA-X-CA07732462	SUDBURY JAIL	Simon Jersey	Refer
09/07/2023	-	101533645	IT-0-NA884767	TEST S.R.L.	Simon Jersey	Refer
09/07/2023	-	101533645	IT-0-NA884767	TEST S.R.L.	Simon Jersey	Refer

Help



## View Decision Report

Once the user selects the downward chevron and decision record is expanded, user must view 'View Decision Report' button at the top right corner of the decision outcome card.

Selecting the 'View Decision Report' button, you must navigate to the Single View Decision page (Decision Details Report). This page details all the key information in a single page view.

**LYRECO UK LIMITED** [View Company Report](#) [Save / Email PDF](#) [Monitored](#) UK00146803

**Decision Outcome**

**Refer**

This decision cannot be approved and requires review

Rule Name	Audit Description	Result
Credit Limit	No limit	Refer
Register Status	Unavailable	Action = Refer

Add a decision note here

[Approve Decision](#) [Add Note](#) [Reject Decision](#)

**Decision Details**

Decision Tree: IT Decision Tree  
Sales Value: 500

[Re-Run Decision](#)

Once you navigate to the Single view decision page, you can also select "Re-Run Decision" button on the 'Decision Details' card to navigate to the 'Run Decision' page.

**Decision Details**

Decision Tree: IT Decision Tree  
Sales Value: 500

[Re-Run Decision](#)

**Key Information**

Company Number	00442696
Company Name	LYRECO UK LIMITED
Company Status	Directors not appointed
Incorporation Date	09/25/1947
Company Type	Private limited with Share Capital
VAT Number	GB927265703
SIC07	46660
SIC07 Description	Wholesale of other office machinery and equipment

**Contact Information**

Address	DEER PARK COURT, DONNINGTON WOOD, TELFORD, SHROPSHIRE, TF2 7NB <a href="#">view on map</a>
Website	<a href="http://group.lyreco.com">group.lyreco.com</a>
Phone Number	01952293000

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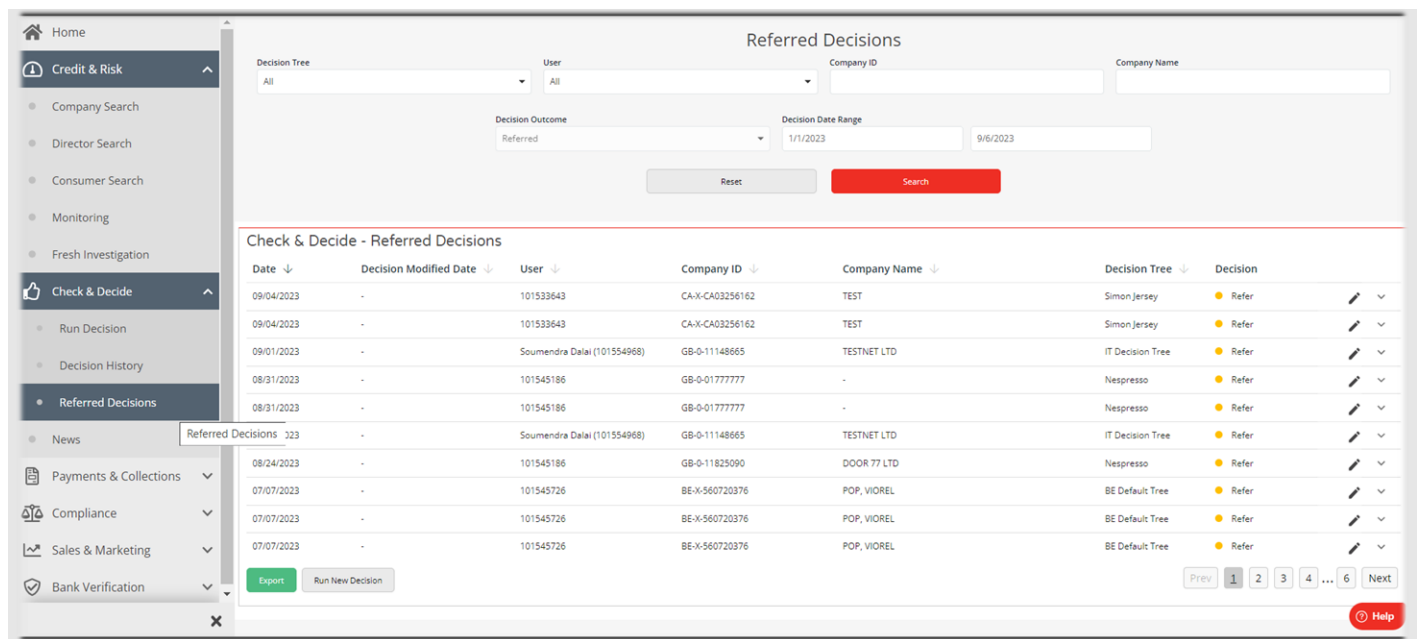
## Referred Decisions

We have added a new 'Referred Decisions' sub-tab so that you can quickly and easily access the 'Referred Decisions' functionality within Check & Decide without having to navigate through multiple pages.

You must view a new sub-tab named "Referred Decisions" added under the 'Check & Decide' main tab.

### Landing Page

Select the “Referred Decisions” sub-menu under ‘Check & Decide’ main menu to navigate to the Referred Decisions landing page.



The screenshot shows the 'Referred Decisions' landing page. The sidebar on the left includes 'Home', 'Credit & Risk', 'Company Search', 'Director Search', 'Consumer Search', 'Monitoring', 'Fresh Investigation', 'Check & Decide' (selected), 'Run Decision', 'Decision History', 'Referred Decisions' (selected), 'News', 'Payments & Collections', 'Compliance', 'Sales & Marketing', and 'Bank Verification'. The top navigation bar shows 'Home', 'Credit & Risk', and 'Check & Decide'. The main content area is titled 'Referred Decisions' and contains filters for 'Decision Tree' (All), 'User' (All), 'Company ID', 'Company Name', 'Decision Outcome' (Referred), and 'Decision Date Range' (1/1/2023 to 9/6/2023). Below the filters is a table titled 'Check & Decide - Referred Decisions' with columns: Date, Decision Modified Date, User, Company ID, Company Name, Decision Tree, and Decision. The table lists 12 rows of referred decisions, each with a 'Refer' button and a 'Run New Decision' button. At the bottom right, there are 'Export', 'Run New Decision', 'Prev', 'Next', and 'Help' buttons.

### View and Update the Outcome of Referred Decisions

User would be able to view the Referred outcomes by navigating to the below pages:

1. ‘Referred Decisions’ page.
  - User must navigate via Check & Decide -> ‘Referred Decisions’
  - When user navigates to the ‘Referred Decisions’ page, the default Decision Outcome dropdown be filtered with ‘Referred’ decisions.

- User must be able to view the referred outcome records.
- The user would view a downward *chevron without an edit icon* for the referred outcomes where they do not have the required permission to update the decision for the decision tree. When user hovers over the chevron, a tooltip will get displayed that states “View Outcome”.

With No Update permission to the tree

- The user would view a downward *chevron with an edit icon* for the referred outcomes where they have the required permission to update the decision for the decision tree. When user hovers over the chevron/edit icon, a tooltip will get displayed that states “View and Update”.

Date ↓	Decision Modified Date ↓	User ↓	Company ID ↓	Company Name ↓	Decision Tree ↓	Decision	View and Update
09/13/2023	-	Soumendra Dalai (101554968)	GB-0-00442696	LYRECO UK LIMITED	IT Decision Tree	Refer	
09/07/2023	-	101533645	IT-0-NA884767	TEST S.R.L.	Simon Jersey	Refer	
09/07/2023	-	101533645	CA-X-CA07732462	SUDBURY JAIL	Simon Jersey	Refer	
09/07/2023	-	101533645	CA-X-CA07732462	SUDBURY JAIL	Simon Jersey	Refer	
09/07/2023	-	101533645	IT-0-NA884767	TEST S.R.L.	Simon Jersey	Refer	
09/07/2023	-	101533645	IT-0-NA884767	TEST S.R.L.	Simon Jersey	Refer	
09/07/2023	-	101533645	IT-0-NA884767	TEST S.R.L.	Simon Jersey	Refer	
09/07/2023	-	101533645	IT-0-NA884767	TEST S.R.L.	Simon Jersey	Refer	
09/07/2023	-	101533645	IT-0-NA884767	TEST S.R.L.	Simon Jersey	Refer	
09/07/2023	-	101533645	IT-0-NA884767	TEST S.R.L.	Simon Jersey	Refer	
07/07/2023	09/06/2023	101545726	BE-X-560720376	POP, VIOREL	BE Default Tree	Refer	

Export Run New Decision

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Help

With Update permission to the tree

## 2. 'Decision History' page

- User must navigate via Check & Decide -> 'Decision History'.
- When user navigates to the 'Decision History' page, the default Decision Outcome dropdown be filtered with 'All' decisions.

Decision Tree	User	Company ID	Company Name	Decision Outcome	Decision Date Range
All	All			All	1/1/2023 9/13/2023

Reset Search

Date ↓	Decision Modified Date ↓	User ↓	Company ID ↓	Company Name ↓	Decision Tree ↓	Decision	
09/13/2023	-	Soumendra Dalai (101554968)	GB-0-00442696	LYRECO UK LIMITED	IT Decision Tree	Refer	
09/11/2023	-	101547628	FR-X-55204300202886	AIR FRANCE KLM	Simon Jersey	Decline	
09/07/2023	-	101533645	IT-0-NA884767	TEST S.R.L.	Simon Jersey	Refer	
09/07/2023	-	101533645	CA-X-CA07732462	SUDBURY JAIL	Simon Jersey	Refer	
09/07/2023	-	101533645	CA-X-CA07732462	SUDBURY JAIL	Simon Jersey	Refer	
09/07/2023	-	101533645	IT-0-NA884767	TEST S.R.L.	Simon Jersey	Refer	
09/07/2023	-	101533645	IT-0-NA884767	TEST S.R.L.	Simon Jersey	Refer	
09/07/2023	-	101533645	IT-0-NA884767	TEST S.R.L.	Simon Jersey	Refer	
09/07/2023	-	101533645	IT-0-NA884767	TEST S.R.L.	Simon Jersey	Refer	
09/07/2023	-	101533645	IT-0-NA884767	TEST S.R.L.	Simon Jersey	Refer	

Export Run New Decision

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Help

- User can select "Referred" from the 'Decision Outcome' dropdown.
- The results in the Check & Decide – Decision History section would be filtered with "Referred" outcomes.



### Decision History

Decision Tree: All
User: All
Company ID: 
Company Name:

Decision Outcome: Referred
Decision Date Range: 1/1/2023 9/13/2023

Reset Search

#### Check & Decide - Decision History

Date ↓	Decision Modified Date ↓	User ↓	Company ID ↓	Company Name ↓	Decision Tree ↓	Decision
09/13/2023	-	Soumendra Dalai (101554968)	GB-Q-00442696	LYRECO UK LIMITED	IT Decision Tree	Refer 
09/07/2023	-	101533645	IT-Q-NA884767	TEST S.R.L.	Simon Jersey	Refer
09/07/2023	-	101533645	CA-X-CA07732462	SUDBURY JAIL	Simon Jersey	Refer
09/07/2023	-	101533645	CA-X-CA07732462	SUDBURY JAIL	Simon Jersey	Refer
09/07/2023	-	101533645	IT-Q-NA884767	TEST S.R.L.	Simon Jersey	Refer
09/07/2023	-	101533645	IT-Q-NA884767	TEST S.R.L.	Simon Jersey	Refer
09/07/2023	-	101533645	IT-Q-NA884767	TEST S.R.L.	Simon Jersey	Refer
09/07/2023	-	101533645	IT-Q-NA884767	TEST S.R.L.	Simon Jersey	Refer
09/07/2023	-	101533645	IT-Q-NA884767	TEST S.R.L.	Simon Jersey	Refer
07/07/2023	09/06/2023	101545726	BE-X-560720376	POP, VIOREL	BE Default Tree	Refer 




Export Run New Decision

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Help

- The user would view a downward *chevron without an edit icon* for the referred outcomes where they do not have the required permission to update the decision for the decision tree. When user hovers over the chevron, a tooltip will get displayed that states “View Outcome”.

#### Check & Decide - Decision History













Date ↓	Decision Modified Date ↓	User ↓	Company ID ↓	Company Name ↓	Decision Tree ↓	Decision
09/13/2023	-	Soumendra Dalai (101554968)	GB-Q-00442696	LYRECO UK LIMITED	IT Decision Tree	Refer 
09/07/2023	-	101533645	IT-Q-NA884767	TEST S.R.L.	Simon Jersey	Refer
09/07/2023	-	101533645	CA-X-CA07732462	SUDBURY JAIL	Simon Jersey	Refer 
09/07/2023	-	101533645	CA-X-CA07732462	SUDBURY JAIL	Simon Jersey	Refer
09/07/2023	-	101533645	IT-Q-NA884767	TEST S.R.L.	Simon Jersey	Refer
09/07/2023	-	101533645	IT-Q-NA884767	TEST S.R.L.	Simon Jersey	Refer
09/07/2023	-	101533645	IT-Q-NA884767	TEST S.R.L.	Simon Jersey	Refer
09/07/2023	-	101533645	IT-Q-NA884767	TEST S.R.L.	Simon Jersey	Refer
09/07/2023	-	101533645	IT-Q-NA884767	TEST S.R.L.	Simon Jersey	Refer
07/07/2023	09/06/2023	101545726	BE-X-560720376	POP, VIOREL	BE Default Tree	Refer 

Export Run New Decision

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Help

- The user would view a downward *chevron with an edit icon* for the referred outcomes where they have the required permission to update the decision for the decision tree. When user hovers over the chevron/edit icon, a tooltip will get displayed that states “View and Update”.

Date ↓	Decision Modified Date ↓	User ↓	Company ID ↓	Company Name ↓	Decision Tree ↓	Decision	View and Update
09/13/2023	-	Soumendra Dalai (101554968)	GB-0-00442696	LYRECO UK LIMITED	IT Decision Tree	Refer	 
09/07/2023	-	101533645	IT-0-NA884767	TEST S.R.L.	Simon Jersey	Refer	
09/07/2023	-	101533645	CA-X-CA07732462	SUDBURY JAIL	Simon Jersey	Refer	
09/07/2023	-	101533645	CA-X-CA07732462	SUDBURY JAIL	Simon Jersey	Refer	
09/07/2023	-	101533645	IT-0-NA884767	TEST S.R.L.	Simon Jersey	Refer	
09/07/2023	-	101533645	IT-0-NA884767	TEST S.R.L.	Simon Jersey	Refer	
09/07/2023	-	101533645	IT-0-NA884767	TEST S.R.L.	Simon Jersey	Refer	
09/07/2023	-	101533645	IT-0-NA884767	TEST S.R.L.	Simon Jersey	Refer	
09/07/2023	-	101533645	IT-0-NA884767	TEST S.R.L.	Simon Jersey	Refer	
07/07/2023	09/06/2023	101545726	BE-X-560720376	POP, VIOREL	BE Default Tree	Refer	 

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Run New Decision

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 Help

## Manual Approval allows users to change the Outcome of Referred Decisions

The manual approval feature allows an authorised user to change the results of a decision that is in a 'Refer' state. This state is called Status 2 decision state.

The manual Approval functionality will allow website Users or Connect API users to change the status of a decision from 'Refer' to either a Accept or Reject (the value of these states depend on the rules of the tree in question).

When a user changes the decision outcome, they have the option to leave notes explaining the change. This is useful for a comprehensive audit trail.

### Who can use Manual Approval?

All users who have a role for the relevant tree except users with only the 'Basic Role' can change Status 2 decisions (refer).

'Senior' users can change decision outcomes for all decisions made by their 'users' (within their own business) on their own trees.

'Admin' users can change decision outcomes for all users (regardless of business) for the given decision tree (now this is limited to CreditSafe staff for support purposes).

### How to override a decision?

As you can see from the image below, if you have the right permissions and a decision comes back in status 2 you can "Approve Decision" or "Reject Decision" and leave some notes using the "Add note" feature:

Home

Credit & Risk

Company Search

Director Search

Consumer Search

Monitoring

Fresh Investigation

Check & Decide

Run Decision

Decision History

Referred Decisions

News

Payments & Collections

Compliance

Sales & Marketing

Bank Verification

Referred Decisions

Decision Tree

User

Company ID

Company Name

Decision Outcome

Decision Date Range

Reset

Search

Check & Decide - Referred Decisions

Date	Decision Modified Date	User	Company ID	Company Name	Decision Tree	Decision
09/04/2023	-	101533643	CA-X-CA03256162	TEST	Simon Jersey	Refer

Decision Outcome

Refer

Credit Limit is Less Than Sales/Order Value

Rule Name

Credit Limit

Credit Score Description

Audit Description

\$1,000.00

Low Risk

Add a decision note here

Approve Decision

Add Note

Reject Decision

Help

Referred Decisions Page

Home

Credit & Risk

Company Search

Director Search

Consumer Search

Monitoring

Fresh Investigation

Check & Decide

Run Decision

Decision History

Referred Decisions

News

Payments & Collections

Compliance

Sales & Marketing

Bank Verification

Decision History

Decision Tree

User

Company ID

Company Name

Decision Outcome

Decision Date Range

Reset

Search

Check & Decide - Decision History

Date	Decision Modified Date	User	Company ID	Company Name	Decision Tree	Decision
09/04/2023	09/05/2023	101533643	CA-X-CA03256162	TEST	Simon Jersey	Manually Approved
09/04/2023	-	101533643	CA-X-CA03256162	TEST	Simon Jersey	Refer
09/04/2023	-	101533643	CA-X-CA03256162	TEST	Simon Jersey	Refer

Decision Outcome

Refer

Credit Limit is Less Than Sales/Order Value

Rule Name

Credit Limit

Credit Score Description

Audit Description

\$1,000.00

Low Risk

Help

Decisions History Page

Home

Credit & Risk

Company Search

Director Search

Consumer Search

Monitoring

Fresh Investigation

Check & Decide

Run Decision

Decision History

Referred Decisions

News

Payments & Collections

Compliance

Sales & Marketing

Decision Outcome

Re-Run Decision

View Decision Report

Refer

!

