creditsafe*

Compliance Alerts

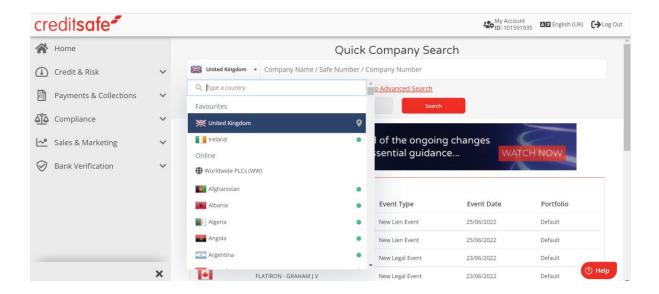
User Guide





Compliance Alerts User Guide

- 1. Log into the Creditsafe portal using your Creditsafe credentials.
- 2. Navigate to the company search on your home page:



- 3. Search a company that is a potential supplier/business partner/customer to view the business report
- 4. Select the relevant report as below:

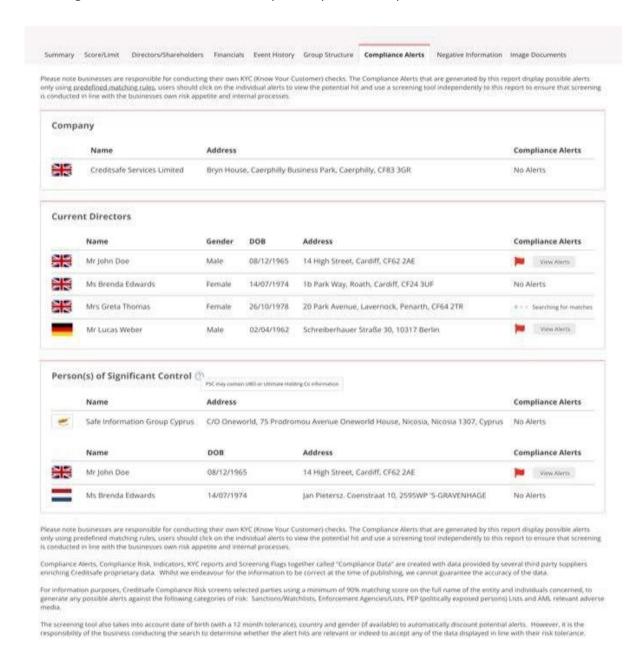




5. View Compliance Alerts in the header tile:

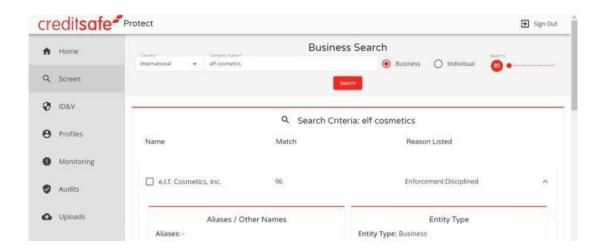


6. Click on the Compliance Alerts Tab in the business report to view the relevant alerts generated in relation to the entity and key associated parties:





7. Click on view alerts to view more details on the specific alert generated, this will navigate you to our screening tool Protect:



Please note if you do not have access to Compliance Alerts i.e. cannot see the tab or receive a Not In Subscription page for Protect please contact [support contact] for further assistance.

If you click on the alerts button and the results in Protect show you that there are no results to display, you may take this as a **no match** as it runs a stricter search on the criteria and is our golden source of AML screening information.

The compliance alerts data is supplied by a separate provider with a slightly wider remit.

8. When viewing the alert in Protect, adding a selected result to a profile will mark the record as a true match. You may create profiles with 0 results, i.e. there was no hit, and add the search to ongoing monitoring from within the profiles section (please see the Protect User Guide for more information).