Credit Limit is Less Than Sales/Order Value

Rule Name

Audit Description

Credit Limit

\$1,000.00

Credit Score Description

Low Risk

Add a decision note here

Approve Decision

Add Note

Reject Decision

Decision Details

Decision Tree

Simon Jersey

Sales Value

1001

09/04/2023	-	101533643	CA-X-CA03256162	TEST	Simon Jersey	Approve	
09/01/2023	-	Sourmendra Dalai (101554968)	GB-Q-111148665	TESTNET LTD	IT Decision Tree	Refer	
08/31/2023	09/01/2023	101545186	GB-Q-01777777	-	Nespresso	Manually Approved	

## Adding a Note when changing a decision

A user can add as many notes as they wish before they change the outcome:

Creditsafe Protect

Monitoring

3D Ledger

Industry Platform

Data Cleaning

News

Prospects

Debt Collection

Check & Decide

Run Decision

Decision History

Referred Decisions

Add a decision note here

Approve Decision

Add Note

Reject Decision

Decision Details

Decision Tree

Default BE Tree

Sales Value

6000

08/29/2023	-	101862756	BE-X-428089605	TEST SA	Default BE Tree	Refer	
08/29/2023	-	101862756	BE-X-428089605	TEST SA	Default BE Tree	Refer	
08/28/2023	-	101796110	BE-X-646981387	KING IN IT	Default BE Tree	Refer	
08/28/2023	-	101796110	BE-X-777671863	RABBIT	Default BE Tree	Refer	
08/28/2023	-	101796110	BE-X-777671863	RABBIT	Default BE Tree	Refer	
08/28/2023	-	101796110	BE-X-777671863	RABBIT	Default BE Tree	Refer	
08/24/2023	08/28/2023	101862756	BE-X-777671863	RABBIT	Default BE Tree	Refer	
07/20/2023	08/23/2023	101796106	US-X-US48136278	POP POP POP, LLC	Default BE Tree	Refer	
06/19/2023	06/28/2023	Rajesh (101840911)	BR-X-33555430000129	-	Simon Jersey	Refer	

Export

Run New Decision

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Home

Credit & Risk

Payments & Collections

Compliance

Sales & Marketing

Bank Verification

Test Note

Approve DecisionAdd NoteReject Decision

Decision Details

Decision TreeIT Decision Tree

Sales Value500

08/01/2023	-	Soumendra Dalai (101554968)	GB-0-00442696	LYRECO UK LIMITED	IT Decision Tree	Refer	
06/05/2023	-	101533645	CA-X-CA03891824	DEVYN LEMON	Simon Jersey	Refer	
05/26/2023	-	101547548	NL-X-141272930000	TEST	Simon Jersey	Refer	
05/25/2023	-	101533645	NL-X-622116680000	FLY!	Simon Jersey	Refer	
05/25/2023	-	101533645	NL-X-622116680000	FLY!	Simon Jersey	Refer	
05/18/2023	-	101547548	NL-X-626205680000	S.A.F.E.	Simon Jersey	Refer	
05/18/2023	-	101547548	NL-X-626205680000	S.A.F.E.	Simon Jersey	Refer	
05/11/2023	-	101547329	NL-X-626205680000	S.A.F.E.	Simon Jersey	Refer	

ExportRun New Decision

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Help

1. Enter text in the box.

Creditsafe Protect

Monitoring

3D Ledger

Industry Platform

Data Cleaning

Test Note

Approve DecisionAdd NoteReject Decision

Decision Details

Decision TreeDefault BE Tree

Sales Value6000

2. Click 'Add Note'

This will save the note and then display a 'Decision Updates' table showing all notes and other details for referred decision:

Decision Updates

Decision Date	Original Decision	Decision Maker	Modified Date	Updated Decision	Updated By	Notes
09/14/2023	Refer	Soumendra Dalai (101...	09/18/2023	-	Soumendra Dalai (101...	Test Note

Add a decision note here

Approve DecisionAdd NoteReject Decision

Notes added successfully

If there is no text to add, the Add Note button will not function.

### Decision Updates

Decision Date	Original Decision	Decision Maker	Modified Date	Updated Decision	Updated By	Notes
09/14/2023	Refer <span>!</span>	Soumendra Dalai (101...	09/18/2023	-	Soumendra Dalai (101...	Test Note

Approve Decision
Add Note
Reject Decision

Please provide some text to add

### Decision Details

Decision Tree	Nespresso
Order Value	1000
Value of Contract Per Month	500

You can repeat 'adding a note' as many times as necessary to convey information and capture working processes or audit information.

### Decision Updates

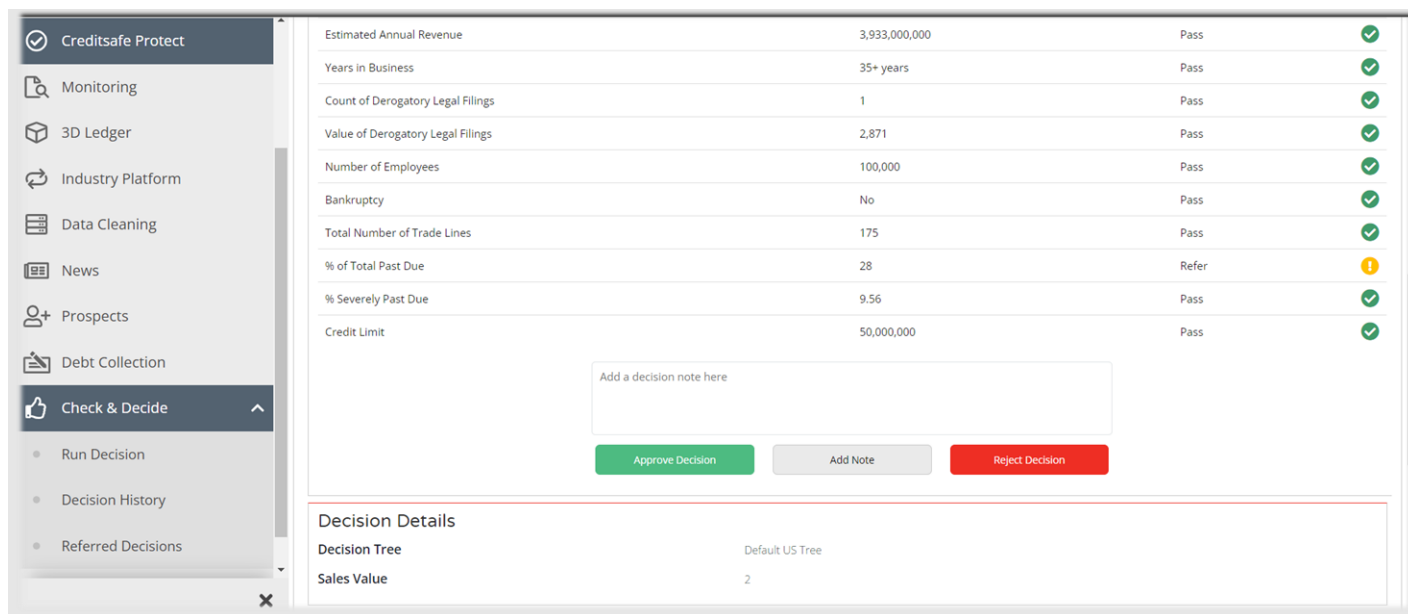
Decision Date	Original Decision	Decision Maker	Modified Date	Updated Decision	Updated By	Notes
09/14/2023	Refer <span>!</span>	Soumendra Dalai (101...	09/18/2023	-	Soumendra Dalai (101...	Note 2
09/14/2023	Refer <span>!</span>	Soumendra Dalai (101...	09/18/2023	-	Soumendra Dalai (101...	Test Note

Approve Decision
Add Note
Reject Decision

Notes added successfully

## Changing a Decision Outcome

Users will be able to change the decision outcome to either a Approve or Reject, in this example we have 'Approve Decision' and 'Reject Decision' as options:



Metric	Value	Status	Icon
Estimated Annual Revenue	3,933,000,000	Pass	✓
Years in Business	35+ years	Pass	✓
Count of Derogatory Legal Filings	1	Pass	✓
Value of Derogatory Legal Filings	2,871	Pass	✓
Number of Employees	100,000	Pass	✓
Bankruptcy	No	Pass	✓
Total Number of Trade Lines	175	Pass	✓
% of Total Past Due	28	Refer	!
% Severely Past Due	9.56	Pass	✓
Credit Limit	50,000,000	Pass	✓

1. Add a note about the decision (this is not mandatory)
2. Choose to Approve the decision, or
3. Choose to Reject the decision.

#### Decision Updates

Decision Date	Original Decision	Decision Maker	Modified Date	Updated Decision	Updated By	Notes
09/14/2023	Refer <span>!</span>	Soumendra Dalai (101...	09/18/2023	Manually Approved <span>✓</span>	Soumendra Dalai (101...	Approving.
09/14/2023	Refer <span>!</span>	Soumendra Dalai (101...	09/18/2023	-	Soumendra Dalai (101...	Note 2
09/14/2023	Refer <span>!</span>	Soumendra Dalai (101...	09/18/2023	-	Soumendra Dalai (101...	Test Note

## New Success Pop-up Modal Window

When you are changing the outcome of a Referred decision to either Manually Approved or Manually Rejected, we have added a "Decision Updated" pop-up modal window to provide a clear visual of the decision you have successfully updated. The call to actions provided on the Pop-up modal window will redirect you to the page where you can view the complete details on the last updated decision, and you can navigate back to the source page to act on other referred decisions.

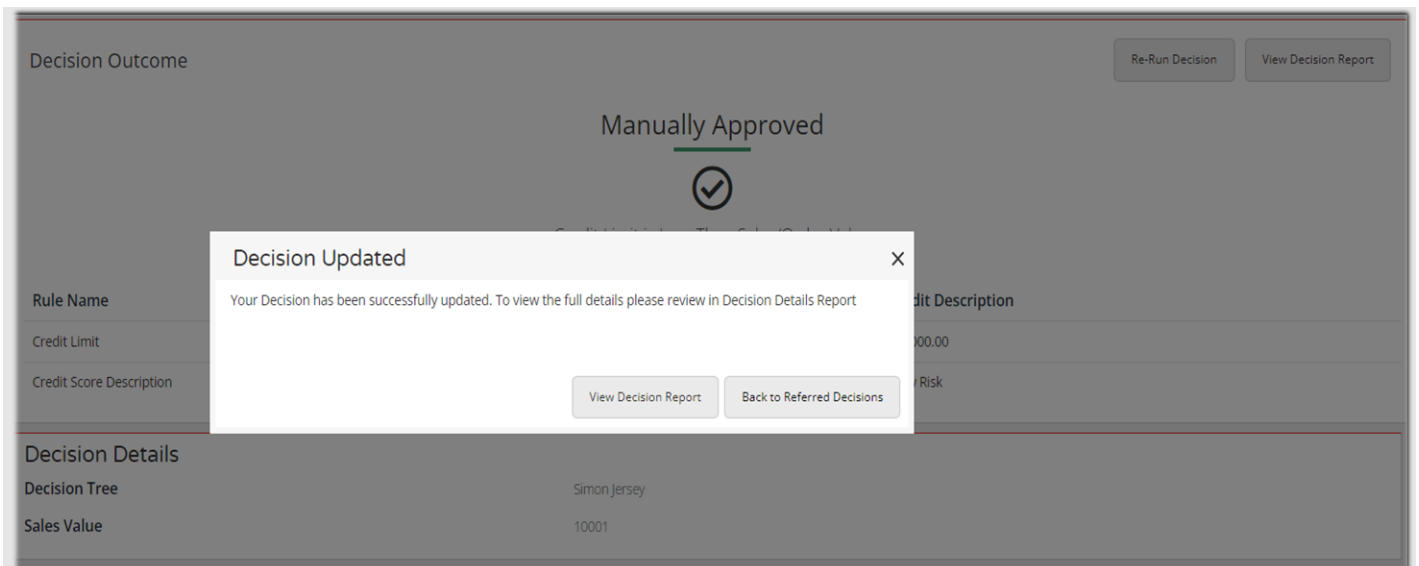
The purpose of this change is to make the user interface more intuitive and prevent users from losing sight of the decision they took on referred outcomes.

You will see the below 2 calls to action on the "Decision Updated" pop-up modal window when you are navigating from the Referred Decisions page to update a referred decision.

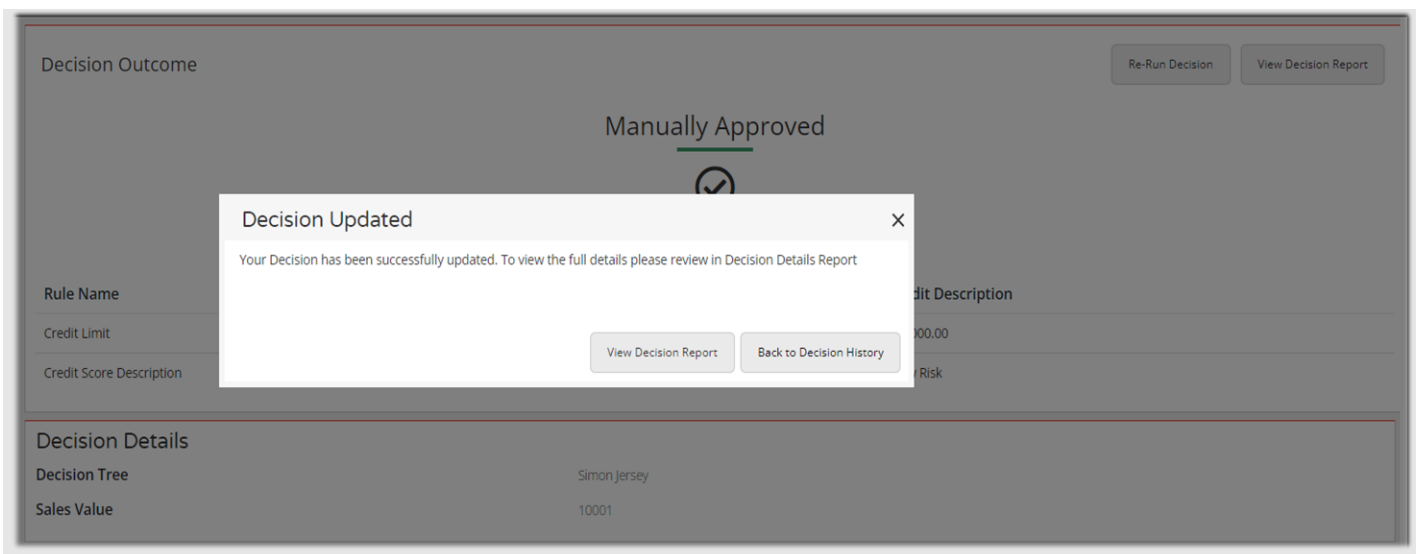
1. "View Decision Report"
2. "Back to Referred Decisions"

If you are navigating from the Decision History page to update a referred decision, then you must see the below 2 calls to action on the "Decision Updated" pop-up modal window.

1. "View Decision Report"
2. "Back to Decision History"



Updating a referred decision from Referred Decisions Page



Updating a referred decision from Decision History Page

Selecting the 'View Decision Report' will navigate you to the Single View Decision page (Decision Details Report) from the "Decision Updated" modal window itself to view the complete Decision details.

On selecting the "Back to Referred Decisions" button will navigate you to the default list view of the Referred Decisions page.


On selecting the "Back to Decision History" button will navigate you to the default list view of the Decision History page.

**Note:** The referred decision record must be updated with the latest decision and be available on the Decision History list.





These actions will save the note to the decision (as above) and change the outcome of the decision to reflect the choice made.

Decision Outcome

Re-Run Decision
View Decision Report

Manually Approved


Decision Updates

Decision Date	Original Decision	Decision Maker	Modified Date	Updated Decision	Updated By	Notes
09/14/2023	Refer 	Soumendra Dalai (101...	09/18/2023	Manually Approved 	Soumendra Dalai (101...	Approving.
09/14/2023	Refer 	Soumendra Dalai (101...	09/18/2023	-	Soumendra Dalai (101...	Note 2
09/14/2023	Refer 	Soumendra Dalai (101...	09/18/2023	-	Soumendra Dalai (101...	Test Note


Decision Details

Decision Tree	Nespresso
Order Value	1000
Value of Contract Per Month	500

*When a Referred decision is Approved*



Decision Outcome

Re-Run Decision
View Decision Report

Manually Rejected


Rule Name	Audit Description
Value of Contract (Per Month)	£300.00
Credit Limit	£500.00

Decision Updates

Decision Date	Original Decision	Decision Maker	Modified Date	Updated Decision	Updated By	Notes
08/24/2023	Refer 	101545186	09/06/2023	Manually Rejected 	Soumendra Dalai (101...	-

Decision Details

Decision Tree	Nespresso
Order Value	100
Value of Contract Per Month	300

*When a Referred decision is Rejected*

After changing the status of a decision, the functionality to change a decision is removed from the screen.

You must view the below details displayed in the "Decision Updates" section:

1. 'Decision Date': Date on which the original decision was made.
2. 'Original Decision': Original Decision is going to be default 'Refer.'
3. 'Decision Maker': User [Contact name (User ID)] who ran the decision.
4. 'Modified Date': Date on which either a note was added, or a manual decision was taken or both.
5. 'Updated Decision': Decision updated to either 'Manually Approved' or "Manually Rejected."
6. 'Updated By': User [Contact name (User ID)] who added the notes or updated the decision manually.
7. 'Notes': Captures the notes added by the user during reviewing the decision or while updating it.

**Note:** The most recent update on the referred decision will be displayed at the top of the table in "Decision Updates" section. The decision update records must be sorted in descending order based on their modification date.

## Editing a decision from the Decision History screen

Users with the correct permission will be able to expand an editable referred decision and then edit it in the same way as from the Referred Decisions page earlier:

1. Expand an editable decision by clicking the 'pencil' or the down chevron.
2. Type a note.
3. Save the note.
4. Accept the Decision, or
5. Reject the Decision

### Decision History

Decision Tree: All
User: All
Company ID: 
Company Name:

Decision Outcome: Referred
Decision Date Range: 1/1/2023 to 9/13/2023

Reset Search

---

#### Check & Decide - Decision History

Date	Decision Modified Date	User	Company ID	Company Name	Decision Tree	Decision
09/13/2023	-	Soumendra Dalai (101554968)	GB-0-00442696	LYRECO UK LIMITED	IT Decision Tree	Refer
09/07/2023	-	101533645	IT-0-NA884767	TEST S.R.L.	Simon Jersey	Refer
09/07/2023	-	101533645	CA-X-CA07732462	SUDBURY JAIL	Simon Jersey	Refer
09/07/2023	-	101533645	CA-X-CA07732462	SUDBURY JAIL	Simon Jersey	Refer
09/07/2023	-	101533645	IT-0-NA884767	TEST S.R.L.	Simon Jersey	Refer
09/07/2023	-	101533645	IT-0-NA884767	TEST S.R.L.	Simon Jersey	Refer
09/07/2023	-	101533645	IT-0-NA884767	TEST S.R.L.	Simon Jersey	Refer
09/07/2023	-	101533645	IT-0-NA884767	TEST S.R.L.	Simon Jersey	Refer
09/07/2023	-	101533645	IT-0-NA884767	TEST S.R.L.	Simon Jersey	Refer
07/07/2023	09/06/2023	101545726	BE-X-560720376	POP, VIOREL	BE Default Tree	Refer

Export Run New Decision

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Help

Carrying out these actions will change the status of a decision and display the related changes in a table:

United Kingdom
Company Name / Safe Number / Company Number
Search
My Account
English
Sign Out

Home
Credit & Risk
Company Search
Director Search
Consumer Search
Monitoring
Fresh Investigation
Check & Decide
Run Decision
Decision History
Referred Decisions
Configuration
News
Payments & Collections
Compliance
Sales & Marketing

#### Check & Decide - Decision History

Date	Decision Modified Date	User	Company ID	Company Name	Decision Tree	Decision
09/14/2023	09/18/2023	Soumendra Dalai (101554968)	GB-0-00442696	LYRECO UK LIMITED	Nespresso	Manually Approved

Decision Outcome

Manually Approved

Decision Updates

Decision Date	Original Decision	Decision Maker	Modified Date	Updated Decision	Updated By	Notes
09/14/2023	Refer	Soumendra Dalai (101554968)	09/18/2023	Manually Approved	Soumendra Dalai (101554968)	Approving.
09/14/2023	Refer	Soumendra Dalai (101554968)	09/18/2023	-	Soumendra Dalai (101554968)	Note 2
09/14/2023	Refer	Soumendra Dalai (101554968)	09/18/2023	-	Soumendra Dalai (101554968)	Test Note

Decision Details

Decision Tree	Order Value	Value of Contract Per Month
Nespresso	1000	500

09/14/2023	09/14/2023	Soumendra Dalai (101554968)	GB-0-00442696	LYRECO UK LIMITED	Nespresso	Manually Approved
06/21/2023	09/14/2023	101533645	CA-X-CA11566267	-	BE Default Tree	Manually Approved
06/21/2023	09/14/2023	101533645	CA-X-CA11566267	-	BE Default Tree	Manually Approved

Help

## View Company Report

On the Decision Details page and Single Decision view page, we are providing a “View Company Report” hyperlink that would redirect users to the Company Report.

If the Company Report or SAFE number is not available, users will not be able to access the “View Company Report” hyperlink on the page.

### View Company Report from Run Decision Page

#### 1. Search for a Company

The screenshot displays the 'Check & Decide Search' interface. On the left is a sidebar with navigation options: Home, Credit & Risk (expanded), Company Search, Director Search, Consumer Search, Monitoring, Fresh Investigation, Check & Decide (selected), Run Decision, Decision History, Referred Decisions, News, Payments & Collections, and Compliance. The main content area shows a search for 'Lyreco' in the 'United Kingdom'. Below the search bar are 'Reset' and 'Search' buttons. A 'Jump To International Results' link is also present. The results are categorized into 'United Kingdom (Limited)' (3 Companies) and 'United Kingdom (Non-Limited)' (4 Companies). Each category contains a table of search results.

Company Name	Company Number	Safe Number	Address	Date of Latest Accounts	Company Status
<b>United Kingdom (Limited)</b> 3 Companies					
LYRECO PROPERTIES LTD	10071255	UK14891686	328 UNIT 2 WESTPOINT BATH ROAD, HOUNSLOW, TW4 7HW	03/31/2018	Active - Accounts Filled
LYRECO UK LIMITED	00442696	UK00146803	DEER PARK COURT, DONNINGTON WOOD, TELFORD, SHROPSHIRE, TF2 7NB	12/31/2017	Active - Accounts Filled
LYRE COMPUTERS LIMITED	02252171	UK01915774	241-242 BAKER STREET, LONDON, NW1 6XE	-	Company is dissolved
<b>United Kingdom (Non-Limited)</b> 4 Companies					
LYRECO	7287415	UK17079743	UNIT 22 THE METROPOLITAN CENTRE DERBY ROAD, GREENFORD, MIDDLESEX, UB6 8UJ		Active
LYRECO	2657073	UK10622623	CHITTENING INDUSTRIAL ESTATE, CHITTENING, BRISTOL, AVON, BS11 0YB		Active
LYRECO	2646137	UK10618806	MOTHERWELL STREET, AIRDRIE, LANARKSHIRE, ML6 7HU		Active
LYRECO UK	4248424	UK11543248	3 ELLIS WAY, QUESTOR, DARTFORD, KENT, DA1 1JX		Active

A 'Help' button is located in the bottom right corner of the interface.



2. Selecting the Company Name, the user would be redirected to the Run Decision page.

**Run Decision**  
Please select a Decision Tree

Decision Tree:

3. On the Run Decision page, you can view the “View Company Report” hyperlink. Upon selecting the hyperlink, you will be redirected to the Company Report.

**Summary** | Scores & Indicators | Finance Agreements | Directors/Shareholders | Financials | Event History | Group Structure | Compliance Alerts | Negative Inform

**Company Information** | Trading Address | SIC07/SIC03

**Key Information**

Company Number	00442696
Company Name	LYRECO UK LIMITED
Company Status	Directors not appointed
Incorporation Date	09/25/1947
Company Type	Private limited with Share Capital
VAT Number	GB927265703
SIC07 Code	46660
SIC07 Description	Wholesale of other office machinery and equipment

**Contact Information**

**Address:** DEER PARK COURT, DONNINGTON WOOD, TELFORD, SHROPSHIRE, TF2 7NB  
[view on map](#)

**Website:** [group.lyreco.com](http://group.lyreco.com)

**Telephone Number:** 01952293000 **TPS:** N

**Trading Address:** Unit 5, Deer Park Court, Donnington Wood, Telford, Shropshire, TF2 7NB  
[View More](#)

**Additional Information**

FTSE Index: - | Accounts Due Date: 09/28/2018

4. Upon selecting “Back To Run Decision” button, user will be redirected to the exact Run Decision page they were on before accessing the Company Report.

[Home](#)
[Credit & Risk](#)

- Company Search
- Director Search
- Consumer Search
- Monitoring
- Fresh Investigation
- Check & Decide**
  - Run Decision
  - Decision History
  - Referred Decisions
- News
- Payments & Collections
- Compliance

[Back to Results](#)

**LYRECO UK LIMITED**
[View Company Report](#)
Monitored
UK00146803

**Key Information**

Company Number: 00442696

Company Name: LYRECO UK LIMITED

Company Status: Directors not appointed

Incorporation Date: 09/25/1947

Company Type: Private limited with Share Capital

VAT Number: GB927265703

SIC07: 46660

SIC07 Description: Wholesale of other office machinery and equipment

**Contact Information**

Address: DEER PARK COURT, DONNINGTON WOOD, TELFORD, SHROPSHIRE, TF2 7NB  
[view on map](#)

Website: [group.lyreco.com](#)

Phone Number: 01952293000

**Run Decision**

Please select a Decision Tree

Decision Tree: Select...

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[Help](#)

Selecting the 'Back to Results' button will navigate user to the Check & Decide Search page.

[Home](#)
[Credit & Risk](#)

- Company Search
- Director Search
- Consumer Search
- Monitoring
- Fresh Investigation
- Check & Decide**
  - Run Decision
  - Decision History
  - Referred Decisions
- News
- Payments & Collections
- Compliance

### Check & Decide Search

United Kingdom
Lyreco

[More Search Options](#)

[Reset](#)
[Search](#)

[Jump To International Results](#)

United Kingdom (Limited)
3 Companies

Company Name	Company Number	Safe Number	Address	Date of Latest Accounts	Company Status
LYRECO PROPERTIES LTD	10071255	UK14891686	328 UNIT 2 WESTPOINT BATH ROAD, HOUNSLOW, TW4 7HW	03/31/2018	Active - Accounts Filled
LYRECO UK LIMITED	00442696	UK00146803	DEER PARK COURT, DONNINGTON WOOD, TELFORD, SHROPSHIRE, TF2 7NB	12/31/2017	Active - Accounts Filled
LYRE COMPUTERS LIMITED	02252171	UK01915774	241-242 BAKER STREET, LONDON, NW1 6XE	-	Company is dissolved

United Kingdom (Non-Limited)
4 Companies

Company Name	Company Number	Safe Number	Address	Company Status
LYRECO	7287415	UK17079743	UNIT 22 THE METROPOLITAN CENTRE DERBY ROAD, GREENFORD, MIDDLESEX, UB6 8UJ	Active
LYRECO	2657073	UK10622623	CHITTENING INDUSTRIAL ESTATE, CHITTENING, BRISTOL, AVON, BS11 0YB	Active
LYRECO	2646137	UK10618806	MOTHERWELL STREET, AIRDRIE, LANARKSHIRE, ML6 7HU	Active
LYRECO UK	4248424	UK11543248	3 ELLIS WAY, QUESTOR, DARTFORD, KENT, DA1 1JK	Active

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## View Company Report from Single View Decision Page

1. User must navigate to either “Decision History” or “Referred Decisions” page. Upon expanding a decision record, they can select “View Decision Report” button.

**Check & Decide - Decision History**

Date	Decision Modified Date	User	Company ID	Company Name	Decision Tree	Decision
09/18/2023	-	Soumendra Dalai (101554968)	GB-0-03836192	CREDITSafe BUSINESS SOLUTIONS LIMITED	Credit Request	Reject
09/18/2023	-	Soumendra Dalai (101554968)	GB-0-11148665	TESTNET LTD	Credit Request	Reject
09/14/2023	-	Soumendra Dalai (101554968)	GB-0-00442696	LYRECO UK LIMITED	IT TPD Check	Reject
09/14/2023	-	Soumendra Dalai (101554968)	GB-0-00442696	LYRECO UK LIMITED	Credit Request	Reject
09/14/2023	09/14/2023	Soumendra Dalai (101554968)	GB-0-00442696	LYRECO UK LIMITED	Nespresso	Manually Approved

**Decision Outcome**

Manually Approved

**Decision Updates**

Decision Date	Original Decision	Decision Maker	Modified Date	Updated Decision	Updated By	Notes
09/14/2023	Refer	Soumendra Dalai (101554968)	09/14/2023	Manually Approved	Soumendra Dalai (101554968)	Approved.

**Decision Details**

Decision Tree	Nespresso
Order Value	30
Value of Contract Per Month	10

[View Decision Report](#)

2. Selecting the “View Decision Report” button, you would be redirected to the Single Decision view page (Decision Report page).

**LYRECO UK LIMITED**

[View Company Report](#) [Save / Email PDF](#) [Monitored](#) **UK00146803**

**Decision Outcome**

Manually Approved

**Decision Updates**

Decision Date	Original Decision	Decision Maker	Modified Date	Updated Decision	Updated By	Notes
09/14/2023	Refer	Soumendra Dalai (101554968)	09/14/2023	Manually Approved	Soumendra Dalai (101554968)	Approved.

**Decision Details**

Decision Tree	Nespresso
Order Value	30
Value of Contract Per Month	10

[Re-Run Decision](#)

**Key Information**

Company Number	00442696
Company Name	LYRECO UK LIMITED
Company Status	Directors not appointed
Incorporation Date	09/25/1947

**Contact Information**

Address	DEER PARK COURT, DONNINGTON WOOD, TELFORD, SHROPSHIRE, TF2 7NB
Website	<a href="#">group.lyreco.com</a>
Phone Number	01952293000

[View Company Report](#)

3. On the Single Decision view page, you can view the “View Company Report” hyperlink. Upon selecting the hyperlink, you would be redirected to the Company Report.

**LYRECO UK LIMITED** UK00146803  
Company Number: 00442696

**Risk Score:** No credit score  
**International Score:** E  
**Credit Limit:** -  
**Contract Limit:** £59M  
**Status:** Not Scored  
**DBT:** 11.34  
**Industry DBT:** 13  
**Compliance Alerts:** No Alerts

**Key Information:**  
Company Number: 00442696  
Company Name: LYRECO UK LIMITED  
Company Status: Directors not appointed  
Incorporation Date: 09/25/1947  
Company Type: Private limited with Share Capital  
VAT Number: GB927265703  
SIC07 Code: 46660  
SIC07 Description: Wholesale of other office machinery and equipment

**Contact Information:**  
Address: DEER PARK COURT, DONNINGTON WOOD, TELFORD, SHROPSHIRE, TF2 7NB  
Website: group.lyreco.com  
Telephone Number: 01952293000  
TPS: N  
Trading Address: Unit 5, Deer Park Court, Donnington Wood, Telford, Shropshire, TF2 7NB

**Additional Information:**  
FTSE Index: -  
Share Capital: £14.84M  
Currency: GBP  
Principal Activity: The distribution of office products and workplace solutions. T/O= Revenue.  
Next Accounts Due Date: 09/30/2019  
Accounts Due Date: 09/28/2018  
Charity Number: -  
Safe Number: UK00146803  
Accountant: -  
Charges: 8

4. Upon selecting “Back To Decision Report” button, the user will be redirected to the exact Single Decision view page they were on before accessing the Company Report.
5. Upon selecting the “Back to Results” button, user will be redirected to the default list of the “Decision History” or “Referred Decisions” page depending on where you have navigated from.

**Decision History**

Decision Tree: All | User: All | Company ID: | Company Name: | Decision Outcome: All | Decision Date Range: 1/1/2023 - 9/18/2023

**Check & Decide - Decision History**

Date	Decision Modified Date	User	Company ID	Company Name	Decision Tree	Decision
09/18/2023	-	Soumendra Dalai (101554968)	GB-0-03836192	CREDITSAFE BUSINESS SOLUTIONS LIMITED	Credit Request	Reject
09/18/2023	-	Soumendra Dalai (101554968)	GB-0-11148665	TESTNET LTD	Credit Request	Reject
09/14/2023	-	Soumendra Dalai (101554968)	GB-0-00442696	LYRECO UK LIMITED	IT TPD Check	Reject
09/14/2023	-	Soumendra Dalai (101554968)	GB-0-00442696	LYRECO UK LIMITED	Credit Request	Reject
09/14/2023	09/14/2023	Soumendra Dalai (101554968)	GB-0-00442696	LYRECO UK LIMITED	Nespresso	Manually Approved
09/14/2023	09/18/2023	Soumendra Dalai (101554968)	GB-0-00442696	LYRECO UK LIMITED	Nespresso	Manually Approved
09/14/2023	-	Soumendra Dalai (101554968)	GB-0-03836192	CREDITSAFE BUSINESS SOLUTIONS LIMITED	IT Decision Tree	Refer
09/14/2023	-	Soumendra Dalai (101554968)	UK00146803	-	Credit Request	Reject
09/14/2023	-	101533643	CA-X-CA08773653	TEST	Credit Request	Reject
09/14/2023	-	Soumendra Dalai (101554968)	GB-0-00442696	LYRECO UK LIMITED	Credit Request	Reject

Export | Run New Decision

Prev 1 2 3 4 ... 30 Next

## Run a New Decision

On the Decision History page, Referred Decision page and Decision Outcome page, you will find a button labelled as “Run New Decision” to initiate a decision run. Selecting the ‘Run New Decision’ button will navigate you to the Check & Decide search page to look for another company and run a new decision.

**Check & Decide - Decision History**

Date ↓	Decision Modified Date ↓	User ↓	Company ID ↓	Company Name ↓	Decision Tree ↓	Decision
08/24/2023	-	101545186	GB-0-11825090	DOOR 77 LTD	Nespresso	Refer
08/24/2023	08/24/2023	101533645	CA-X-CA07775312	CHUDLEIGH'S APPLE FARM LTD	Simon Jersey	Manually Approve
08/24/2023	-	101533645	CA-X-CA07775312	CHUDLEIGH'S APPLE FARM LTD	Simon Jersey	Approve
08/09/2023	-	Soumendra Dalai (101554968)	GB-0-03836192	CREDITSafe BUSINESS SOLUTIONS LIMITED	Nespresso	Pass
08/09/2023	-	Soumendra Dalai (101554968)	GB-0-03836192	CREDITSafe BUSINESS SOLUTIONS LIMITED	Simon Jersey	Approve
08/09/2023	-	Soumendra Dalai (101554968)	GB-0-03836192	CREDITSafe BUSINESS SOLUTIONS LIMITED	IT TPD Check	Reject
08/09/2023	-	Soumendra Dalai (101554968)	GB-0-03836192	CREDITSafe BUSINESS SOLUTIONS LIMITED	Simon Jersey	Approve
08/09/2023	08/11/2023	Soumendra Dalai (101554968)	GB-0-03836192	CREDITSafe BUSINESS SOLUTIONS LIMITED	IT Decision Tree	Manually Approve
08/07/2023	08/11/2023	Soumendra Dalai (101554968)	CA-X-CA08421215	MANULIFE BANK OF CANADA	IT Decision Tree	Manually Approve
08/04/2023	08/11/2023	Soumendra Dalai (101554968)	GB-0-00442696	LYRECO UK LIMITED	IT Decision Tree	Manually Reject

Export Run New Decision

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Decision History page

**Check & Decide - Referred Decisions**

Date ↓	Date Modified ↓	User ↓	Company Id ↓	Company Name ↓	Decision Tree Used ↓	Decision
08/24/2023	-	101862756	BE-X-777671863	RABBIT	Default BE Tree	Refer
07/20/2023	08/23/2023	101796106	US-X-US48136278	POP POP POP, LLC	Default BE Tree	Refer
06/19/2023	06/28/2023	Rajesh (101840911)	BR-X-33555430000129	-	Simon Jersey	Refer
06/16/2023	-	Akash Bosamia (101700...	US001-X-US28803135	BROWN FORMAN CORPORATION	Default US Tree	Refer
06/16/2023	-	Akash Bosamia (101700...	US001-X-US28803135	BROWN FORMAN CORPORATION	Default US Tree	Refer
06/16/2023	-	Akash Bosamia (101700...	US001-X-US28803135	BROWN FORMAN CORPORATION	Default US Tree	Refer
04/05/2023	-	Vyshnavi Gollapalli (101...	BE-X-540915055	VIC	Simon Jersey	Refer
03/27/2023	-	Vyshnavi Gollapalli (101...	BE-X-781640648	IGS	Simon Jersey	Refer
03/27/2023	-	Vyshnavi Gollapalli (101...	BE-X-762944887	KIT-IT	Simon Jersey	Refer
03/24/2023	-	Vyshnavi Gollapalli (101...	BE-X-684908090	EXIT	Simon Jersey	Refer


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Referred Decisions Page

Decision Outcome

Approve



Rule Name	Audit Description	Result	
Credit Limit	2,150,000	Pass	
Credit Limit Adjustment Modifier	1.0		
Company Status	Active	Pass	
International Score	A	Pass	
Risk Score	95	Pass	
DBT	Unavailable	-	
Possible OFAC	Unavailable	-	
Estimated Annual Revenue	61,271,000	Pass	
Years in Business	Unavailable	-	
Count of Derogatory Legal Filings	Unavailable	-	
Value of Derogatory Legal Filings	Unavailable	-	
Number of Employees	282	Pass	
Bankruptcy	Unavailable	-	
Total Number of Trade Lines	Unavailable	-	
% of Total Past Due	Unavailable	-	
% Severely Past Due	Unavailable	-	

Run New Decision

Save / Email PDF

Decision Outcome Page

## Export Functionality

Once you navigate to the Decision History and Referred Decisions page, you will be provided with an ability to export the tabular data. This will enable users to further analyse and manipulate the data.

1. The Excel file is downloadable and saved to a specific location on the user's device.
2. The file extension of the exported Excel file is **.xlsx**

### Export

If user selects “All” in the Decision Tree filter, then the exported file will contain the decision history of all the decision trees used for running the decision.

**Note:** The exported file when all the decision trees are selected would not include the “Rule Name”, “Audit Description” and the “Result” details.





[illegible]

## Tree Configuration

The user would be able to modify the Decision Tree configuration based on the permission granted to them for the respective decision tree. The edit function displays the current selections for an existing instance and allows the user to change any previous selections and thresholds. The user can 'Save' or 'Cancel' the modifications.



## View Configuration

As part of the 'View Configuration' functionality, there is a provision for users to view the existing configuration details for the Decision tree they have access to.

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**Tree Configuration**

**Select Decision Tree**  
Choose your decision tree from the dropdown to view the configuration

Decision Tree : Automation Refer Tree View Configuration

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**Tree Configuration**

**Select Decision Tree**  
Choose your decision tree from the dropdown to view the configuration

Decision Tree : Automation Refer Tree View Configuration

**Decision Tree Configuration**

Decision Tree Name : Automation Refer Tree  
Input Name : Sales Value  
Status : Published

Business Data to Evaluate	Evaluation Logic	Value to Compare	Action if Compare Fails	Action if Data is Unavailable
Sales Value	Must be greater than or equal to	Contract Limit	Refer	Refer
Credit Limit	Must be greater than or equal to	10000	Refer	Refer
Company Status	Must be equal to	Active	Refer	Refer
International Score	Must be less than or equal to	C	Refer	Refer
Risk Score	Must be greater than or equal to	2	Refer	Refer
Business Compliance Hits	Must be equal to	95	Refer	Refer
Director Compliance Hits	Must be equal to	85	Refer	Refer

Edit Configuration

*Not a Pre-configured Template*

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### Tree Configuration

#### Select Decision Tree

Choose your decision tree from the dropdown to view the configuration

Decision Tree : Default\_PresetYes\_Senior

View Configuration

#### Decision Tree Configuration

Decision Tree Name : Default\_PresetYes\_Senior

Input Name : Credit Amount

Status : Published

Preset Tree : Yes

Business Data to Evaluate	Evaluation Logic	Value to Compare	Action if Compare Fails	Action if Data is Unavailable
Credit Amount	Must be greater than or equal to	Credit Limit	Refer	Fail
Company Status	Must be equal to	Active	Fail	Continue
Risk Score	Must be greater than or equal to	40	Fail	Fail
International Score	Must be greater than or equal to	C	Fail	Fail
DBT	Must be less than or equal to	60	Fail	Continue
Days Since Financial Statement Published	Must be greater than or equal to	730	Fail	Refer
Net Profit Ratio	Must be greater than or equal to	1	Fail	Refer

#### Pre-configured Template

Users can modify an existing Decision tree configuration only if it is not a pre-configured template tree.

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### Tree Configuration

#### Select Decision Tree

Choose your decision tree from the dropdown to view the configuration

Decision Tree : Default\_PresetYes\_Senior

View Configuration

#### Decision Tree Configuration

Decision Tree Name : Default\_PresetYes\_Senior

Input Name : Credit Amount

Status : Published

Preset Tree : Yes When 'Preset Tree' is set to 'Yes', the decision tree can be viewed but not modified.

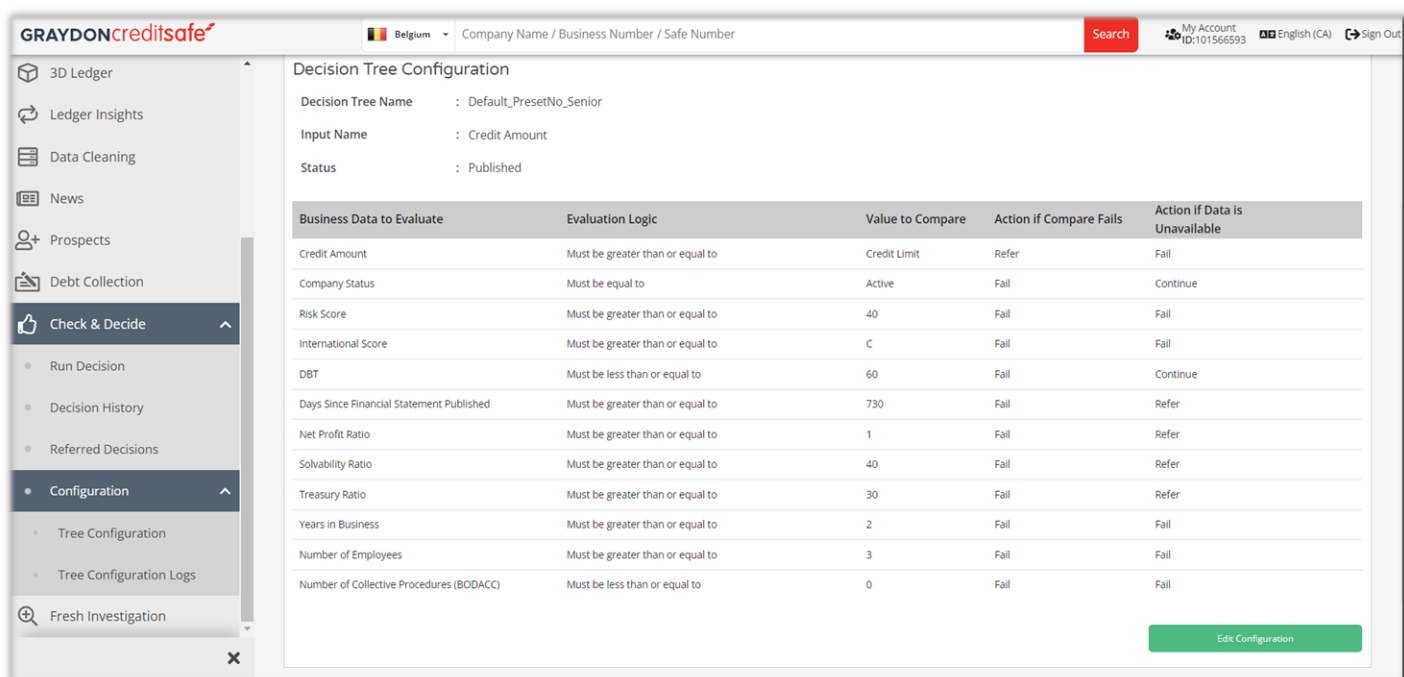
Business Data to Evaluate	Evaluation Logic	Value to Compare	Action if Compare Fails	Action if Data is Unavailable
Credit Amount	Must be greater than or equal to	Credit Limit	Refer	Fail
Company Status	Must be equal to	Active	Fail	Continue
Risk Score	Must be greater than or equal to	40	Fail	Fail
International Score	Must be greater than or equal to	C	Fail	Fail
DBT	Must be less than or equal to	60	Fail	Continue
Days Since Financial Statement Published	Must be greater than or equal to	730	Fail	Refer
Net Profit Ratio	Must be greater than or equal to	1	Fail	Refer

## Edit Configuration

Senior users with the required permissions would be able to edit the decision tree configuration details. Edit configuration can only be performed if the Preset Tree value is set to 'No' i.e., the decision tree selected is not a pre-configured template tree.

If the Preset Tree value is set to 'Yes', users can only view the configuration details as it is a pre-configured template tree.

Users with the required permissions can select the 'Edit Configuration' button on the bottom right of the Decision Tree Configuration panel.



**Decision Tree Configuration**

Decision Tree Name : Default\_PresetNo\_Senior

Input Name : Credit Amount

Status : Published

Business Data to Evaluate	Evaluation Logic	Value to Compare	Action If Compare Fails	Action If Data is Unavailable
Credit Amount	Must be greater than or equal to	Credit Limit	Refer	Fail
Company Status	Must be equal to	Active	Fail	Continue
Risk Score	Must be greater than or equal to	40	Fail	Fail
International Score	Must be greater than or equal to	C	Fail	Fail
DBT	Must be less than or equal to	60	Fail	Continue
Days Since Financial Statement Published	Must be greater than or equal to	730	Fail	Refer
Net Profit Ratio	Must be greater than or equal to	1	Fail	Refer
Solvability Ratio	Must be greater than or equal to	40	Fail	Refer
Treasury Ratio	Must be greater than or equal to	30	Fail	Refer
Years in Business	Must be greater than or equal to	2	Fail	Fail
Number of Employees	Must be greater than or equal to	3	Fail	Fail
Number of Collective Procedures (BODACC)	Must be less than or equal to	0	Fail	Fail

[Edit Configuration](#)

Upon selecting the 'Edit Configuration' button, the view within the "Decision Tree Configuration" section would transition to an editable state.

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### Decision Tree Configuration

Decision Tree Name :

Input Name :

Status :

Business Data to Evaluate	Evaluation Logic	Value to Compare	Action if Compare Fails	Action if Data is Unavailable
Credit Amount	Must be greater than or equal to	Credit Limit	Refer	Fail
Company Status	Must be equal to	Active	Fail	Continue
Risk Score	Must be greater than or equal to	40	Fail	Fail
International Score	Must be greater than or equal to	C	Fail	Fail
DBT	Must be less than or equal to	60	Fail	Continue
Days Since Financial Statement Published	Must be greater than or equal to	730	Fail	Refer
Net Profit Ratio	Must be greater than or equal to	1	Fail	Refer
Solvability Ratio	Must be greater than or equal to	40	Fail	Refer
Treasury Ratio	Must be greater than or equal to	30	Fail	Refer
Years in Business	Must be greater than or equal to	2	Fail	Fail
Number of Employees	Must be greater than or equal to	3	Fail	Fail
Number of Collective Procedures (BODACC)	Must be less than or equal to	0	Fail	Fail

+

Cancel Save Configuration

On the "Decision Tree Configuration" panel, the senior users will be able to perform the below actions:

1. Change the Decision Tree name.
2. Change the Display name for the Input field.
3. Change the Status of the Decision Tree (Published/Unpublished)
4. Update any existing thresholds.
5. Add new metrics not in the current Decision Tree.
6. Set thresholds for any new metrics.
7. Remove new or existing metrics from the decision tree configuration. This means that the metric will not be included when you run a decision for that decision tree.
8. Add/Update the action if compare fails.
9. Add/Update the action if data is unavailable.

## Add and Remove metric

User must be able to add a new metric to an existing Decision tree by selecting the '+' icon on the 'Decision Tree Configuration' panel.

1. When user hovers over the '+' icon, they must view a tooltip that states "Click Here to Add a New Metric!"

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- Check & Decide**
  - Run Decision
  - Decision History
  - Referred Decisions
  - Configuration**
    - Tree Configuration
    - Tree Configuration Logs

Business Data to Evaluate	Evaluation Logic	Value to Compare	Action if Compare Fails	Action if Data is Unavailable	
Credit Amount	Must be greater than or equal to	Credit Limit	Refer	Fail	
Company Status	Must be equal to	Active	Fail	Continue	✖
Risk Score	Must be greater than or equal to	40	Fail	Fail	✖
International Score	Must be greater than or equal to	C	Fail	Fail	✖
DBT	Must be less than or equal to	60	Fail	Continue	✖
Days Since Financial Statement Published	Must be greater than or equal to	730	Fail	Refer	✖
Net Profit Ratio	Must be greater than or equal to	1	Fail	Refer	✖
Solvability Ratio	Must be greater than or equal to	40	Fail	Refer	✖
Treasury Ratio	Must be greater than or equal to	30	Fail	Refer	✖
Years in Business	Must be greater than or equal to	2	Fail	Fail	✖
Number of Employees	Must be greater than or equal to	3	Fail	Fail	✖
Number of Collective Procedures (BODACC)	Must be less than or equal to	0	Fail	Fail	✖

[Click Here to Add a New Metric!](#) Cancel Save Configuration

2. When user selects the '+' icon, a new record is added.

Business Data to Evaluate	Evaluation Logic	Value to Compare	Action if Compare Fails	Action if Data is Unavailable	
Credit Amount	Must be greater than or equal to	Credit Limit	Refer	Fail	
Company Status	Must be equal to	Active	Fail	Continue	✖
Risk Score	Must be greater than or equal to	40	Fail	Fail	✖
International Score	Must be greater than or equal to	C	Fail	Fail	✖
DBT	Must be less than or equal to	60	Fail	Continue	✖
Days Since Financial Statement Published	Must be greater than or equal to	730	Fail	Refer	✖
Net Profit Ratio	Must be greater than or equal to	1	Fail	Refer	✖
Solvability Ratio	Must be greater than or equal to	40	Fail	Refer	✖
Treasury Ratio	Must be greater than or equal to	30	Fail	Refer	✖
Years in Business	Must be greater than or equal to	2	Fail	Fail	✖
Number of Employees	Must be greater than or equal to	3	Fail	Fail	✖
Number of Collective Procedures (BODACC)	Must be less than or equal to	0	Fail	Fail	✖
Select	Evaluation logic...	Value to compare...	Select	Select	✖

+ Cancel Save Configuration

3. User can select the metric from the 'Business Data to Evaluate' dropdown. Based on the metric selection, the evaluation logic will get prepopulated.

Business Data to Evaluate	Evaluation Logic	Value to Compare	Action if Compare Fails	Action if Data is Unavailable	
Credit Amount	Must be greater than or equal to	Credit Limit	Refer	Fail	
Company Status	Must be equal to	Active	Fail	Continue	✖
Risk Score	Must be greater than or equal to	40	Fail	Fail	✖
International Score	Must be greater than or equal to	C	Fail	Fail	✖
DBT	Must be less than or equal to	60	Fail	Continue	✖
Days Since Financial Statement Published	Must be greater than or equal to	730	Fail	Refer	✖
Net Profit Ratio	Must be greater than or equal to	1	Fail	Refer	✖
Solvability Ratio	Must be greater than or equal to	40	Fail	Refer	✖
Treasury Ratio	Must be greater than or equal to	30	Fail	Refer	✖
Years in Business	Must be greater than or equal to	2	Fail	Fail	✖
Number of Employees	Must be greater than or equal to	3	Fail	Fail	✖
Number of Collective Procedures (BODACC)	Must be less than or equal to	0	Fail	Fail	✖
Number of Judgments	Must be less than or equal to	Min: 0 and Max: 999	Select	Select	✖

+

Cancel Save Configuration

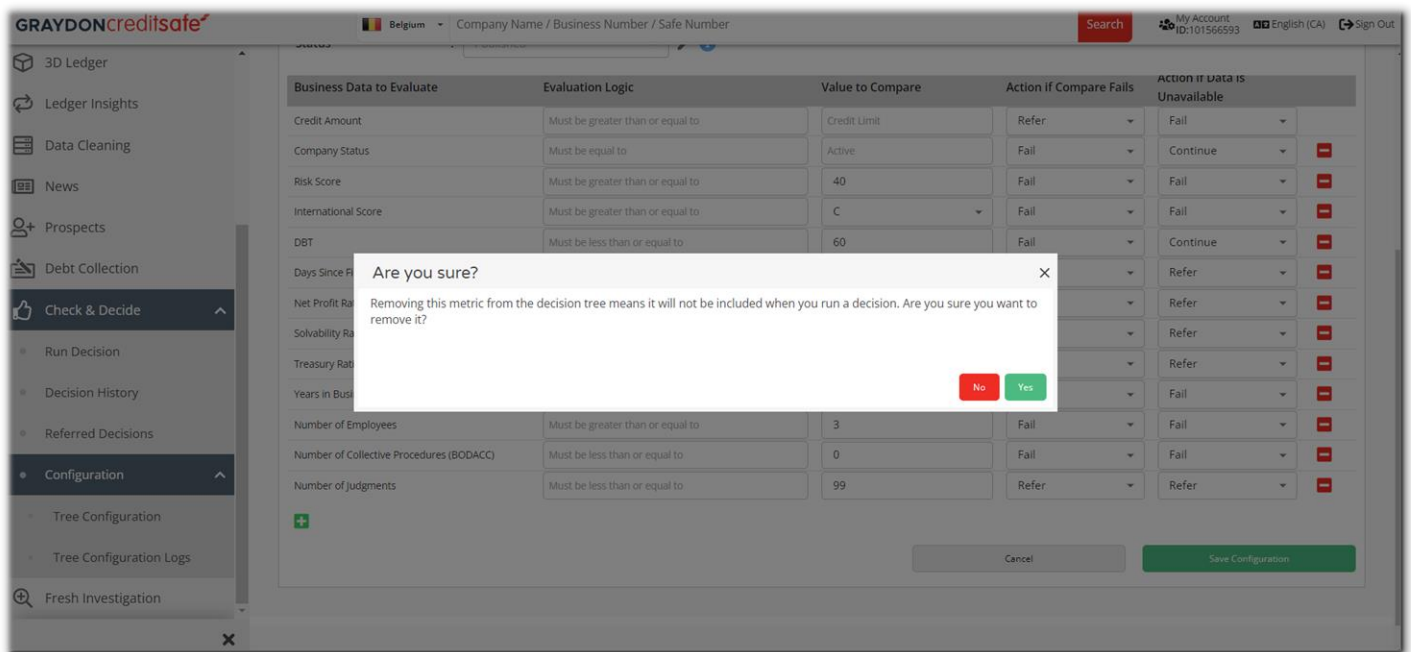
4. Now, user can enter the value to compare and select the statuses for the action if compare fails and if the data is unavailable from the respective dropdowns.

Business Data to Evaluate	Evaluation Logic	Value to Compare	Action if Compare Fails	Action if Data is Unavailable	
Credit Amount	Must be greater than or equal to	Credit Limit	Refer	Fail	
Company Status	Must be equal to	Active	Fail	Continue	✖
Risk Score	Must be greater than or equal to	40	Fail	Fail	✖
International Score	Must be greater than or equal to	C	Fail	Fail	✖
DBT	Must be less than or equal to	60	Fail	Continue	✖
Days Since Financial Statement Published	Must be greater than or equal to	730	Fail	Refer	✖
Net Profit Ratio	Must be greater than or equal to	1	Fail	Refer	✖
Solvability Ratio	Must be greater than or equal to	40	Fail	Refer	✖
Treasury Ratio	Must be greater than or equal to	30	Fail	Refer	✖
Years in Business	Must be greater than or equal to	2	Fail	Fail	✖
Number of Employees	Must be greater than or equal to	3	Fail	Fail	✖
Number of Collective Procedures (BODACC)	Must be less than or equal to	0	Fail	Fail	✖
Number of Judgments	Must be less than or equal to	99	Refer	Refer	✖

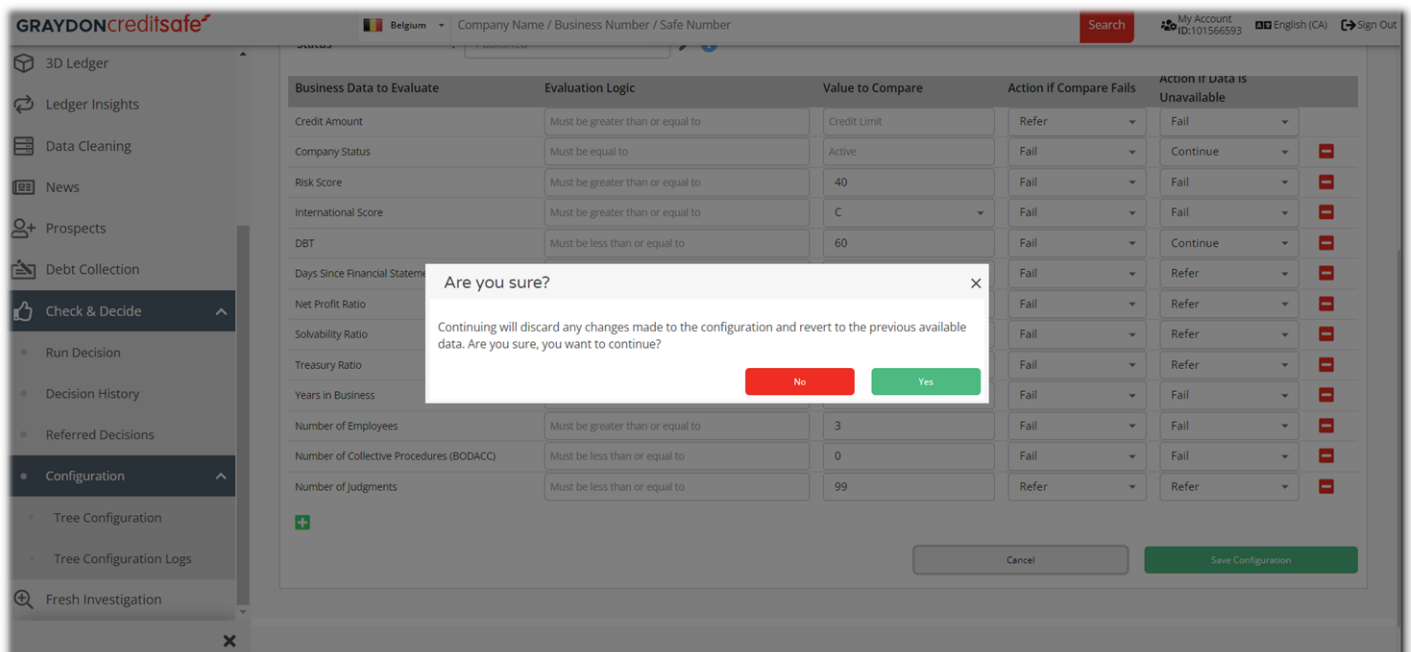
+

Cancel Save Configuration

5. If user wants to remove any newly added metric or an existing metric from the configuration, then select the remove icon next to the metric record.



6. Upon confirming, the metric will be removed from the configuration.
7. If user wants to discard the changes made to the configuration, then select the 'Cancel' button on the 'Decision Tree Configuration' panel. Upon selecting the 'Cancel' button and confirming on the pop-up modal window, all the changes made to the tree configuration will be reverted.



8. Upon selecting 'Yes', user will be navigated to the view configuration page.

- User can now go ahead and save the configuration. Select the 'Save Configuration' button. Upon selecting the 'Save Configuration' button, all the updates made to the tree configuration will be saved and user will be navigated to the view configuration page.

**Tree Configuration**

Select Decision Tree

Choose your decision tree from the dropdown to view the configuration

Decision Tree : Default\_PresetNo\_Senior

[View Configuration](#)

✓ Your configuration for Default\_PresetNo\_Senior has been saved.

**Decision Tree Configuration**

Decision Tree Name : Default\_PresetNo\_Senior

Input Name : Credit Amount

Status : Published

Business Data to Evaluate	Evaluation Logic	Value to Compare	Action if Compare Fails	Action if Data is Unavailable
Credit Amount	Must be greater than or equal to	Credit Limit	Refer	Fail
Company Status	Must be equal to	Active	Fail	Continue
Risk Score	Must be greater than or equal to	40	Fail	Fail
International Score	Must be greater than or equal to	C	Fail	Fail
DBT	Must be less than or equal to	60	Fail	Continue
Days Since Financial Statement Published	Must be greater than or equal to	730	Fail	Refer

- Upon save, user can view the updated details on the 'Decision Tree Configuration' panel on the view page.

**Decision Tree Configuration**

Decision Tree Name : Default\_PresetNo\_Senior

Input Name : Credit Amount

Status : Published

Business Data to Evaluate	Evaluation Logic	Value to Compare	Action if Compare Fails	Action if Data is Unavailable
Credit Amount	Must be greater than or equal to	Credit Limit	Refer	Fail
Company Status	Must be equal to	Active	Fail	Continue
Risk Score	Must be greater than or equal to	40	Fail	Fail
International Score	Must be greater than or equal to	C	Fail	Fail
DBT	Must be less than or equal to	60	Fail	Continue
Days Since Financial Statement Published	Must be greater than or equal to	730	Fail	Refer
Net Profit Ratio	Must be greater than or equal to	1	Fail	Refer
Solvency Ratio	Must be greater than or equal to	40	Fail	Refer
Treasury Ratio	Must be greater than or equal to	30	Fail	Refer
Years in Business	Must be greater than or equal to	2	Fail	Fail
Number of Employees	Must be greater than or equal to	3	Fail	Fail
Number of judgments	Must be less than or equal to	99	Refer	Refer
Number of Collective Procedures (BODACC)	Must be less than or equal to	0	Fail	Fail

[Edit Configuration](#)



## Modify the Basic Tree details

User can also update the basic tree information like the 'Decision Tree Name', display name for the input field i.e., 'Input Name' and 'Status' in the Edit mode.

**GRAYDONcreditsafe** Belgium Company Name / Business Number / Safe Number Search My Account ID:101566593 English (CA) Sign Out

**Tree Configuration**

Select Decision Tree

Choose your decision tree from the dropdown to view the configuration

Decision Tree : Default\_PresetNo\_Senior View Configuration

**Decision Tree Configuration**

Decision Tree Name : Default\_PresetNo\_Senior Edit

Input Name : Credit Amount Edit

Status : Published Edit Info

Business Data to Evaluate	Evaluation Logic	Value to Compare	Action if Compare Fails	Action if Data is Unavailable	
Credit Amount	Must be greater than or equal to	Credit Limit	Refer	Fail	
Company Status	Must be equal to	Active	Fail	Continue	<span>✖</span>
Risk Score	Must be greater than or equal to	40	Fail	Fail	<span>✖</span>
International Score	Must be greater than or equal to	C	Fail	Fail	<span>✖</span>
DBT	Must be less than or equal to	60	Fail	Continue	<span>✖</span>
Days Since Financial Statement Published	Must be greater than or equal to	730	Fail	Refer	<span>✖</span>
Net Profit Ratio	Must be greater than or equal to	1	Fail	Refer	<span>✖</span>
Solvability Ratio	Must be greater than or equal to	40	Fail	Refer	<span>✖</span>

1. User can select the 'Edit' icon next to the field. Upon selecting the 'Edit' icon, the field transitions into an editable state.

**Decision Tree Configuration**

Decision Tree Name : Default\_PresetNo\_Senior ✓ ✖

Input Name : Credit Amount Edit

Status : Published Edit Info

Business Data to Evaluate	Evaluation Logic	Value to Compare	Action if Compare Fails	Action if Data is Unavailable	
Credit Amount	Must be greater than or equal to	Credit Limit	Refer	Fail	
Company Status	Must be equal to	Active	Fail	Continue	<span>✖</span>
Risk Score	Must be greater than or equal to	40	Fail	Fail	<span>✖</span>
International Score	Must be greater than or equal to	C	Fail	Fail	<span>✖</span>
DBT	Must be less than or equal to	60	Fail	Continue	<span>✖</span>
Days Since Financial Statement Published	Must be greater than or equal to	730	Fail	Refer	<span>✖</span>
Net Profit Ratio	Must be greater than or equal to	1	Fail	Refer	<span>✖</span>
Solvability Ratio	Must be greater than or equal to	40	Fail	Refer	<span>✖</span>

2. User can make the necessary changes and click on the tick icon to update the details.

### Decision Tree Configuration

Decision Tree Name : Default\_PresetNo\_Seniortest

Input Name : Credit Amount

Status : Published

Business Data to Evaluate	Evaluation Logic	Value to Compare	Action if Compare Fails	Action if Data is Unavailable	
Credit Amount	Must be greater than or equal to	Credit Limit	Refer	Fail	
Company Status	Must be equal to	Active	Fail	Continue	
Risk Score	Must be greater than or equal to	40	Fail	Fail	
International Score	Must be greater than or equal to	C	Fail	Fail	
DBT	Must be less than or equal to	60	Fail	Continue	
Days Since Financial Statement Published	Must be greater than or equal to	730	Fail	Refer	
Net Profit Ratio	Must be greater than or equal to	1	Fail	Refer	
Solvability Ratio	Must be greater than or equal to	40	Fail	Refer	

3. Similarly, user can also update the Input Name and the Status.
4. The Status field can be updated to either 'Published' or 'Unpublished'. Published or unpublished status would decide whether this decision tree would be available for decision run or not.

### Decision Tree Configuration

Decision Tree Name : Default\_PresetNo\_Seniortest

Input Name : Credit Amount

Status : Published

Published or Unpublished status would decide whether a decision tree would be available for running decision or not.

Business Data to Evaluate	Evaluation Logic	Value to Compare	Action if Compare Fails	Action if Data is Unavailable	
Credit Amount	Must be greater than or equal to	Credit Limit	Refer	Fail	
Company Status	Must be equal to	Active	Fail	Continue	
Risk Score	Must be greater than or equal to	40	Fail	Fail	
International Score	Must be greater than or equal to	C	Fail	Fail	
DBT	Must be less than or equal to	60	Fail	Continue	
Days Since Financial Statement Published	Must be greater than or equal to	730	Fail	Refer	
Net Profit Ratio	Must be greater than or equal to	1	Fail	Refer	
Solvability Ratio	Must be greater than or equal to	40	Fail	Refer	

## Modify Threshold Values, Failed Status and Unavailable Status

User can update the threshold values, Failed statuses, or Data unavailable statuses for the existing metrics as well.

Business Data to Evaluate	Evaluation Logic	Value to Compare	Action if Compare Fails	Action if Data is Unavailable	
Credit Amount	Must be greater than or equal to	Credit Limit	Refer	Fail	
Company Status	Must be equal to	Active	Fail	Continue	✖
Risk Score	Must be greater than or equal to	40	Fail	Fail	✖
International Score	Must be greater than or equal to	C	Select Refer Fail	Fail	✖
DBT	Must be less than or equal to	60	Fail	Continue	✖
Days Since Financial Statement Published	Must be greater than or equal to	730	Fail	Refer	✖
Net Profit Ratio	Must be greater than or equal to	1	Fail	Refer	✖
Solvability Ratio	Must be greater than or equal to	40	Fail	Refer	✖
Treasury Ratio	Must be greater than or equal to	30	Fail	Refer	✖
Years in Business	Must be greater than or equal to	2	Fail	Fail	✖
Number of Employees	Must be greater than or equal to	3	Fail	Fail	✖
Number of Judgments	Must be less than or equal to	99	Refer	Refer	✖
Number of Collective Procedures (BODACC)	Must be less than or equal to	0	Fail	Fail	✖

#### Update Failed Status

Business Data to Evaluate	Evaluation Logic	Value to Compare	Action if Compare Fails	Action if Data is Unavailable	
Credit Amount	Must be greater than or equal to	Credit Limit	Refer	Fail	
Company Status	Must be equal to	Active	Fail	Continue	✖
Risk Score	Must be greater than or equal to	40	Fail	Fail	✖
International Score	Must be greater than or equal to	C	Fail	Select Continue Refer Fail Refer	✖
DBT	Must be less than or equal to	60	Fail	Refer	✖
Days Since Financial Statement Published	Must be greater than or equal to	730	Fail	Refer	✖
Net Profit Ratio	Must be greater than or equal to	1	Fail	Refer	✖
Solvability Ratio	Must be greater than or equal to	40	Fail	Refer	✖
Treasury Ratio	Must be greater than or equal to	30	Fail	Refer	✖
Years in Business	Must be greater than or equal to	2	Fail	Fail	✖
Number of Employees	Must be greater than or equal to	3	Fail	Fail	✖
Number of Judgments	Must be less than or equal to	99	Refer	Refer	✖
Number of Collective Procedures (BODACC)	Must be less than or equal to	0	Fail	Fail	✖

#### Update Data Unavailable Status

Business Data to Evaluate	Evaluation Logic	Value to Compare	Action if Compare Fails	Action if Data is Unavailable	
Credit Amount	Must be greater than or equal to	Credit Limit	Refer	Fail	
Company Status	Must be equal to	Active	Fail	Continue	✖
International Score	Must be greater than or equal to	C	Fail	Fail	✖
DBT	Must be less than or equal to	60	Fail	Continue	✖
Days Since Financial Statement Published	Must be greater than or equal to	7300	Fail	Refer	✖
Net Profit Ratio	Must be greater than or equal to	1	Fail	Refer	✖
Solvability Ratio	Must be greater than or equal to	40	Fail	Refer	✖
Treasury Ratio	Must be greater than or equal to	30	Fail	Refer	✖
Years in Business	Must be greater than or equal to	2	Fail	Fail	✖
Number of Employees	Must be greater than or equal to	3	Fail	Fail	✖
Number of Judgments	Must be less than or equal to	99	Refer	Refer	✖
Number of Collective Procedures (BODACC)	Must be less than or equal to	0	Fail	Fail	✖

Update Threshold Value

## Validations

We are performing certain validation checks when a user is updating the data in the configuration table and saving the changes. We are going to display some visual cues to indicate the required fields explaining what went wrong and how to correct it.

User can view a placeholder text that indicates the defined range for a particular metric. For example, if user wishes to add Risk Score metric to their existing configuration, they can see that the Min and Max value defined for 'Risk Score' in the 'Value to Compare' column.

Business Data to Evaluate	Evaluation Logic	Value to Compare	Action if Compare Fails	Action if Data is Unavailable	
Credit Amount	Must be greater than or equal to	Credit Limit	Refer	Fail	
Company Status	Must be equal to	Active	Fail	Continue	✖
International Score	Must be greater than or equal to	C	Fail	Fail	✖
DBT	Must be less than or equal to	60	Fail	Continue	✖
Days Since Financial Statement Published	Must be greater than or equal to	730	Fail	Refer	✖
Net Profit Ratio	Must be greater than or equal to	1	Fail	Refer	✖
Solvability Ratio	Must be greater than or equal to	40	Fail	Refer	✖
Treasury Ratio	Must be greater than or equal to	30	Fail	Refer	✖
Years in Business	Must be greater than or equal to	2	Fail	Fail	✖
Number of Employees	Must be greater than or equal to	3	Fail	Fail	✖
Number of Judgments	Must be less than or equal to	99	Refer	Refer	✖
Number of Collective Procedures (BODACC)	Must be less than or equal to	0	Fail	Fail	✖
Risk Score	Must be greater than or equal to	Min: 1 and Max: 100	Fail	Fail	✖

Cancel
Save Configuration

If user enters a value that is beyond the defined range, then we indicate that to the user by highlighting the field and providing some visual information. For example, user has entered 1000 as the threshold value for 'Risk Score' metric but the defined range is 0 to 100. In this case, we highlight the cell and provide a visual cue to the user.

User will not be able to save the configuration unless they enter a valid value wherever applicable or leave a required field blank.

Business Data to Evaluate	Evaluation Logic	Value to Compare	Action if Compare Fails	Action if Data is Unavailable	
Credit Amount	Must be greater than or equal to	Credit Limit	Refer	Fail	
Company Status	Must be equal to	Active	Fail	Continue	-
International Score	Must be greater than or equal to	C	Fail	Fail	-
DBT	Must be less than or equal to	60	Fail	Continue	-
Days Since Financial Statement Published	Must be greater than or equal to	7300	Fail	Refer	-
Net Profit Ratio	Must be greater than or equal to	1	Fail	Refer	-
Solvability Ratio	Must be greater than or equal to	40	Fail	Refer	-
Treasury Ratio	Must be greater than or equal to	30	Fail	Refer	-
Years in Business	Must be greater than or equal to	2	Fail	Fail	-
Number of Employees	Must be greater than or equal to	3	Fail	Fail	-
Number of Judgments	Must be less than or equal to	99	Refer	Refer	-
Number of Collective Procedures (BODACC)	Must be less than or equal to	0	Fail	Fail	-
Risk Score	Must be greater than or equal to	1000	Fail	Fail	-

Value must be less than or equal to 100.

Cancel Save Configuration

Invalid Value

### Decision Tree Configuration

Decision Tree Name : Default\_PresetNo\_Senioritest

Input Name : Credit Amount

Status : Published

Business Data to Evaluate	Evaluation Logic	Value to Compare	Action if Compare Fails	Action if Data is Unavailable	
Credit Amount	Must be greater than or equal to	Credit Limit	Refer	Fail	
Company Status	Must be equal to	Active	Fail	Continue	-
International Score	Must be greater than or equal to	C	Fail	Fail	-
DBT	Must be less than or equal to	60	Fail	Continue	-
Days Since Financial Statement Published	Must be greater than or equal to	7300	Fail	Refer	-
Net Profit Ratio	Must be greater than or equal to	1	Fail	Refer	-
Solvability Ratio	Must be greater than or equal to	40	Fail	Refer	-
Treasury Ratio	Must be greater than or equal to	30	Fail	Refer	-
Years in Business	Must be greater than or equal to	2	Fail	Fail	-
Number of Employees	Must be greater than or equal to	Min: 0 and Max: 9999999	Select	Fail	-
Number of Judgments	Must be less than or equal to	99	Refer	Refer	-
Number of Collective Procedures (BODACC)	Must be less than or equal to	0	Fail	Fail	-
Risk Score	Must be greater than or equal to	10	Select	Select	-

If required fields are empty

### Tree Configuration

**Select Decision Tree**

Choose your decision tree from the dropdown to view the configuration

Decision Tree : Default\_PresetNo\_Senior

[View Configuration](#)

**Decision Tree Configuration**

Decision Tree Name : Please Enter Name... ✓ ✕

Input Name : Credit Amount ✎

Status : Published ✎ ⓘ

Business Data to Evaluate	Evaluation Logic	Value to Compare	Action if Compare Fails	Action if Data is Unavailable	
Credit Amount	Must be greater than or equal to	Credit Limit	Refer	Fail	
Company Status	Must be equal to	Active	Fail	Continue	✖
Risk Score	Must be greater than or equal to	40	Fail	Fail	✖
International Score	Must be greater than or equal to	C	Fail	Fail	✖
DBT	Must be less than or equal to	60	Fail	Continue	✖
Days Since Financial Statement Published	Must be greater than or equal to	730	Fail	Refer	✖
Net Profit Ratio	Must be greater than or equal to	1	Fail	Refer	✖
Solvability Ratio	Must be greater than or equal to	40	Fail	Refer	✖

If Decision Tree Name is empty

**Decision Tree Configuration**

Decision Tree Name : Default\_PresetNo\_Senior ✎

Input Name : Please Enter Name... ✓ ✕

Status : Published ✎ ⓘ

Business Data to Evaluate	Evaluation Logic	Value to Compare	Action if Compare Fails	Action if Data is Unavailable	
Credit Amount	Must be greater than or equal to	Credit Limit	Refer	Fail	
Company Status	Must be equal to	Active	Fail	Continue	✖
Risk Score	Must be greater than or equal to	40	Fail	Fail	✖
International Score	Must be greater than or equal to	C	Fail	Fail	✖
DBT	Must be less than or equal to	60	Fail	Continue	✖
Days Since Financial Statement Published	Must be greater than or equal to	730	Fail	Refer	✖
Net Profit Ratio	Must be greater than or equal to	1	Fail	Refer	✖
Solvability Ratio	Must be greater than or equal to	40	Fail	Refer	✖

If display name for input field is empty

## Tree Configuration Logs

Users can quickly and easily access the Tree configuration logs within Check & Decide to view the history log for a Decision Tree to track and review the past actions and changes made to the Tree configuration.

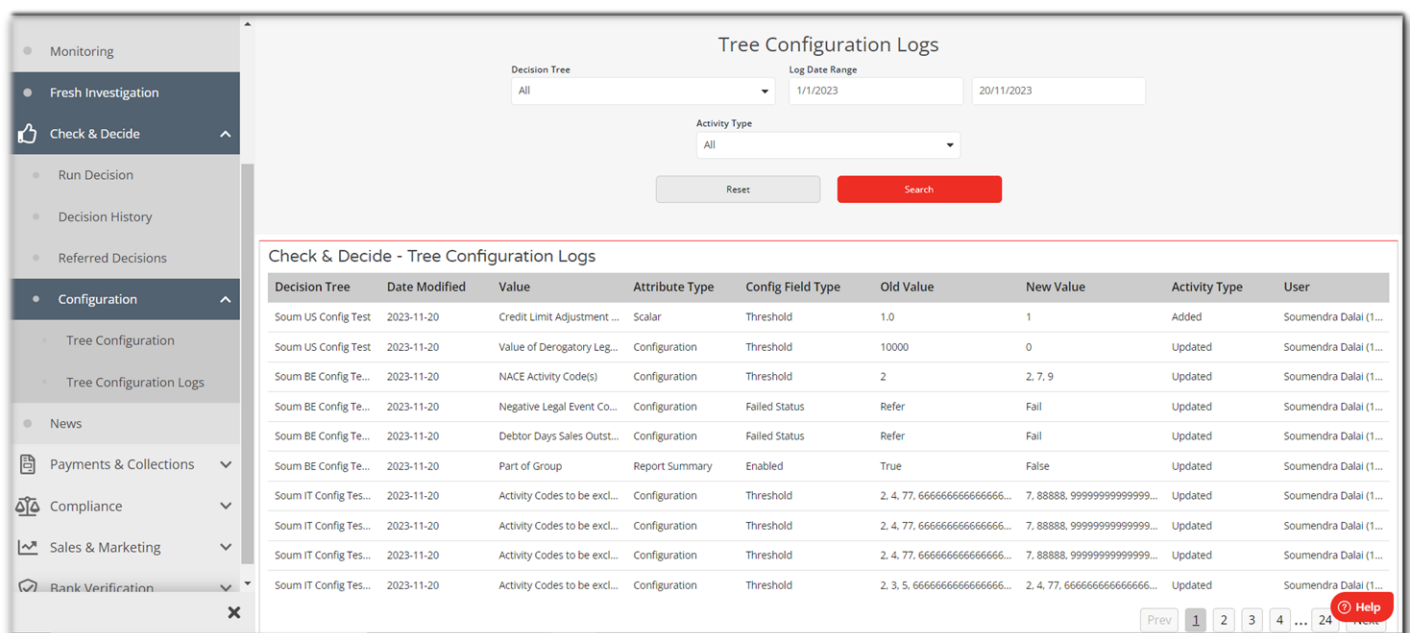
User must view a new sub-tab named "Tree Configuration Logs" added under the 'Configuration' sub-menu. Selecting "Tree Configuration Logs" sub-menu must take the user to the "Tree Configuration Logs" page.

The user must be able to reset the updated search filters by selecting the 'Reset' button. (The default Log Date Range must not be reset).

The user must be able to perform a search with the selected filters by selecting the 'Search' button.

Under the "Tree Configuration Logs" page header, the user must be able to view the below search filters:

1. 'Decision Tree' (Default set to 'All')
2. 'Log Date Range' (Default 'From' date is start of the year and the default 'To' date must be the current system date)
3. 'Activity Type' with the dropdown values:
  1. 'Added'
  2. 'Updated'
  3. 'Removed'



Log of changes to metrics for a decision tree:

1. Display a history of the metric added, updated, or deleted.
2. Display a history to show what Failed Statuses/Unavailable Statuses have been changed.
3. Display a history to show when Failed Statuses/Unavailable Statuses were changed.
4. Display a history to show who changed Failed Statuses/Unavailable Statuses.
5. Display a history of the Unavailable Status updates.
6. Display a history to show what threshold values have been changed.
7. Display a history to show when threshold values were changed.
8. Display a history to show who changed threshold values.

You must view the below details displayed in the "Instance Log History" section.

1. 'Decision Tree Name'
2. 'Date Modified'
3. 'Value': Metric Name
4. 'Attribute Type'
5. 'Config Field Type'
6. 'Old Value'
7. 'New Value'
8. 'Activity Type'
9. 'User'

Tree Configuration Logs

Decision Tree

All

Log Date Range

1/1/2023

20/11/2023

Activity Type

All

Reset

Search

Check & Decide - Tree Configuration Logs

Decision Tree	Date Modified	Value	Attribute Type	Config Field Type	Old Value	New Value	Activity Type	User
Soum BE Config Test	2023-11-20	Status	Basic Tree Info	Status	Unpublished	Published	Updated	Soumendra Dalai (1015...
Soum BE Config Test	2023-11-20	Credit Limit	Input	Input Name	Sales Value	Sales Value New	Updated	Soumendra Dalai (1015...
Soum BE Config Test	2023-11-20	Preset Tree	Basic Tree Info	Edit Access	No	Yes	Updated	Soumendra Dalai (1015...
Soum BE Config Test	2023-11-20	Decision Tree Name	Basic Tree Info	Name	Soum BE Config Testing	Soum BE Config Test	Updated	Soumendra Dalai (1015...
Soum US Config Test	2023-11-20	Credit Limit Adjustment Mod...	Scalar	Threshold	1.0	1	Added	Soumendra Dalai (1015...
Soum US Config Test	2023-11-20	Value of Derogatory Legal Fill...	Configuration	Threshold	10000	0	Updated	Soumendra Dalai (1015...
Soum BE Config Test	2023-11-20	NACE Activity Code(s)	Configuration	Threshold	2	2, 7, 9	Updated	Soumendra Dalai (1015...
Soum BE Config Test	2023-11-20	Negative Legal Event Count	Configuration	Failed Status	Refer	Fail	Updated	Soumendra Dalai (1015...
Soum BE Config Test	2023-11-20	Debtor Days Sales Outstandi...	Configuration	Failed Status	Refer	Fail	Updated	Soumendra Dalai (1015...
Soum BE Config Test	2023-11-20	Part of Group	Report Summary	Enabled	True	False	Updated	Soumendra Dalai (1015...

Prev

1

2

3

4

...

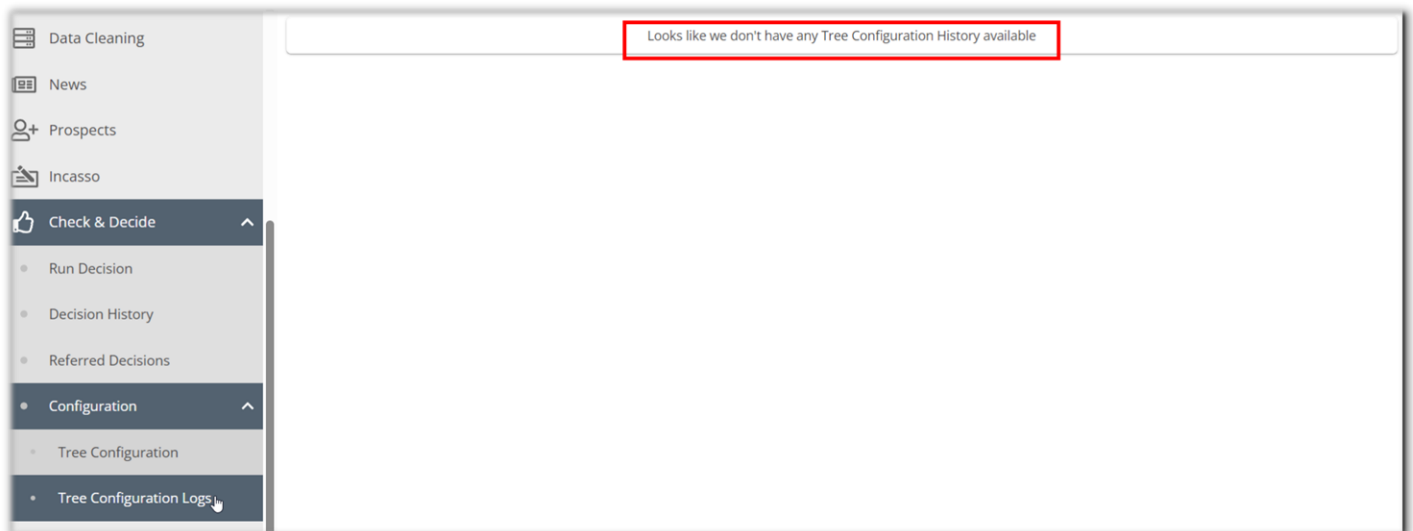
24

Next

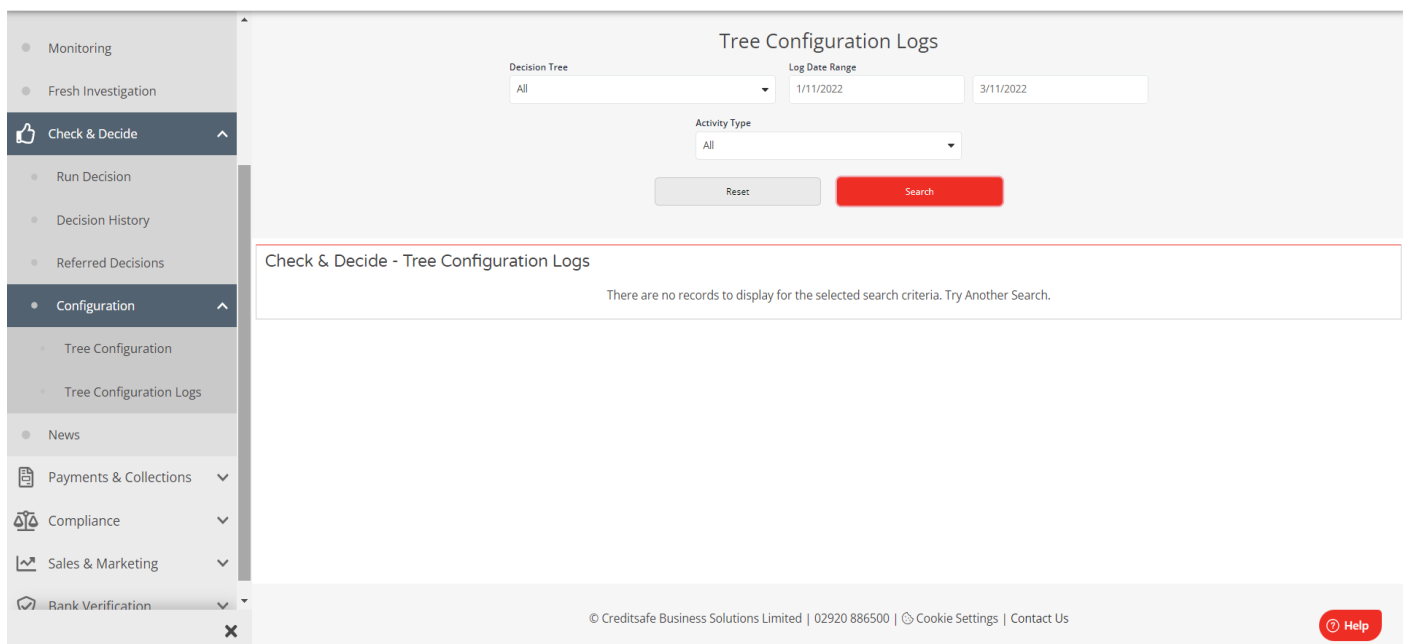
#### Note:

1. The most recent update on the Tree Configuration will be displayed at the top of the table in "Check & Decide – Tree Configuration Logs" section. The history log records are sorted in descending order based on their modification date.
2. If no Configuration Log History is available, then we must display a banner message on the "Tree Configuration Logs" page that states "Looks like we don't have any Tree Configuration History available".





- When Instance Log History data is available, but no matching record is found based on the search criteria, we must display an information message in the "Check & Decide – Tree Configuration Logs" section that states **"There are no records to display for the selected search criteria. Try Another Search"**.



## Customizable Outcome Wordings in Template Decision Models

### View Decision Outcome Values and Descriptions

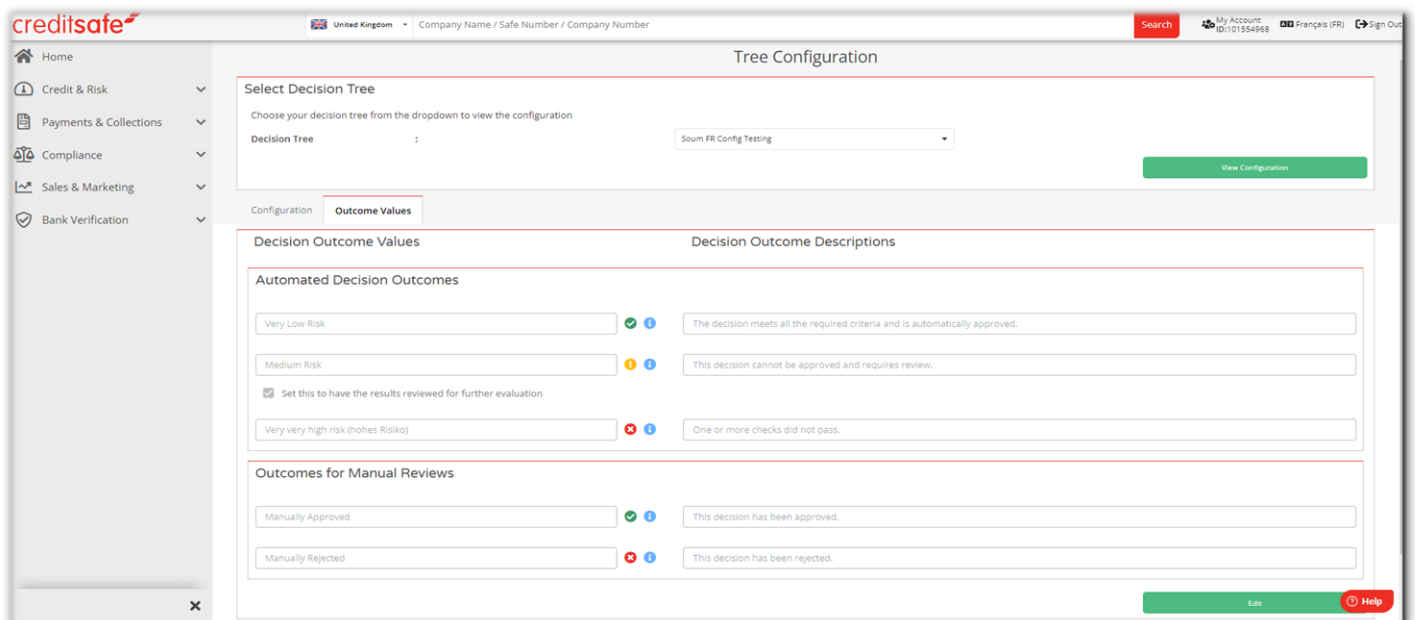
As part of this functionality, we are providing an ability to access and modify Decision outcome values and decision outcome descriptions for the selected tree directly from the user interface, so that users with required permissions can view the existing decision values and descriptions and easily manage and update decision values and descriptions.

The user must select the 'Tree Configuration' sub-tab from the left navigation bar, and they will be taken to the "Tree Configuration" page.

When the user selects a decision tree and selects the 'View Configuration' button, two tabs labelled 'Configuration' and 'Outcome Values' are displayed at the top of the Tree Configuration page. This will allow users to switch between 'Configuration' and 'Outcome Values' pages effortlessly.

When the user selects the 'Outcome Values' tab, they will be navigated to the page that displays the current decision outcome values and decision outcome descriptions for the selected decision tree.

User can view the state of the Manual review checkbox. Additionally, there will be an 'Edit' button on this page to enable users to perform an update.



The screenshot displays the 'Tree Configuration' page in the creditsafe application. The left sidebar shows navigation options: Home, Credit & Risk, Payments & Collections, Compliance, Sales & Marketing, and Bank Verification. The main content area is titled 'Tree Configuration' and features a 'Select Decision Tree' section with a dropdown menu currently set to 'Soum FR Config Testing' and a 'View Configuration' button. Below this, the 'Outcome Values' tab is active, showing two sub-sections: 'Automated Decision Outcomes' and 'Outcomes for Manual Reviews'. The 'Automated Decision Outcomes' section includes three rows: 'Very Low Risk' (green checkmark, 'The decision meets all the required criteria and is automatically approved.'), 'Medium Risk' (yellow warning icon, 'This decision cannot be approved and requires review.'), and 'Very very high risk (hohes Risiko)' (red X icon, 'One or more checks did not pass.'). A checkbox labeled 'Set this to have the results reviewed for further evaluation' is checked. The 'Outcomes for Manual Reviews' section includes two rows: 'Manually Approved' (green checkmark, 'This decision has been approved.') and 'Manually Rejected' (red X icon, 'This decision has been rejected.'). At the bottom right, there is an 'Edit' button and a 'Help' icon.

Users will be able to view 2 sub-sections named 'Automated Decision Outcomes' and 'Outcomes for Manual Reviews'.

Configuration
Outcome Values

Decision Outcome Values
Decision Outcome Descriptions

Automated Decision Outcomes

Accepted
The decision meets all the required criteria and is automatically approved.

Referred Outcome
This decision cannot be approved and requires review by manager.

☒ Set this to have the results reviewed for further evaluation

Rejected Automatically
One or more checks did not pass.

Outcomes for Manual Reviews

Manually Reviewed Approved
This decision has been approved after successful review by manager.

Manually Rejected
This decision has been rejected.

Edit

## Edit Decision Outcome Values and Descriptions

Users will be able to modify/update the Decision outcome values, descriptions and the manual review restriction state. The authorized users can access the "Edit" button. Users will be provided with a provision to restrict the manual review process if the decision outcome is 'Refer'.

Upon selecting the 'Edit' button, users will be shown a 'Are you sure?' pop-up modal window with a confirmation message that states "Modifying and saving these Decision Outcomes will set these values for any decision made going forward. Your decision history will not be affected by these changes." This is to inform the user that any customization on the Decision outcome values, and Decision outcome descriptions page is not going to affect any of the past decisions on the selected decision tree.

The confirmation dialog box will appear.

creditsafe
United Kingdom
Company Name / Safe Number / Company Number
Search
My Account ID: 101554958
Français (FR)
Sign Out

Home
Credit & Risk
Payments & Collections
Compliance
Sales & Marketing
Bank Verification

Select Decision Tree
Choose your decision tree from the dropdown to view the configuration
Decision Tree
Soum FR Config Testing
View Configuration

Configuration
Outcome Values

Decision Outcome Values
Decision Outcome Descriptions

Automated Decision Outcomes

Very Low Risk
Medium Risk
☒ Set this to have the results reviewed for further evaluation
Very very high risk (highest Risk)
One or more checks did not pass.

Outcomes for Manual Reviews

Manually Approved
This decision has been approved.
Manually Rejected
This decision has been rejected.

Edit

Are you sure?
Modifying and saving these Decision Outcomes will set these values for any decision made going forward. Your decision history will not be affected by these changes.
Cancel
Confirm

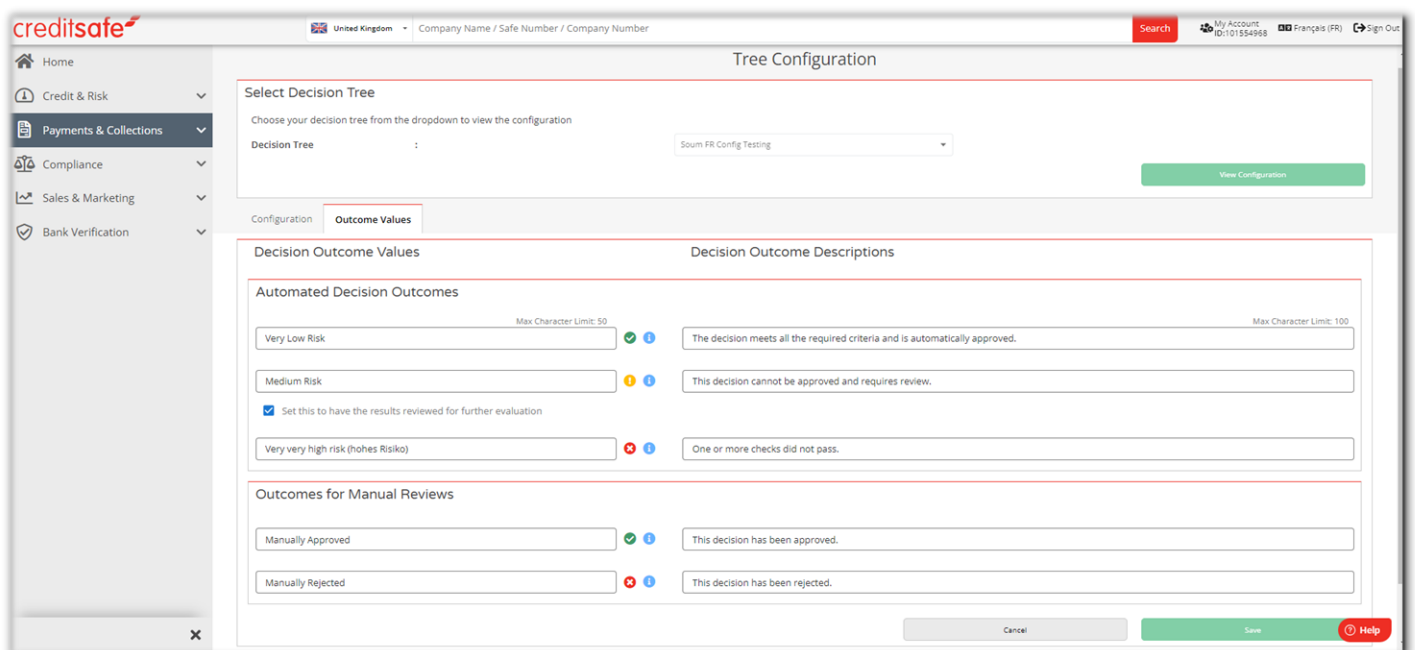
Help

Once user confirms on the dialog box, the page transitions into an editable state. The "Save" button will remain disabled or greyed out if there are no changes to save. When the user starts updating the values, the 'Save' button will become clickable.

The textboxes and the manual review restriction checkbox will transition into an editable state. The users will be able to view the existing decision outcome values and descriptions based on the data available for the selected decision tree.

The input fields for 'Decision Outcome Values' has a maximum character limit set to '50' and the input fields for 'Decision Outcome Descriptions' has a maximum character limit set to '100'.

When attempting to input text, the users will not be able to enter characters more than the specified limit for Decision outcome values and Decision outcome descriptions.



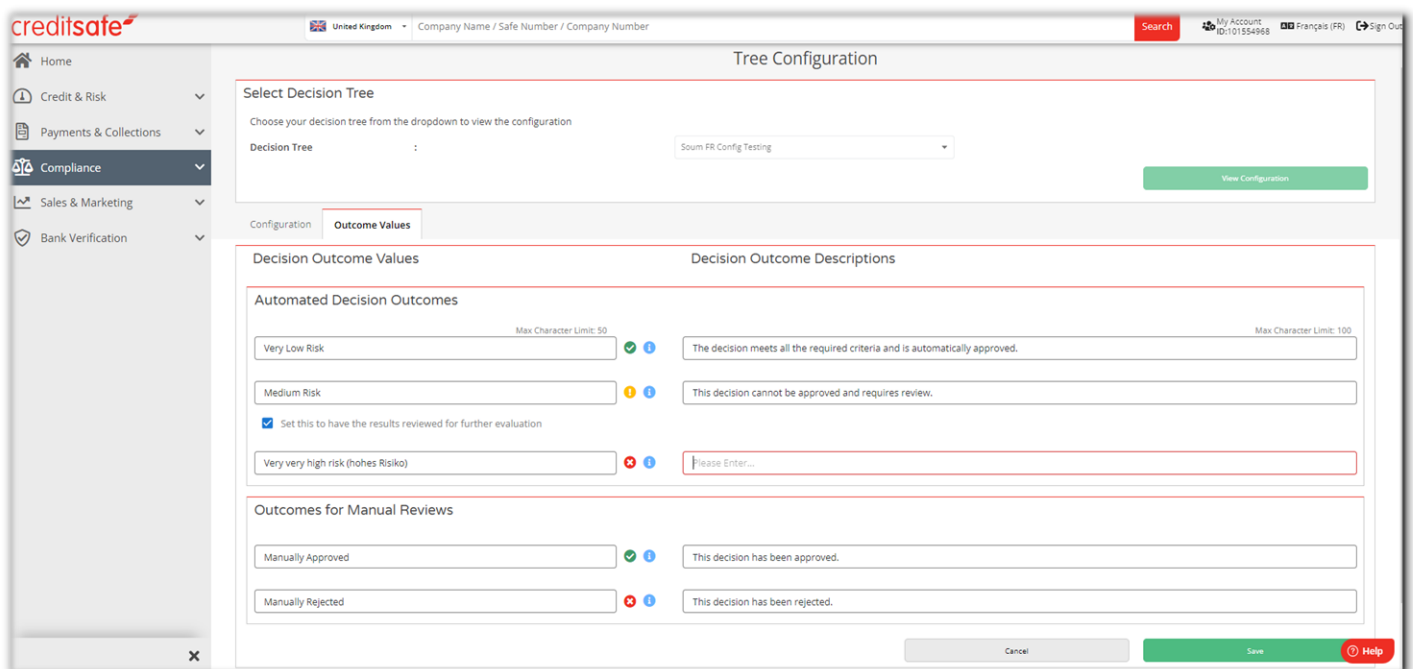
When the user removes the text completely from the input fields i.e., the value is empty or null, the interface displays a placeholder text for the Decision descriptions text input field or Decision outcome values text input field that states "Please Enter..."

**Note:** If a user is in the Edit Decision outcome values and Decision outcome descriptions page and wants to switch to the other tab "Configuration", then any of the changes made on the Edit page will be lost and user will be navigated to the other page where they can view the latest details for the selected decision tree.

The user can deselect the checkbox to restrict the manual review process for the selected decision tree if the decision outcome comes as 'Refer'. The 'Outcomes for Manual Reviews' sub-section will be hidden if user deselects the checkbox. It will again be shown if user selects the checkbox.

When user removes the text from any of the input fields, the interface displays text that states “Please Enter...”

When a user tries to save the changes with an empty field, the system performs a validation and highlights the cell with a red border and doesn’t allow the user to save the changes.



The screenshot shows the 'Tree Configuration' page in the creditsafe system. The left sidebar contains navigation links: Home, Credit & Risk, Payments & Collections, Compliance (selected), Sales & Marketing, and Bank Verification. The main content area is titled 'Tree Configuration' and includes a 'Select Decision Tree' section with a dropdown menu set to 'Sour FR Config Testing' and a 'View Configuration' button. Below this, there are two tabs: 'Configuration' and 'Outcome Values' (selected). The 'Outcome Values' tab is divided into two sections: 'Decision Outcome Values' and 'Decision Outcome Descriptions'. The 'Decision Outcome Values' section has a checkbox labeled 'Set this to have the results reviewed for further evaluation' which is checked. It lists three outcomes: 'Very Low Risk' (with a green checkmark icon), 'Medium Risk' (with a yellow warning icon), and 'Very very high risk (hohes Risiko)' (with a red X icon). The 'Decision Outcome Descriptions' section provides text boxes for each outcome: 'The decision meets all the required criteria and is automatically approved.' for Very Low Risk, 'This decision cannot be approved and requires review.' for Medium Risk, and 'Please Enter...' for Very very high risk. At the bottom, there are 'Cancel' and 'Save' buttons, along with a 'Help' icon.

## Manual Review Restriction

Currently in Check & Decide, we have manual review process default enabled for any decision outcome that comes as 'Refer'. But we have introduced a provision for user to be able to restrict the manual review process if there is no requirement to do any further evaluation and take a manual action on approving or rejecting a decision outcome that comes as 'Refer'.

User can view a 'Set this to have the results reviewed for further evaluation' checkbox on the Decision outcome values and Decision outcome descriptions page.

- When a user selects the checkbox and saves the changes, they will have the ability to have the results reviewed by a manual process - then the user will have the option to change the Manual Approved/ Manually Rejected Decision Outcome labels.

The screenshot shows the 'Outcome Values' configuration page. The 'Automated Decision Outcomes' section has three entries: 'Accepted', 'Referred Outcome', and 'Rejected Automatically'. The 'Referred Outcome' entry has a checked checkbox labeled 'Set this to have the results reviewed for further evaluation'. The 'Outcomes for Manual Reviews' section has two entries: 'Manually Reviewed Approved' and 'Manually Rejected'. The 'Save' button is highlighted in green.

- When a user deselects the checkbox and saves the changes, they will not have the ability to have the results reviewed by a manual process - then the Manually Approved and Manually Rejected labels will NOT appear in the UI to edit. These will again appear in the UI when the checkbox is selected.

The screenshot shows the 'Outcome Values' configuration page with the 'Set this to have the results reviewed for further evaluation' checkbox unchecked. The 'Manually Reviewed Approved' and 'Manually Rejected' entries are no longer visible in the 'Outcomes for Manual Reviews' section. The 'Save' button is highlighted in green.

## Changes to Decision outcome record in Decision History and Referred Decision page if Manual Review is restricted.

When user restricts the manual review process for a decision tree and runs a decision, the 'Edit' icon will be disabled on the decision record in Decision History and Referred Decisions page for a 'Refer' decision outcome. We also provide a visual cue to the user indicating the reason why the edit icon is disabled.

If the manual review process is restricted, even if user has the update permission for any referred decision outcome, the 'Edit' icon will be disabled with a tooltip message that states, **'Manual review is restricted'**.

Check & Decide - Decision History

Date ↓	Decision Modified Date ↓	User ↓	Company ID ↓	Company Name ↓	Decision Tree ↓	Decision
06/02/2024	-	101566593	BE-X-845003721	BANKEI BVBA	Default BE Tree Updated	Refereren
06/02/2024	-	101566593	BE-X-845003721	BANKEI BVBA	Default BE Tree Updated	Refereren
06/02/2024	06/02/2024	101566593	BE-X-845003721	BANKEI BVBA	Default BE Tree Updated	Manually Approved-...

Decision History

Decision Tree

All

User

All

Company ID

Company Name

Decision Outcome

All

Decision Date Range

1/1/2024

8/2/2024

Reset

Search

Check & Decide - Decision History

Date ↓	Decision Modified Date ↓	User ↓	Company ID ↓	Company Name ↓	Decision Tree ↓	Decision
06/02/2024	-	101566593	BE-X-845003721	BANKEI BVBA	Default BE Tree Updated	Refereren
06/02/2024	-	101566593	BE-X-845003721	BANKEI BVBA	Default BE Tree Updated	Refereren
06/02/2024	06/02/2024	101566593	BE-X-845003721	BANKEI BVBA	Default BE Tree Updated	Manually Approved-...
06/02/2024	06/02/2024	101566593	BE-X-845003721	BANKEI BVBA	Default BE Tree Updated	Manually Rejected
01/02/2024	-	101566593	BE-X-845003721	BANKEI BVBA	Default BE Tree Updated	Refereren
01/02/2024	01/02/2024	101566593	BE-X-845003721	BANKEI BVBA	Default BE Tree Updated	test
01/02/2024	01/02/2024	101566593	BE-X-845003721	BANKEI BVBA	Default BE Tree Updated	Manually Approved-...
01/02/2024	01/02/2024	101566593	BE-X-845003721	BANKEI BVBA	Default BE Tree Updated	test
01/02/2024	01/02/2024	101566593	BE-X-845003721	BANKEI BVBA	Default BE Tree Updated	Manually Approved
01/02/2024	-	101566593	BE-X-845003721	BANKEI BVBA	Default BE Tree Updated	Refer

Export

Run New Decision

Prev

1

2

3

4

5

Next

When user expands the decision record, the notes section, ‘Add Note’ button, ‘Approve Decision’ and ‘Reject Decision’ buttons will be hidden.

We would be able to see the same behavior in the Run Decision page if the decision outcome comes as ‘Refer’ when the manual review is restricted. The users must not be able to take any manual action on the referred decision outcomes.



creditsafe

United States of America

Company Name / Safe Number

Search

My Account ID:101303269 English Sign Out

Monitoring

3D Ledger

Ledger Insights

News

Data Cleaning

Search Support

Prospects

Debt Collection

Check & Decide

Run Decision

Decision History

Back to Results

Canada

DOLLAR TREE

View Company Report

Monitor

CA00834564

Key Information

Company Name

DOLLAR TREE

Other Company Names

-

Registration Number

-

Legal Form

-

Principal Activity

Department Stores

Contact Information

Primary Address

194 MAIN ST S, NEWMARKET, ON, L3Y3Z2

view on map

Phone Number

9058689099

Run Decision

Please enter decision details and Request Decision

Decision Tree

Automation Refer Tree

Sales Value

90

Request Decision

Decision Outcome

Referred

Automatically Referred to have further review on the decision for Automation Testing. 0

Rule Name	Audit Description	Result
Contract Limit	Unavailable	Action = Refer
Credit Limit	150,000	Pass
Company Status	Active	Pass
International Score	A	Pass
Risk Score	1,470	Pass
Business Compliance Hits	0	Pass
Director Compliance Hits	Unavailable	Action = Refer

Run New Decision

Save / Email PDF

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United Kingdom

Company Name / Safe Number / Company Number

Search

My Account ID:101554968 Français (FR) Sign Out

Home

Credit & Risk

Company Search

Director Search

Consumer Search

Monitoring

Fresh Investigation

Check & Decide

Run Decision

Decision History

Referred Decisions

Configuration

News

Payments & Collections

Compliance

Sales & Marketing

01/02/2024

101566593

BE-X-845003721

BANKEI BVBA

Default BE Tree Updated

Refereren

Decision Outcome

Re-Run Decision

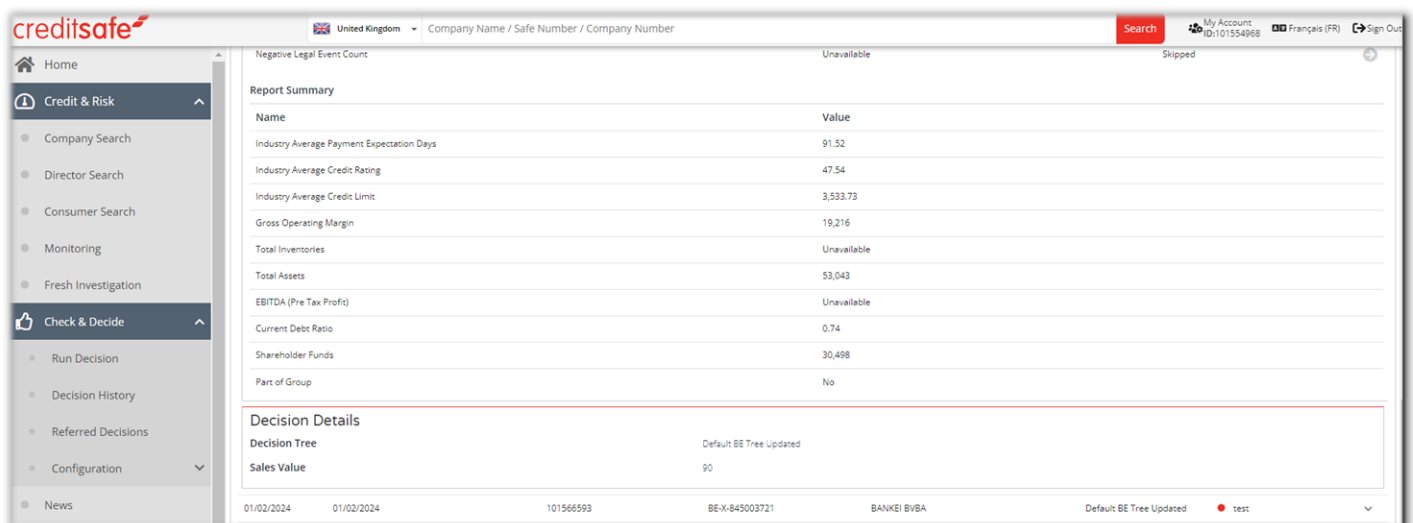
View Decision Report

Refereren

Deze beslissing kan niet worden goedgekeurd en vereist beoordeling - Testen Negeer db

Rule Name	Audit Description	Result
Credit Limit	3,500	Pass
Company Status	Active	Pass
Risk Score	74	Pass
International Score	A	Pass
Turnover	Unavailable	Action = Refer
Years in Business	11	Refer
Number of Employees	Unavailable	Skipped
NACE Activity Code(s)	61900	Pass
Debtor Days Sales Outstanding (DSO)	Unavailable	Skipped
Supplier Payment Expectation Days (CSO)	Unavailable	Skipped
Months Since Financial Statement Published	46	Refer
Probability of default	0.00189	Pass
Payment Behaviour Indicator (PBI)	Unavailable	Skipped
Payment Expectation Indicator (PEI)	Unavailable	Action = Refer

Help



The screenshot shows the creditsafe web application interface. The top navigation bar includes the creditsafe logo, a language selector (United Kingdom), a search bar, and user account information. The left sidebar contains a menu with options like Home, Credit & Risk, Company Search, Director Search, Consumer Search, Monitoring, Fresh Investigation, Check & Decide, Run Decision, Decision History, Referred Decisions, Configuration, and News. The main content area displays a 'Report Summary' table with various financial metrics and their values. Below the table, there is a 'Decision Details' section showing the 'Decision Tree' and 'Sales Value'.

Name	Value
Industry Average Payment Expectation Days	91.52
Industry Average Credit Rating	47.54
Industry Average Credit Limit	3,533.73
Gross Operating Margin	19.216
Total Inventories	Unavailable
Total Assets	53,043
EBITDA (Pre Tax Profit)	Unavailable
Current Debt Ratio	0.74
Shareholder Funds	30,498
Part of Group	No

**Decision Details**

**Decision Tree** Default BE Tree Updated

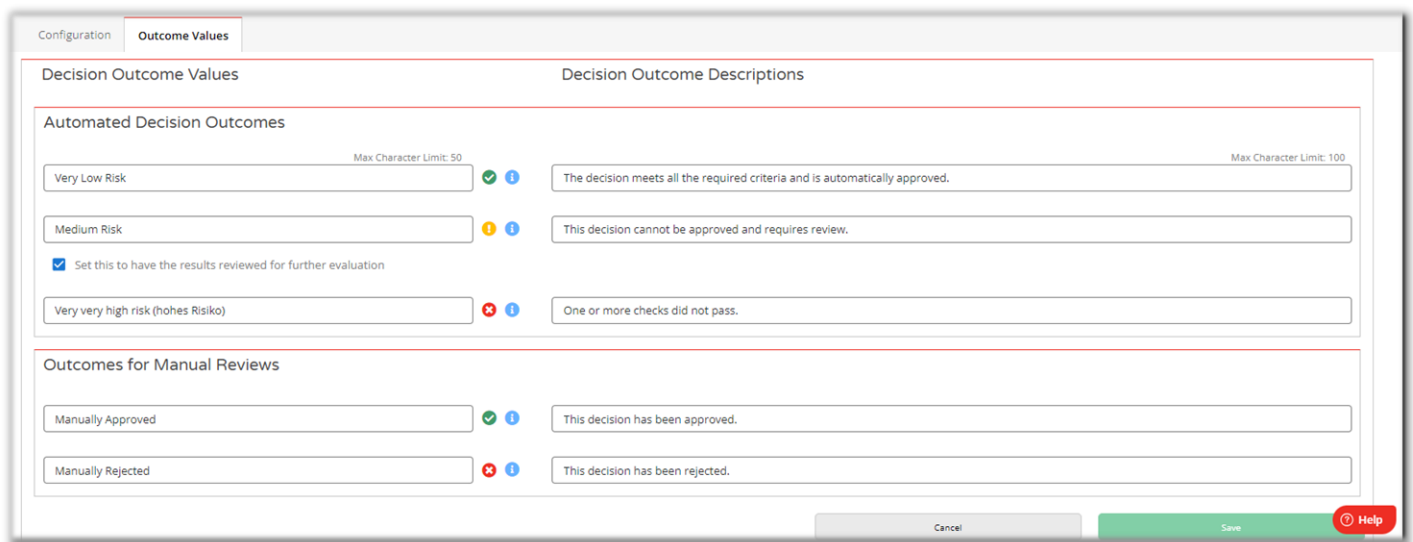
**Sales Value** 90

01/02/2024 01/02/2024 101566593 BE-X-845003721 BANKKEI BVBA Default BE Tree Updated test

## Cancel Changes

There is a provision for users to revert their changes made to the Decision outcome values or Decision description texts. This will provide users with the flexibility to interrupt any tasks if needed.

The 'Cancel' button is added to the Decision outcome values and Decision description page.



The screenshot shows the 'Outcome Values' configuration page in the creditsafe web application. The page has two tabs: 'Configuration' and 'Outcome Values'. The 'Outcome Values' tab is active, showing a table with 'Decision Outcome Values' and 'Decision Outcome Descriptions'. The table has two sections: 'Automated Decision Outcomes' and 'Outcomes for Manual Reviews'. Each section contains three rows with risk levels and their corresponding descriptions. A 'Cancel' button is visible at the bottom right of the page.

Decision Outcome Values	Decision Outcome Descriptions
Very Low Risk	The decision meets all the required criteria and is automatically approved.
Medium Risk	This decision cannot be approved and requires review.
Very very high risk (hohes Risiko)	One or more checks did not pass.
Manually Approved	This decision has been approved.
Manually Rejected	This decision has been rejected.

Cancel Save Help

The 'Cancel' button is enabled by default and selecting the button will discard all the changes users would have made on the Decision outcome values and Decision description page.

Selecting the 'Cancel' button will prompt a "Are you sure?" confirmation dialog box asking if user is sure they want to discard the changes. Upon confirming, all the changes made to either Decision outcome values, Decision descriptions or the Manual Review restriction checkbox will be undone.

The screenshot shows the 'Tree Configuration' page in the creditsafe application. A modal dialog box is open in the center, asking 'Are you sure?' with the message: 'Continuing will discard any changes made to the outcome values and revert to the previously available data. Are you sure, you want to continue?'. The dialog has 'No' and 'Yes' buttons. In the background, the 'Outcome Values' tab is active, showing 'Automated Decision Outcomes' with fields for 'Very Low Risk', 'Medium Risk', and 'Very very high risk (hohes Risiko)'. There is also a checkbox 'Set this to have the results reviewed for further evaluation'. Below that is the 'Outcomes for Manual Reviews' section with 'Manually Approved' and 'Manually Rejected' options. At the bottom right, there are 'Cancel', 'Save', and 'Help' buttons.

The 'Decision outcome values and Decision descriptions' page should revert to its previous state.

This screenshot shows the same 'Tree Configuration' page, but the confirmation dialog box is no longer present. The 'Outcome Values' tab is still active. The 'Automated Decision Outcomes' section now shows descriptions for each risk level: 'Very Low Risk' (The decision meets all the required criteria and is automatically approved.), 'Medium Risk' (This decision cannot be approved and requires review.), and 'Very very high risk (hohes Risiko)' (One or more checks did not pass.). The 'Outcomes for Manual Reviews' section remains the same. The 'Save' button at the bottom right is now visible and appears to be enabled.

## Save Changes

When a user has made changes to the decision outcome values, decision outcome descriptions and Manual review checkbox, an option for saving those changes is provided on the page.

The "Save" button will remain disabled or grayed out if there are no changes to save. Upon selecting 'Save', if there are no validation errors, then the changes are saved successfully.

Once the changes are successfully saved, the user must be navigated to the default read only page of the Decision outcome values and Decision outcome descriptions. (Non-Editable)

creditsafe

United Kingdom

Company Name / Safe Number / Company Number

Search

My Account ID:101554968

Français (FR)

Sign Out

Home

Credit & Risk

Payments & Collections

Compliance

Sales & Marketing

Bank Verification

Tree Configuration

Select Decision Tree

Choose your decision tree from the dropdown to view the configuration

Decision Tree : Soum CA Config Testing

View Configuration

Configuration Outcome Values

Loading...

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Help

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United Kingdom

Company Name / Safe Number / Company Number

Search

My Account ID:101554968

Français (FR)

Sign Out

Home

Credit & Risk

Payments & Collections

Compliance

Sales & Marketing

Bank Verification

Tree Configuration

Select Decision Tree

Choose your decision tree from the dropdown to view the configuration

Decision Tree : Soum CA Config Testing

View Configuration

Configuration Outcome Values

Your Decision Outcome Values have been saved successfully

Decision Outcome Values

Decision Outcome Descriptions

Automated Decision Outcomes

Accepted

The decision meets all the required criteria and is automatically approved.

Referred Outcome

This decision cannot be approved and requires review by manager.

☒ Set this to have the results reviewed for further evaluation

Rejected Automatically

One or more checks did not pass.

Outcomes for Manual Reviews

Manually Reviewed Approved

This decision has been approved after successful review by manager.

The user can view the latest changes made to the decision outcome values and decision outcome descriptions for the selected decision tree.

**Note:** The user can view the customized decision outcome wordings in the exported excel file (Applicable to Export and Full Export)

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AutoSave Off check\_and\_decide\_history\_101554968\_29012024052954 Creditsafe Eyes Only Search

File Home Insert Page Layout Formulas Data Review View Automate Help

Clipboard Font Alignment Number Styles Cells Editing

H8

	A	B	C	D	E	F	G
1	Date	Decision Modified Date	User	Company ID	Company Name	Decision Tree	Decision
2	2024-01-29 05:56:17	2024-01-29 06:02:09	101303269	FR-X-39084981800062	BANK	Default BE Tree Updated	test
3	2024-01-25 13:52:16	-	101566593	BE-X-676851251	LOL VZW	Default BE Tree Updated	Refereren
4	2024-01-25 13:28:51	-	101566593	BE-X-845003721	BANKEI BVBA	Default BE Tree Updated	Refereren
5	2024-01-25 11:12:04	2024-01-25 11:12:24	101533644	GB-0-06856924	TESTMED LTD	Simon Jersey	Manually Approved
6	2024-01-25 11:10:15	2024-01-25 11:37:50	101533644	GB-0-06856924	TESTMED LTD	Simon Jersey	Manually Approved
7	2024-01-25 11:09:57	-	101533644	GB-0-06856924	TESTMED LTD	Simon Jersey	Refer
8	2024-01-25 11:09:42	-	101533644	GB-0-06856924	TESTMED LTD	Simon Jersey	Approve
9	2024-01-24 07:02:18	-	Soumendra Dalai (101554968)	GB-0-00442696	LYRECO UK LIMITED	Soum CA Config Testing	Referred Outcome
10	2024-01-24 06:52:13	-	Soumendra Dalai (101554968)	GB-0-00442696	LYRECO UK LIMITED	Soum CA Config Testing	Referred Outcome
11	2024-01-23 09:11:18	-	101544888	NL-X-666980650000	BANK15 B.V.	Default BE Tree Updated	Reject - Testing Please ignore
12	2024-01-17 07:21:16	-	Soumendra Dalai (101554968)	GB-0-00442696	LYRECO UK LIMITED	Soum FR Config Testing	Reject
13	2024-01-10 11:02:06	2024-01-10 11:02:25	Soumendra Dalai (101554968)	GB-0-10071255	LYRECO PROPERTIES LTD	Nespresso	Manually Rejected
14	2024-01-10 11:01:58	-	Soumendra Dalai (101554968)	GB-0-10071255	LYRECO PROPERTIES LTD	Nespresso	Pass
15	2024-01-10 11:01:43	-	Soumendra Dalai (101554968)	GB-0-10071255	LYRECO PROPERTIES LTD	Nespresso	Pass
16	2024-01-10 10:53:49	2024-01-25 12:07:01	Soumendra Dalai (101554968)	GB-0-10071255	LYRECO PROPERTIES LTD	Soum DE Config Testing	Refer
17	2024-01-08 07:33:20	2024-01-08 15:37:42	Soumendra Dalai (101554968)	GB-0-00442696	LYRECO UK LIMITED	Soum CA Config Testing	Manually Rejected
18	2024-01-04 14:16:28	-	Soumendra Dalai (101554968)	CA-X-CA08421215	MANULIFE BANK OF CAN	Default BE Tree Updated	Reject -Testing Please ignore
19	2024-01-04 14:12:20	-	Soumendra Dalai (101554968)	CA-X-CA08421215	MANULIFE BANK OF CAN	Default BE Tree Updated	Reject -Testing Please ignore
20	2024-01-04 09:36:57	2024-01-04 09:42:07	101533643	GB-1-7200060	CREDIT SAFE UK	Default BE Tree Updated	Manually Rejected
21	2024-01-04 09:36:48	2024-01-04 10:07:13	101533643	GB-1-7200060	CREDIT SAFE UK	Default BE Tree Updated	Manually Rejected
22	2024-01-04 09:36:39	2024-01-04 13:56:08	101533643	GB-1-7200060	CREDIT SAFE UK	Default BE Tree Updated	Manually Rejected
23	2024-01-04 09:36:31	2024-01-10 06:16:13	101533643	GB-1-7200060	CREDIT SAFE UK	Default BE Tree Updated	Manually Approved
24							

## Export

AutoSave Off check\_and\_decide\_history\_101554968\_29012024053152 Creditsafe Eyes Only Search Soumendra Dalai Comments Share

File Home Insert Page Layout Formulas Data Review View Automate Help

Clipboard Font Alignment Number Styles Cells Editing

E17

	A	B	C	D	E	F	G	H	I	J
1	Date	Decision Modified Date	User	Company ID	Company Name	Decision Tree	Decision	Credit Limit	Credit Limit Result	Risk Score
2	2024-01-24 07:02:18	-	Soumendra Dalai (101554968)	GB-0-00442696	LYRECO UK LIMITED	Soum CA Config Testing	Referred Outcome	No limit	Refer	No credit score
3	2024-01-24 06:52:13	-	Soumendra Dalai (101554968)	GB-0-00442696	LYRECO UK LIMITED	Soum CA Config Testing	Referred Outcome	No limit	Refer	No credit score
4	2024-01-08 07:33:20	2024-01-08 15:37:42	Soumendra Dalai (101554968)	GB-0-00442696	LYRECO UK LIMITED	Soum CA Config Testing	Manually Rejected	No limit	Refer	No credit score
5										
6										

## Full Export

Also, user would be able to view the latest customized decision outcome values for the selected decision tree in the 'Decision Outcome' dropdown in the Decision History and Referred Decisions page.

Decision History

Decision Tree

Soum CA Config Testing

User

All

Company ID

Company Name

Decision Outcome

All

Decision Date Range

1/1/2024

9/2/2024

Search

Check & Decide - Decision History

Date	Decision Modified Date	User	Company ID	Company Name	Decision Tree	Decision
08/02/2024	-	Soumendra Dalai (101554968)	GB-0-00442696	LYRECO UK LIMITED	Default BE Tree Updated	Reject - Testing Pl...
08/02/2024	-	Soumendra Dalai (101554968)	GB-0-00442696	LYRECO UK LIMITED	Default BE Tree Updated	Reject - Testing Pl...
08/02/2024	-	Soumendra Dalai (101554968)	GB-0-00442696	LYRECO UK LIMITED	Default BE Tree Updated	Reject - Testing Pl...
06/02/2024	-	101566593	BE-X-845003721	BANKEI BVBA	Default BE Tree Updated	Refereren
06/02/2024	-	101566593	BE-X-845003721	BANKEI BVBA	Default BE Tree Updated	Refereren

Decision History Page

Referred Decisions

Decision Tree

Soum CA Config Testing

User

All

Company ID

Company Name

Decision Outcome

Referred Outcome

Decision Date Range

1/1/2024

9/2/2024

Reset

Search

Check & Decide - Referred Decisions

Date	Decision Modified Date	User	Company ID	Company Name	Decision Tree	Decision
06/02/2024	-	101566593	BE-X-845003721	BANKEI BVBA	Default BE Tree Updated	Refereren
06/02/2024	-	101566593	BE-X-845003721	BANKEI BVBA	Default BE Tree Updated	Refereren
01/02/2024	-	101566593	BE-X-845003721	BANKEI BVBA	Default BE Tree Updated	Refereren
01/02/2024	-	101566593	BE-X-845003721	BANKEI BVBA	Default BE Tree Updated	Refer
01/02/2024	-	101566593	FR-X-39084981800062	BANK	Default BE Tree Updated	Refereren
25/01/2024	-	101566593	BE-X-676851251	LOL VZW	Default BE Tree Updated	Refereren
25/01/2024	-	101566593	BE-X-845003721	BANKEI BVBA	Default BE Tree Updated	Refereren
25/01/2024	02/02/2024	101533644	GB-0-06856924	TESTMED LTD	Simon Jersey	Refer

Referred Decisions page.

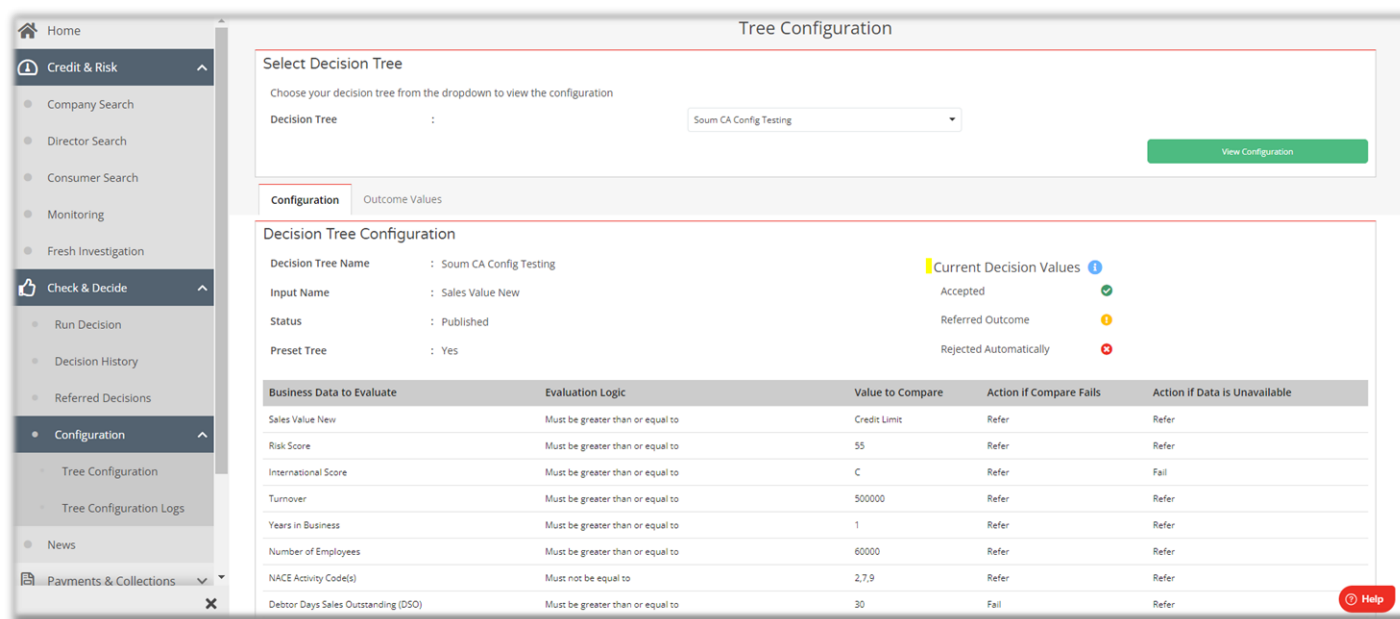
Configuration Logs

Users can quickly and easily access the Tree configuration logs within Check & Decide to view the history log for a Decision Tree to track and review the past actions and changes made to the decision outcome values, decision outcome descriptions and the manual review restriction checkbox.

The users must be able to view the records added for the updates made to the Decision Values and Decision Descriptions. The log history will be default displayed for all the decision trees that user has access to, but user would have an option of filtering the records with the selected decision tree.

For the updates made to the Decision outcome values and Decision outcome descriptions, users would view the following details in the Tree Configuration logs:





Current Decision Values section

## User Permissions

Access to Check & Decide Decision Trees is managed by "Roles". Roles are used to define the level of access that a user has. In this section, we will explain the different roles available, and the access levels associated with each role.

### Roles:

There are two roles available, each with its own set of permissions. The following is a list of the available roles:

- **Basic Access:** This role is designed for users who require basic access to Check & Decide. Users with this role can run decisions and view their own decision history.
- **Senior Access:** This role is designed for users who require more advanced access to Check & Decide. Users with this role can run decisions, view the entire decision tree history irrespective of which user ran the decision. They can also change the outcome of a decision using the manually approve or reject.

### Managing Roles:

If you want to change the user(s) role, you will need to contact your local Creditsafe Account Manager.

### Important Note:

It is important to ensure that users are assigned the appropriate role based on their level of access requirements. Assigning the wrong role can result in unauthorized access to sensitive information or the inability to perform necessary tasks.